



West Moreton Hospital and Health Service

Mental Health and Specialised Services Financial Performance Report as at 28 February 2013

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*Please note that some totals in this report may differ slightly from other finance reports due to rounding differences



**WEST MORETON HOSPITAL & HEALTH SERVICE
MENTAL HEALTH, OFFENDER HEALTH & STATEWIDE SERVICES - FEBRUARY 2013
OVERVIEW**

FINANCIAL PERFORMANCE

It is expected that implementation of the turnaround plan for Mental Health Division, together with overtime management and other cost restraint, will result in a balanced financial position at end of financial year. Loss of EFTRU funding will impact on the end of year position (\$2.2 million quarantined in June). This position will also be at risk if proposed staffing changes are delayed. \$2.3 million over allocation is phased from March to June.

It is expected that Statewide Services will achieve a balanced (QCMHR) or surplus (QCMHL) end of year position.

Adjustments were made in the February budget for year to date under expenditures in IMHS labour streams (-\$802K). This has reduced the over-allocation to \$920K phased March - June.

Offender Health Services - year to date the service is under expended. Savings are not expected to be recurrent unless staff skill mix changes occur. Full year impact of non-labour costs may not be fully identified until 13/14 financial year.

WORKFORCE

Reductions in MOHRI are showing for February. Turnaround Plan changes are being implemented and are starting to have an effect on the data. There will be further reductions as at 28/2 and 31/3. The majority of terminations in February were related to temporary contracts including medical rotations.

MH Div - year to date MOHRI Occ head count FTE reductions (July-Feb) - Permanent staff - 21, Temporary staff - 60, Casual - increase 10.

TURNAROUND PLAN

Turnaround plan has been updated with sign off in January 2013. On time fte reductions are necessary to minimise financial risk.

ACTIVITY MANAGEMENT

Note: No targets are loaded for The Park Centre for Mental Health as they are not part of the purchasing agreement.

NURSING OVERTIME AND EXTERNAL

The Park - Centre for Mental Health - Rostered and unrostered nursing overtime is remaining low and has reduced significantly when compared to 11/12 financial year. External nursing avg fte has increased in comparison to 11/12 (8.4 avg YTD fte 12/13 compared to 6.8 avg fte 11/12)

MEDICAL OVERTIME AND EXTERNAL

IMHS medical overtime - some reductions in medical overtime have been achieved since Jul/Aug 12. Timing issues with submission of timesheets/overtime claims and processing of fortnightly pay runs ie it is expected that Feb data shown in this report will be increased when data updated for March.

OWN SOURCE REVENUE (OSR)

Issue with end of month patient revenue transfers from Patients Trust to Revenue end of month Nov 12 to Feb 13. Once errors have been tracked and fixed, end of month receipts can be processed in HBCIS and banked to the Revenue Account/FAMMIS ledgers. Bed reductions ETR/DD have also reduced potential inpatient accommodation revenue.

WEST MORETON HOSPITAL & HEALTH SERVICE
MENTAL HEALTH, OFFENDER HEALTH & STATEWIDE SERVICES - FEBRUARY 2013
FINANCE REPORT

Total	Actual	Budget	Budget Variance	Budget Variance Pct	YTD Actual	YTD Budget	YTD Budget Variance	YTD Budget Variance Pct	Full Year Budget
	\$'000	\$'000	\$'000	%	\$'000	\$'000	\$'000	%	\$'000
Non-Patient	-38	-49	-11	22%	-330	-433	-103	24%	-655
Inpatient	-74	-179	-105	59%	-933	-1,596	-663	42%	-2,412
Interstate	-34	-34		0%	-304	-304		0%	-460
Outpatient	-5	-9	-4	43%	-30	-77	-47	62%	-116
Dva	-21	-21		0%	-185	-185		0%	-280
User Charges	-172	-291	-119	41%	-1,782	-2,596	-814	31%	-3,923
Other Revenue	-25	-13	12	-96%	-120	-111	9	-8%	-168
Grants And Contributions	-7,764	-7,767	-3	0%	-67,492	-67,535	-43	0%	-102,828
Revenue	-7,960	-8,071	-111	1%	-69,395	-70,243	-848	1%	-106,919
Labour - Health Practitioners	979	1,257	278	22%	8,632	9,624	992	10%	14,128
Labour - General	111	132	21	16%	1,009	894	-116	-13%	1,336
Labour - Managerial & Clerical	533	632	98	16%	5,015	5,434	419	8%	7,705
Labour - Medical	664	967	303	31%	7,500	7,624	124	2%	11,430
Labour - Nursing	3,394	4,101	707	17%	31,298	31,942	644	2%	48,833
Labour - Operations	511	539	29	5%	4,511	4,263	-249	-6%	6,463
Labour - Professional	30	34	4	12%	228	267	39	15%	408
Labour - Technical	6	5	-1	-12%	50	43	-7	-17%	65
Labour - Trade And Artisans				0%	35		-35	0%	
Labour - Visiting Medical Officers	345	269	-76	-28%	2,305	2,102	-203	-10%	3,175
Other Employee Related Expenses	46	-866	-912	105%	511	-317	-828	261%	57
Labour Related Taxes	38	61	23	38%	334	487	153	31%	720
Workcover Premiums	-5	-20	-15	76%	-63	63	0%	0%	
Labour Expenses	6,653	7,113	460	6%	61,366	62,362	996	2%	94,319
Employment Agency Fees				0%				0%	
Blood And Clotting				-559%	1			-114%	1
Building Services	7	7		0%	62	55	-8	-14%	90
Catering And Domestic Expenses	117	153	36	23%	1,010	1,121	111	10%	1,904
Clinical Supplies	26	19	-7	-37%	219	242	23	10%	382
Communications Expense	59	64	5	8%	508	570	62	11%	916
Computers Expense	37	38	1	2%	277	388	110	28%	587
Drugs	149	197	48	24%	954	1,138	183	16%	2,325
Electricity And Other Energy Expense	52	37	-16	-43%	346	298	-48	-16%	494
Other Motor Vehicle Expenses	9	11	1	11%	80	100	19	20%	156
Non Capitalised Asset Related Expenses	2	3	1	37%	18	26	8	31%	51
Operating Leases	33	44	12	26%	342	370	29	8%	604
Other Supplies And Services	11	22	11	51%	246	234	-12	-5%	361
Pathology Charges	30	25	-5	-18%	246	209	-36	-17%	333
Prosthetics				0%				0%	
Repairs And Maintenance	76	75	-2	-2%	557	638	82	13%	1,171
Shared Service Provider Charges				0%				0%	
Travel Expenses	6	14	8	60%	97	176	79	45%	272
Water Supply Expenses	13	16	3	21%	105	132	27	20%	219
Supplies & Services Expense	627	724	97	13%	5,067	5,697	630	11%	9,865
Grants & Subsidies Expense	237	35	-202	-583%	481	479	-2	0%	619
Other Expenses	-32	49	80	165%	394	400	6	2%	157
Non Labour Expenses	833	808	-25	-3%	5,942	6,576	634	10%	10,641
Depreciation & Amortisation Expense	152	150	-1	-1%	1,316	1,304	-11	-1%	1,959
Expenses	7,637	8,071	434	5%	68,623	70,243	1,619	2%	106,919
Operating (Surplus)/Deficit	-323		323	0%	-772		772	0%	

Mental Health	Actual	Budget	Budget Variance	Budget Variance Pct	YTD Actual	YTD Budget	YTD Budget Variance	YTD Budget Variance Pct	Full Year Budget
	\$'000	\$'000	\$'000	%	\$'000	\$'000	\$'000	%	\$'000
User Charges	-172	-291	-119	41%	-1,782	-2,596	-815	31%	-3,923
Other Revenue	-25	-12	13	-108%	-118	-105	13	-12%	-159
Grants And Contributions	-6,363	-6,366	-3	0%	-56,507	-56,550	-43	0%	-85,438
Revenue	-6,559	-6,669	-110	2%	-58,407	-59,252	-845	1%	-89,520
Labour Expenses	5,388	5,910	522	9%	52,478	52,967	489	1%	79,844
Supplies & Services Expense	525	560	35	6%	4,306	4,591	285	6%	7,577
Grants & Subsidies Expense				0%				0%	
Other Expenses	-31	49	80	164%	392	397	5	1%	152
Non Labour Expenses	494	609	115	19%	4,699	4,988	289	6%	7,729
Depreciation & Amortisation Expense	151	149	-1	-1%	1,308	1,296	-11	-1%	1,947
Expenses	6,032	6,669	637	10%	58,485	59,252	767	1%	89,520
Operating (Surplus)/Deficit	-527		527	0%	77		-77	0%	

COMMENTARY

Revenue:- Mental Health & Statewide - Nil research non-commercial grant receipts YTD 12/13 have contributed to the variance between budget estimates and actual revenue.

TPK - YTD reduction due to loss of DD paying clients. The Park Consumer Finance Committee may be required to review Revenue targets when an additional 20 beds of traditionally non paying Forensic clients opens. Issue with end of month processing of monthly inpatient revenue receipts from Patients Trust.

Mental Health - Outpatient:- Right to Private Practice Option A - actuals less than previous financial year and higher budget target than previous year.

Offender Health \$10K over expended YTD, Statewide Svcs \$11K over expended YTD, Mental Health \$1.0 mill under expended YTD. TPK - Tfr of YTD costs for HP5 to QCMHL in Feb, Labour General:- used for Consumer & Carer remuneration (\$18.3K TPK YTD). Work Cover Premium allocated to this Ledger Account. MHDiv YTD - IMHS \$182K under (Corp, Ips-Rural & Clinical Support teams). Statewide Svcs - QCMHL \$178.8K under. MH Div \$110K under expended YTD. Offender Hlth \$17.3K over expended YTD. Statewide - QCMHR \$31K under expended YTD. MH Div - The Park over expended \$236K YTD, IMHS under expended YTD across inpatient and community programs. Offender Health under expended \$69K Jan and \$156K YTD. MH Div - The Park over \$309K YTD (budget inc Security roster reductions -TPK Security \$139K over expended YTD) MH Div - Workcover credits IMHS \$20.5K YTD. One Library Tech only employed in Division Trades & Artisans:- Project Trade Staff working for Redevelopment Team to commission EFTRU, terminated in November MH Div - TPK \$58K under YTD, IMHS \$170K over YTD. Offender Health \$83K over YTD. Statewide Svcs QCMHR \$5K over YTD Adjustments for removal of YTD under expenditures in labour budgets made in this GL in Feb 13 MH Div - \$43K YTD credit TPK, under budget IMHS. Offender Health - under budget Jan and YTD. Statewide \$8.5K YTD credit. See - Labour General

Statewide Svcs - QCMHL - \$123.5K under budget YTD Offender Health \$30.9K under budget YTD Changes to ID/ICT charges in 12/13 - budget build does not reflect split between Communications and Computers Expenses. MH Div on track YTD to balance to full year budget at EOFY. Statewide Services under expended YTD and are not expected to expend full year budget amounts in 12/13 See comment Communications Expense IMHS excess budget removed after discussion with Cal Winckel, Asst Director IH Pharmacy - IMHS community clients accessing drugs via arrangements with local dispensaries. MH Div - The Park paying for QPS site meter - final account received - arrangements negotiated by BEMS. General cost increases in 12/13. Statewide Svcs QCMHL \$8.7K under budget YTD, MH Div \$6.8K under budget YTD.

MH Div - YTD \$30K under budget - reversal of incorrect posting of pre-payment journal 50K - Dec 12 MH Div \$13K under expended Feb - \$1.5K over expended YTD. Statewide Svcs - \$14.1K over budget YTD (QCMHL \$8K, QCMHR \$6K) Increase in Pathology costs for both The Park and IMHS not reflected in budget builds

MH Div - unexpended budget moved to Jun 13 - mid year review January

MH Div - IMHS Adult Medical \$46K under expended YTD. Statewide Disaster Response - \$10K under budget YTD. Statewide Svcs - QCMHL \$25K under budget YTD, QCMHR \$16K over budget YTD. All MH Div - The Park.

Mental Health - Reduced patient numbers at The Park have resulted in decreased revenue raisings in 12/13. Also an issue with end of month patient revenue transfer from Patients Trust to Revenue not processed for Nov 12 to Feb 13. Catch up of invoicing for recovery of costs - water charges, DSQ non-labour cost recoveries in Feb.

The Park - \$433.5K over budget YTD. Over-allocation of \$1.392 million phased Mar-Jun. \$2.2mill EFTRU funding quarantined in June. IMHS - \$922.6K under budget YTD. Over-allocation of \$920.6K phased Mar-Jun.

The Park - reduction of \$33K in provision for doubtful debts (Cat B - inpatients) - end of month accruals Feb.

State Wide Services	Actual	Budget	Budget Variance	Budget Variance Pct	YTD Actual	YTD Budget	YTD Budget Variance	YTD Budget Variance Pct	Full Year Budget
	\$'000	\$'000	\$'000	%	\$'000	\$'000	\$'000	%	\$'000
Other Revenue		-1	-1	100%	-2	-6	-4	68%	-9
Grants And Contributions	-567	-567		0%	-4,925	-4,925		0%	-7,307
Revenue	-567	-567	-1	0%	-4,927	-4,931	-4	0%	-7,316
Labour Expenses	607	485	-122	-25%	3,672	3,976	304	8%	5,909
Supplies & Services Expense	12	47	35	74%	319	466	147	32%	773
Grants & Subsidies Expense	237	35	-202	-583%	481	479	-2	0%	619
Other Expenses				100%	1	3	1	43%	4
Non Labour Expenses	250	82	-168	-205%	801	948	146	15%	1,396
Depreciation & Amortisation Expense	1	1		0%	7	7		0%	11
Expenses	857	567	-290	-51%	4,480	4,931	451	9%	7,316
Operating (Surplus)/Deficit	291		-291	0%	-447		447	0%	

Offender Health Services	Actual	Budget	Budget Variance	Budget Variance Pct	YTD Actual	YTD Budget	YTD Budget Variance	YTD Budget Variance Pct	Full Year Budget
	\$'000	\$'000	\$'000	%	\$'000	\$'000	\$'000	%	\$'000
User Charges				0%	-1		1	0%	
Other Revenue				0%				0%	
Grants And Contributions	-835	-835		0%	-6,059	-6,059		0%	-10,084
Revenue	-835	-835		0%	-6,060	-6,059	1	0%	-10,084
Labour Expenses	658	718	60	8%	5,216	5,419	203	4%	8,567
Supplies & Services Expense	90	117	27	23%	442	640	198	31%	1,515
Grants & Subsidies Expense				0%				0%	
Other Expenses				0%				1815%	
Non Labour Expenses	89	117	28	24%	442	640	198	31%	1,515
Depreciation & Amortisation Expense				0%	1	1		0%	2
Expenses	747	835	88	11%	5,658	6,059	401	7%	10,084
Operating (Surplus)/Deficit	-88		88	0%	-402		402	0%	

QCMHL - Feb correction of YTD credit for QK Hii - in Jan there was a reversal of year to date labour from 996437 to 996160. QCMHL \$290K under budget YTD. QCMHR \$14K under budget YTD.

QCMHR - year to date correction of accruals for grants. These had not been processed for several months. Catch up entries in Feb 13.

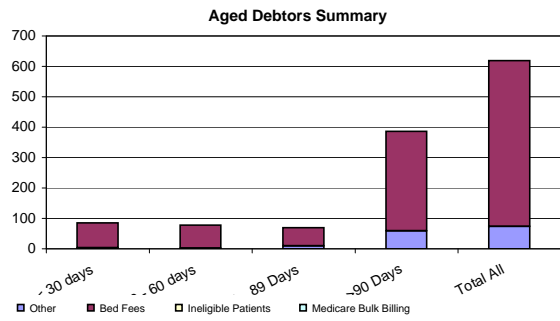
Brisbane Correctional Ctr \$196K under budget YTD. Brisbane Womens Correctional Ctr \$34K over budget YTD. Dr N Hayman service provision to Womens Correctional Ctr - charges not up to date - last invoice processed Sept 12 - est \$31K outstanding YTD. Wolston Correctional \$12K under budget YTD. Offender Health Support \$28.6K under budget YTD.

Brisbane Correctional Ctr \$52.8K under budget YTD. Brisbane Womens Correctional Ctr \$66.8K under budget YTD. Wolston Correctional \$85.4K under budget YTD. Offender Health Support \$6.7K over budget YTD.

**WEST MORETON HOSPITAL & HEALTH SERVICE
 MENTAL HEALTH, OFFENDER HEALTH & STATEWIDE SERVICES - FEBRUARY 2013
 WORKING CAPITAL**

AGED DEBTORS SUMMARY

	< 30 days \$000	30 - 60 days \$000	61 - 89 Days \$000	>90 Days \$000	Total All \$000	>90 Days %
Other	4	2	9	59	74	79.7%
Bed Fees	82	76	60	327	545	60.1%
Ineligible Patients					0	
Medicare Bulk Billing					0	
Total District	85	78	69	387	619	
% by Period						



Debtors Amounts > \$30,000 Outstanding 60+ Days		
Debtor Description	Amount	Payment Comments
Ipswich & West Moreton Division of GPs	\$ 39,557	Funding for Mental Health Program (Raised in Dec 11)
HHS Third Party (Note 2)	\$ -	Third Party (not included in Accounts Receivables aged debtor graphs above)

COMMENTARY



WEST MORETON HOSPITAL & HEALTH SERVICE
 MENTAL HEALTH, OFFENDER HEALTH & STATEWIDE SERVICES - FEBRUARY 2013
 WORKFORCE

The Park Centre for Mental Health	Jul FTE	Aug FTE	Sep FTE	Oct FTE	Nov FTE	Dec FTE	Jan FTE	Feb FTE	Mar FTE	Apr FTE	May FTE	Jun FTE
MOHRI AVG FTE	506	506	498	488	475	471	467	458				
MOHRI Target	442	442	442	442	442	442	442	442	442	442	442	442
Variance	(64)	(64)	(56)	(46)	(33)	(28)	(25)	(16)	442	442	442	442

Integrated Mental Health Services	Jul FTE	Aug FTE	Sep FTE	Oct FTE	Nov FTE	Dec FTE	Jan FTE	Feb FTE	Mar FTE	Apr FTE	May FTE	Jun FTE
MOHRI AVG FTE	213	214	214	211	210	210	205	197				
MOHRI Target	177	177	177	177	177	177	177	177	177	177	177	177
Variance	(36)	(37)	(37)	(34)	(33)	(33)	(28)	(20)	177	177	177	177

Queensland Centre Mental Health Learning	Jul FTE	Aug FTE	Sep FTE	Oct FTE	Nov FTE	Dec FTE	Jan FTE	Feb FTE	Mar FTE	Apr FTE	May FTE	Jun FTE
MOHRI AVG FTE	25	23	24	25	24	23	20	19				
MOHRI Target	22	22	22	22	22	22	22	22	22	22	22	22
Variance	(3)	(1)	(2)	(3)	(2)	(1)	2	3	22	22	22	22

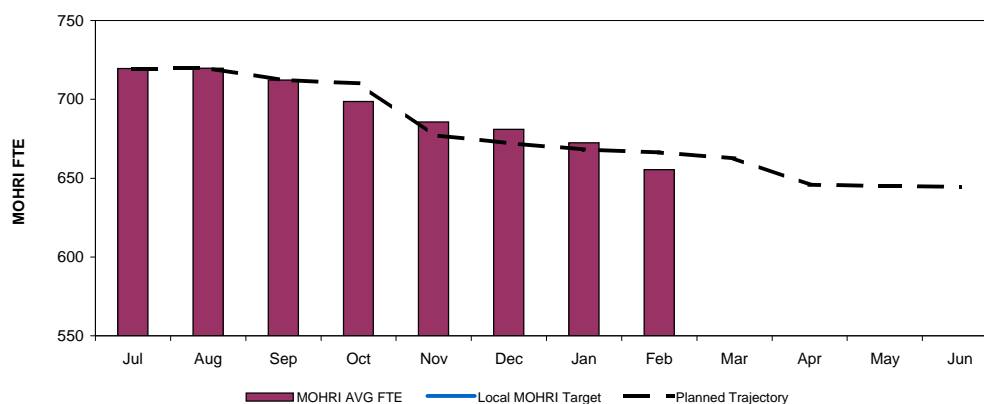
Queensland Centre Mental Health Research	Jul FTE	Aug FTE	Sep FTE	Oct FTE	Nov FTE	Dec FTE	Jan FTE	Feb FTE	Mar FTE	Apr FTE	May FTE	Jun FTE
MOHRI AVG FTE	29	28	28	29	29	31	30	30				
MOHRI Target	30	30	30	30	30	30	30	30	30	30	30	30
Variance	1	3	3	1	1	(1)	0	0	30	30	30	30

Offender Health Services	Jul FTE	Aug FTE	Sep FTE	Oct FTE	Nov FTE	Dec FTE	Jan FTE	Feb FTE	Mar FTE	Apr FTE	May FTE	Jun FTE
MOHRI AVG FTE	1	9	51	50	51	51	51	50				
MOHRI Target												
Variance	(1)	(9)	(51)	(50)	(51)	(51)	(51)	(50)	0	0	0	0

Turnaround Plan

Mental Health (The Park & IMHS)	Jul FTE	Aug FTE	Sep FTE	Oct FTE	Nov FTE	Dec FTE	Jan FTE	Feb FTE	Mar FTE	Apr FTE	May FTE	Jun FTE
MOHRI AVG FTE	720	720	712	699	686	681	672	655				
Local MOHRI Target	Please enter the figures from Turnaround Plan											
Planned Trajectory	720	720	712	710	677	672	668	666	662	646	645	645

MOHRI Average FTE Local Target



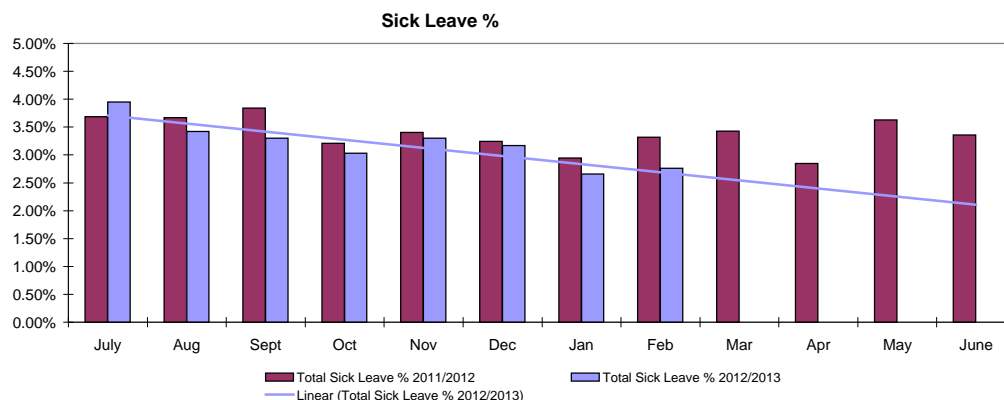
COMMENTARY

Reduction in MOHRI FTE due to commencement of organisational change for Mental Health and Specialised Services from February 2013. Further reductions are anticipated from end of March.

A number of temporary contracts were finalised in Feb. Staff turnover data from DSS (as at 9/3/13) - terminations Feb - TPK 17 (13 temp inc 5 medical rotations which will be filled with new staffing rotations), IMHS 12 (all temp contracts - 9 medical rotations to be filled with new staffing rotations).

WEST MORETON HOSPITAL & HEALTH SERVICE
MENTAL HEALTH, OFFENDER HEALTH & STATEWIDE SERVICES - FEBRUARY 2013
SICK LEAVE %

Sick Leave %													
	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13	May-13	Jun-13	Target
General													2.50%
Managerial and Clerical	5.09%	4.64%	5.33%	4.71%	4.28%	4.15%	2.11%	3.42%					2.50%
Medical	2.35%	2.39%	1.63%	1.51%	2.36%	2.09%	1.74%	1.66%					1.00%
Visiting Medical Staff	3.22%	2.36%	1.92%	0.00%	1.44%	1.04%	0.00%	1.48%					0.00%
Nursing	3.72%	3.05%	3.01%	2.85%	3.50%	3.37%	3.21%	2.77%					3.20%
Operational	3.17%	3.58%	2.91%	1.95%	3.02%	2.60%	1.62%	2.76%					2.50%
Trade and Artisans	8.37%	0.00%	0.00%	6.30%	18.29%	0.00%	0.00%	0.00%					2.50%
Professional	3.94%	0.00%	8.37%	1.39%	1.49%	7.44%	0.00%	0.00%					2.00%
Health Practitioners	5.17%	4.13%	3.67%	4.09%	2.60%	2.66%	2.19%	2.85%					2.00%
Technical	0.00%	23.08%	0.00%	11.76%	5.26%	0.00%	0.00%	0.00%					2.00%
Other													2.00%
Total Sick Leave % 2012/2013	3.95%	3.42%	3.30%	3.03%	3.30%	3.17%	2.66%	2.76%					
Total Sick Leave % 2011/2012	3.69%	3.67%	3.84%	3.21%	3.40%	3.24%	2.95%	3.32%	3.43%	2.85%	3.63%	3.36%	3.37

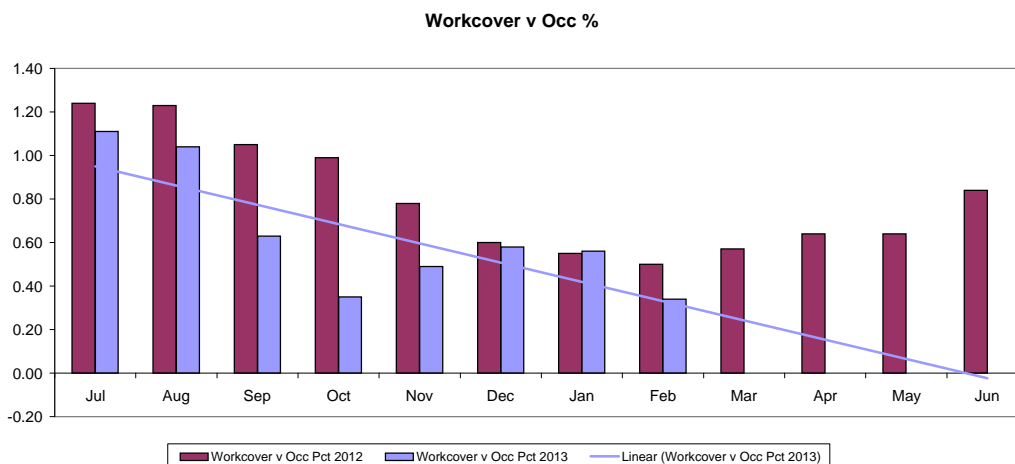


COMMENTARY

February sick leave % shows an increase when compared to January. (Jan was a high leave period and the reduction would reflect this). Total across all services (Mental Hlth, Offender Hlth, Statewide) is 2.76% which remains lower than the 3.23% QH avg.

- > Mental Health - Sick Leave % Feb - 3.37% (TPK 2.86%, IMHS 4.56%)
 - > Offender Health - Sick Leave % Feb - 7.6%. Nursing sick leave 9.1%.
 - > Statewide Services - Sick Leave % Feb - 2.62% (QCMHL 3.14%, QCMHR 2.28%)
- Qld Avg Sick Leave % Feb - 3.23%

Workcover v Occ %													
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Target
Workcover v Occ Pct 2012	1.24	1.23	1.05	0.99	0.78	0.60	0.55	0.50	0.57	0.64	0.64	0.84	0.40
Workcover v Occ Pct 2013	1.11	1.04	0.63	0.35	0.49	0.58	0.56	0.34				0.00	0.40



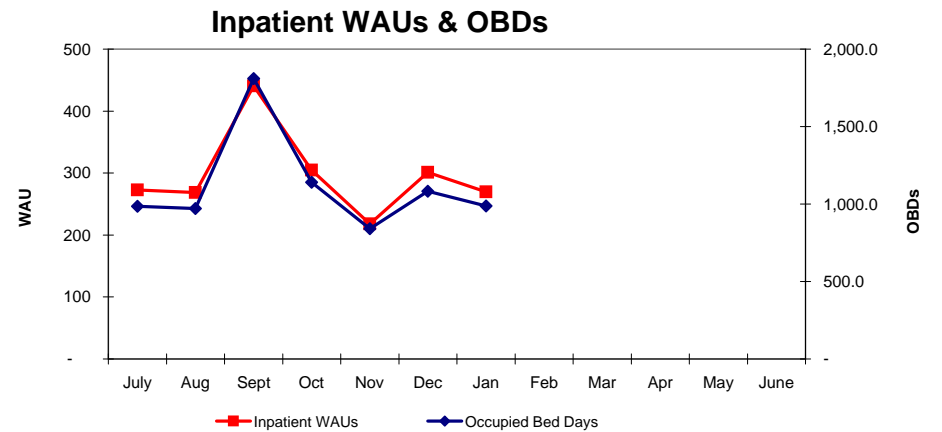
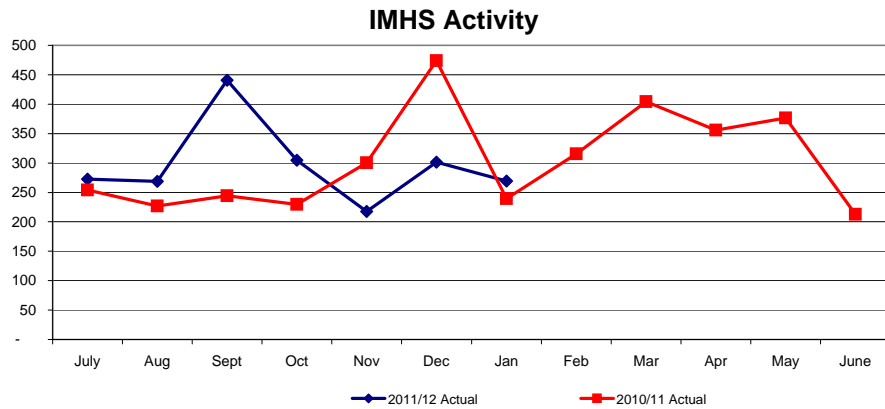
COMMENTARY

- Workcover %:**
- > Managerial & Clerical - IMHS AO6 Jul-Sept 2012, NIL Nov 12 to Feb 13.
 - > Hlth Pract, Professional & Technical - MH Div 0.76% Feb (TPK - 0%, IMHS - 1.41% - CYMHS, CATT)
 - > Nursing % - MH Div - The Park Nursing Nil % in Feb, IMHS 1.47% in Feb CYMHS & CATT (Jan 1.96%)
 - > Operational - MH Div - The Park 0.4% Feb (High Secure - Support Services)
 - > Offender Health had a high % for Nursing in July which has dropped to nil from Oct 12 to Feb 13.

WEST MORETON HOSPITAL & HEALTH SERVICE
 MENTAL HEALTH, OFFENDER HEALTH & STATEWIDE SERVICES - FEBRUARY 2013
 ACTIVITY

THE PARK CENTRE FOR MENTAL HEALTH													
WAOs	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13	May-13	Jun-13	2012/ 13
Total	503	1,337	745	1,242	1,923	1,662	47						7,460
Prior Year	1,839	546	3,822	1,831	675	1,625	456	725	1,856	793	1,547	954	16,667

INTEGRATED MENTAL HEALTH UNIT														YTD	Var on	% Var on	
WAOs	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13	May-13	Jun-13	2012/ 13	Target	Target	Target	
Total	273	269	440	305	218	301	269						2,075	2,151	-	76	-4%
Prior Year	254	227	244	230	300	474	239	316	404	356	376	213	3,633				



OCCUPIED BED DAYS	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13	May-13	Jun-13	Ave 2012/13
INPATIENT 2012/13 - IMHS	986.0	971.0	1,810.0	1,140.0	841.0	1,082.0	987.0						1,117
2011/12 Actual	967	822	899	929	1,157	1,710	867	1,228	1,455	1,308	1,369	758	1,122.4

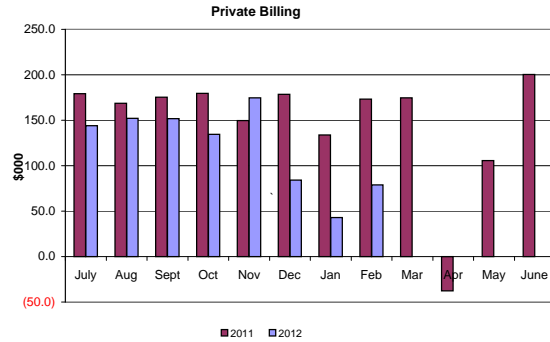
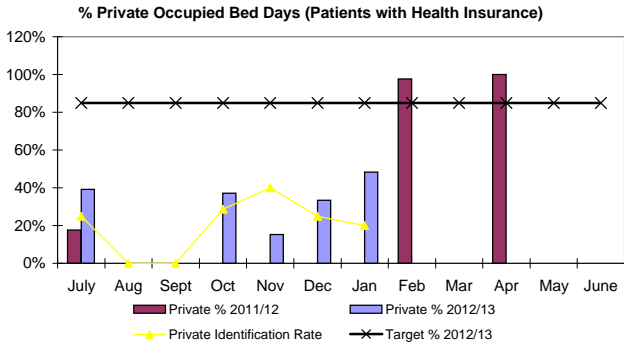
COMMENTARY

The Park Centre for Mental Health is Block Funded and does not have WAU Targets
 Geoff Luke advises that Mental Health Division does not have Hospital In The Home Patients (HITH)

**WEST MORETON HOSPITAL & HEALTH SERVICE
MENTAL HEALTH, OFFENDER HEALTH & STATEWIDE SERVICES - FEBRUARY 2013
OWN SOURCE REVENUE**

INPATIENT ACTIVITY - PATIENTS WITH PRIVATE HEALTH INSURANCE (PHI)

Integrated Mental Health Services	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June
Private OBDs	27	-	-	23	28	6	14					
Potential Private OBDs	69	1	28	62	183	18	29					
Private % 2012/13	39.1%	0.0%	0.0%	37.1%	15.3%	33.3%	48.3%					
Target % 2012/13	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%
Private % 2011/12	17.7%	0.0%	0.0%	0.0%	0.0%	0.0%	97.7%	0.0%	100.0%	0.0%	0.0%	0.0%
Private Identification Rate	25.0%	0.0%	0.0%	28.6%	40.0%	25.0%	20.0%					



Private Billing (Inpatient & Outpatient Revenue)

Mental Health	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13	May-13	Jun-13	TOTAL
	\$000	\$000	\$000	\$000	\$000	\$000	\$000	\$000	\$000	\$000	\$000	\$000	\$000
2012/13 *	143.9	152.0	151.6	134.4	174.5	84.2	43.0	79.0					962.7
2011/12	179.1	168.8	175.3	179.4	149.5	178.6	133.9	173.2	174.7	(37.8)	105.5	200.5	1,780.9

COMMENTARY

* Data includes only Inpatient and Outpatient Revenue (excludes: Non Patient Revenue and Cat C Revenue (DVA, Workers' Compensation, MAIC & Interstate)) This will become part of Mental Health Division review of Patient/ Own Source Revenue. Advice from Revenue Manager Ipswich Hospital regards the 'Potential Private OBD'S' At Admission Patients are canvassed regards thier access to PHI,Report does not necessarily differentiate between Extra's and Full cover also the treating Doctor must be registered for option 'A' ROPP. Therefore the number of potential private OBD's is not always accurate/able to be converted to private OBD'S

WEST MORETON HOSPITAL & HEALTH SERVICE
MENTAL HEALTH, OFFENDER HEALTH & STATEWIDE SERVICES - FEBRUARY 2013
KEY PERFORMANCE INDICATORS

Page 8

		Target	Actual	Trend
EFFICIENCY AND FINANCIAL PERFORMANCE				
E10	YTD Operating Position	Balanced or Surplus	\$771,626	
E11	Full-year forecast Operating Position	Balanced or Surplus	\$0	↔
E12	Own Source Revenue Budget	Balanced or Surplus	0.68%	
E13	YTD average FTE (MOHRI Occupied FTE)		786	

Data sourced from DSS Panorama

COMMENTARY

E10 - YTD Operating posn - Mental Health - \$77K deficit, Offender Health \$402K surplus, Statewide Svcs \$447K surplus (QCMHL)

E11 - Full Year Forecast Operating posn - MHDiv balanced position based on control of cost drivers, retention of EFTRU funding and implementation of turnaround plan on expected dates, Offender Health - surplus EOY - full year expenditure will not show until 13/14, Statewide Svcs - balanced/surplus at EOFY.

E12 - OSR Revenue - MHDiv issues with inpatient revenue end of month processing between HBCIS/FAMMIS Nov-Feb. MH Div TPK also impacted by reduction in bed nos 12/13. Nil OSR Offender Health or Statewide Svcs.

E13 - YTD avg FTE - Change of position since January - MHDiv 5.19 reduction, Offender Health Svc - 1.39 increase, Statewide Svcs 0.5 reduction.

**WEST MORETON HOSPITAL & HEALTH SERVICE
MENTAL HEALTH, OFFENDER HEALTH & STATEWIDE SERVICES - FEBRUARY 2013
TURNAROUND PLAN**

Strategy	Due to Commence	2012-2013 Value	FTE Proposed Savings	Savings Removed from Budget	YTD Savings Achieved	YTD FTE Reduction Achieved	Performance
6.1 Review Service Model at The Park	Jul-12	\$ 2,397,895	0.00 FTE	Yes	\$0	0.00 FTE	Green
6.2 Relocation of Patients within the Park to reduce staffing costs	Oct 12 to Mar 13	\$ 952,549	12.79 FTE	Yes	\$444,411	11.79 FTE	Green
6.3 Non-Clinical Model of Service Redesign and Realignment: Mailroom at The Park	Oct-12	\$ 47,578	1.00 FTE	Yes	\$26,316	1.00 FTE	Green
6.4 Model of Care Redesign - Mental Health Rehab at The Park	Jul 12 to Mar 13	\$ 625,312	6.50 FTE	Yes	\$249,805	5.50 FTE	Green
6.5 Mental Health (Corporate 3.1FTE /IMHS)	Jul 12 to Mar 13	\$ 301,493	4.63 FTE	Yes	\$100,998	1.00 FTE	Green
6.6 Mental Health Nursing Structure	Dec 12 to Apr 13	\$ 97,053	3.80 FTE	Yes	\$16,511	2.00 FTE	
6.7 CYMHS HP's	Mar-13	\$ 33,650	1.00 FTE	Yes	\$0	0.00 FTE	
6.8 Mental Health IMHS Clinical Support	Jul 12 to Mar 13	\$ 145,504	2.00 FTE	Yes	\$64,844	0.00 FTE	Green
6.9 Mental Health Nursing Support, Mental Health Clinical Support, Mental Health Unit	Mar-13	\$ 46,194	1.00 FTE	Yes	\$0	0.00 FTE	
6.10 Administration (and data management) Review Mental Health & The Park	Jan to May 13	\$ 76,335	1.50 FTE	Partial	\$21,228	1.00 FTE	Amber
6.11 Review Mental Health	Jul-12	\$ 61,799	0.00 FTE	Yes	\$40,407	0.00 FTE	Green
6.12 QCMHR	Mar-13	\$ 20,703	1.00 FTE		\$0	0.00 FTE	
6.13 DSO Posn - Remove from budget build from 31/3/13	Jul-Sept 12 and Apr-Jun 13	\$ 80,190	0.00 FTE	Yes	\$40,095	0.00 FTE	
6.14 ESO - 1 FTE transferred to Offender Health Services cc 993398	Sep-12	\$ 53,914	1.00 FTE	Yes	\$11,981	1.00 FTE	Amber
6.15 QCMHL	Jan-13	\$ 950	0.20 FTE		\$0	0.00 FTE	
6.16 Drug Court - Service to cease from 1/5/13	May-13	\$ 123,261	7.00 FTE		\$0	0.00 FTE	
6.17 Review Mental Health	Sept 12 to Apr 13	\$ 487,247	12.13 FTE	Yes	\$71,644	4.00 FTE	
Total		\$ 5,551,627	55.55 FTE				

COMMENTARY

6.3 Mail room has been achieved, 6.2 Relocation of Staff & Pts occurred 15/10/12. FTE reductions in RN's achieved incrementally.

6.1 Review Service Model at The Park - \$ savings being achieved via EFTRU not opening 12/13 financial year. Budget quarantined to June. Claw back of funding likely.

6.6 - AO5 Coord Indigenous Program & Dev included in error (\$33,563 and 1.0 fte) - corrected Feb upload

6.10 - Admin Review not fully incorporated into 12/13 loaded budget as at 28-2-13

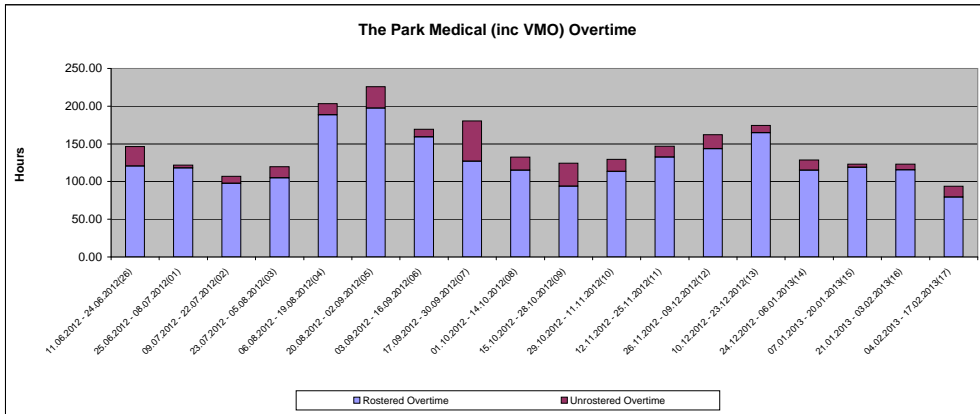
6.13 DSO position - being utilised on temp basis 12/13 (project) - budget aligned to Oct 12 -Mar 13

6.14 - ESO Tfr 1.0 fte to Offender Health Svc - delays in creating position and transferring of substantive officer - change did not occur until Jan 13.

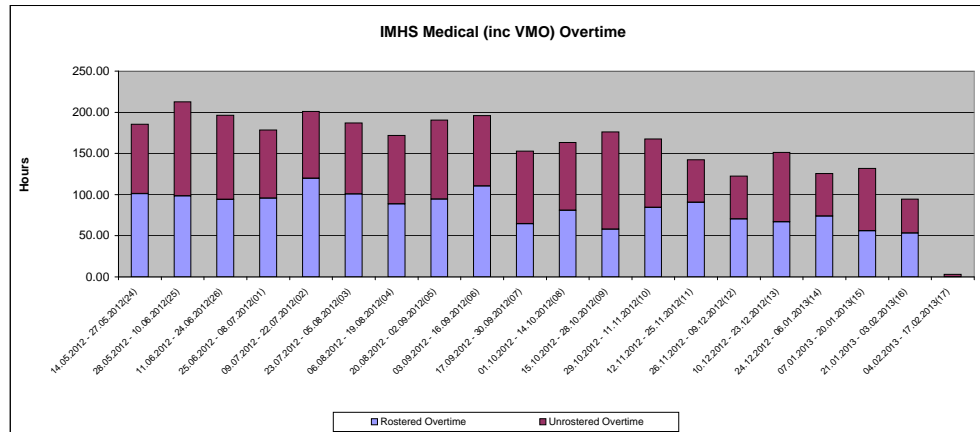
6.5, 6.8, 6.11 - Some adjustments are \$ only to 12/13 budget. Nil FTE reduction on actual.

WEST MORETON HOSPITAL & HEALTH SERVICE
 MENTAL HEALTH, OFFENDER HEALTH & STATEWIDE SERVICES - FEBRUARY 2013
 MEDICAL OVERTIME & EXTERNAL

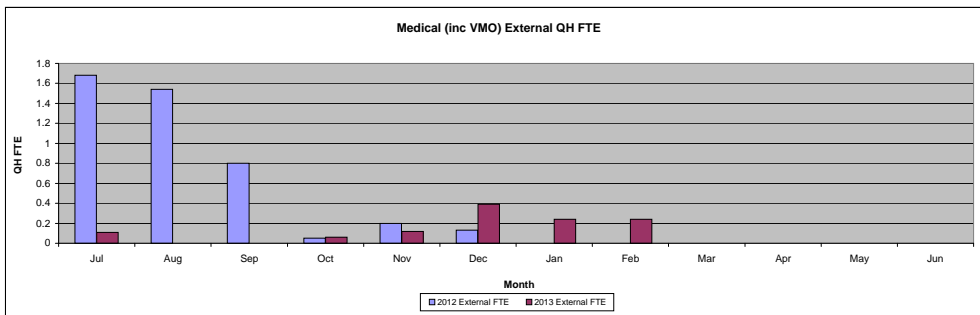
	11.05.2012 - 24.05.2012 (16)	25.05.2012 - 08.07.2012 (01)	09.07.2012 - 22.07.2012 (02)	23.07.2012 - 05.08.2012 (03)	06.08.2012 - 19.08.2012 (04)	20.08.2012 - 02.09.2012 (05)	03.09.2012 - 16.09.2012 (06)	17.09.2012 - 30.09.2012 (07)	01.10.2012 - 14.10.2012 (08)	15.10.2012 - 28.10.2012 (09)	29.10.2012 - 11.11.2012 (10)	12.11.2012 - 25.11.2012 (11)	26.11.2012 - 09.12.2012 (12)	10.12.2012 - 23.12.2012 (13)	24.12.2012 - 06.01.2013 (14)	07.01.2013 - 20.01.2013 (15)	21.01.2013 - 03.02.2013 (16)	04.02.2013 - 17.02.2013 (17)
Medical (incl VMO) Overtime	120.48	118.00	97.50	104.98	188.50	197.17	159.00	127.00	115.00	94.00	113.50	132.33	143.50	164.50	114.98	119.00	115.48	79.50
Rostered Overtime	26.00	4.00	9.50	14.75	15.00	28.50	10.50	53.25	17.25	30.50	16.00	14.50	18.50	9.75	13.50	4.00	7.50	14.50
Unrostered Overtime																		



	14.05.2012 - 27.05.2012 (14)	28.05.2012 - 10.06.2012 (15)	11.06.2012 - 24.06.2012 (16)	25.06.2012 - 08.07.2012 (01)	09.07.2012 - 22.07.2012 (02)	23.07.2012 - 05.08.2012 (03)	06.08.2012 - 19.08.2012 (04)	20.08.2012 - 02.09.2012 (05)	03.09.2012 - 16.09.2012 (06)	17.09.2012 - 30.09.2012 (07)	01.10.2012 - 14.10.2012 (08)	15.10.2012 - 28.10.2012 (09)	29.10.2012 - 11.11.2012 (10)	12.11.2012 - 25.11.2012 (11)	26.11.2012 - 09.12.2012 (12)	10.12.2012 - 23.12.2012 (13)	24.12.2012 - 06.01.2013 (14)	07.01.2013 - 20.01.2013 (15)	21.01.2013 - 03.02.2013 (16)	04.02.2013 - 17.02.2013 (17)
Medical (incl VMO) Overtime	101.00	98.40	94.00	95.60	119.90	100.70	88.55	94.60	110.60	64.40	80.90	57.90	84.35	90.50	70.55	66.80	74.00	56.00	53.40	3.00
Rostered Overtime	84.35	114.25	102.50	82.75	81.20	86.45	83.20	95.90	85.30	88.35	82.55	118.17	83.40	51.90	51.77	84.50	51.65	75.70	40.90	
Unrostered Overtime																				



Medical External QH FTE	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
2012 External FTE	1.68	1.54	0.8	0.05	0.2	0.13	0	0	0	0	0	0
2013 External FTE	0.11	0	0	0.06	0.12	0.39	0.24	0.24				

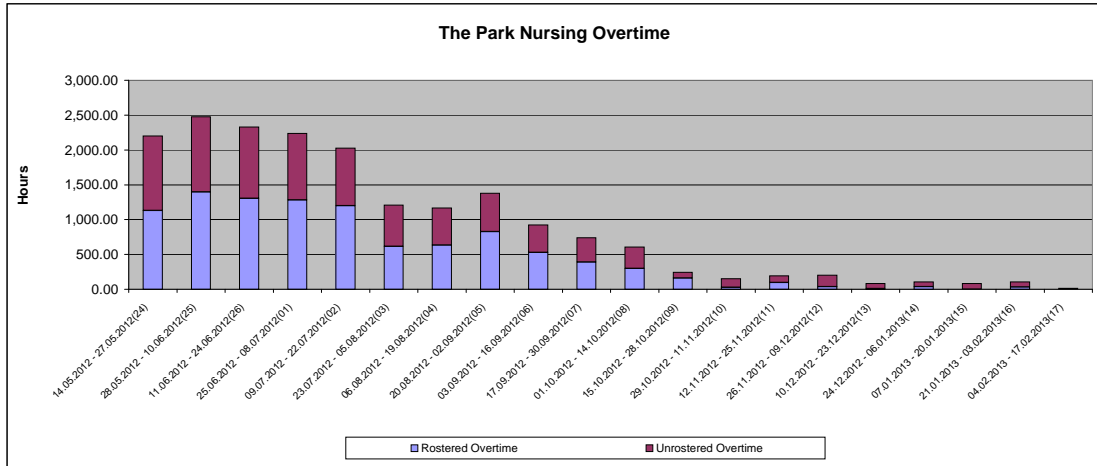


COMMENTARY

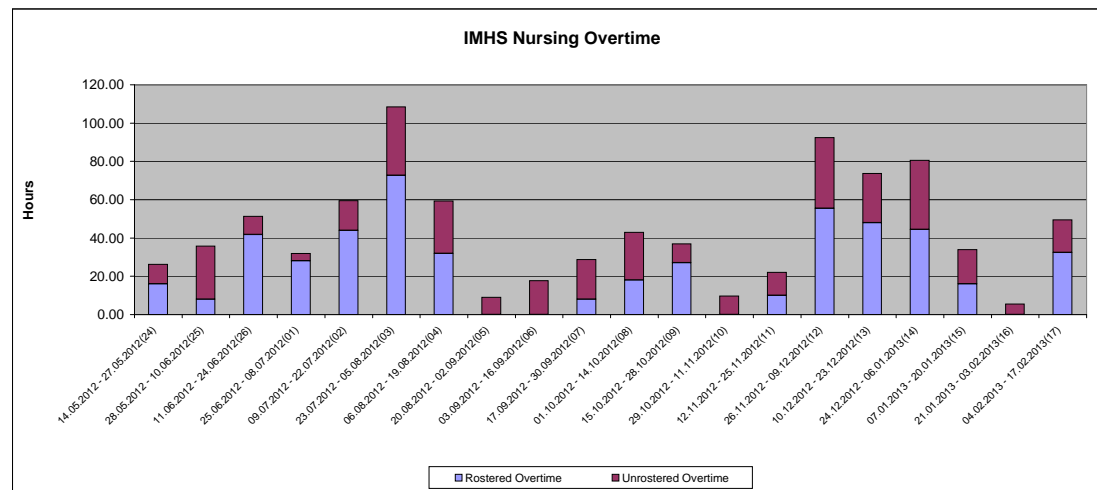
The Park - reduction rostered overtime in Feb 13 data
 IMHS non rostered OT can lag due to frequency of MO's timesheet submission. OT reductions continuing in Feb 13 available data.
 Use of locum MO's in IMHS has reduced considerably in comparison to 11/12. Nil in available data Jan/Feb 13.
 External Medical Oct-Dec 2012 - The Park - Adolescent Unit - Dr C Breakley. Hours sitting in Jan/Feb are accruals not cleared for end of month processing.

WEST MORETON HOSPITAL & HEALTH SERVICE
 MENTAL HEALTH, OFFENDER HEALTH & STATEWIDE SERVICES - FEBRUARY 2013
 NURSING OVERTIME & EXTERNAL

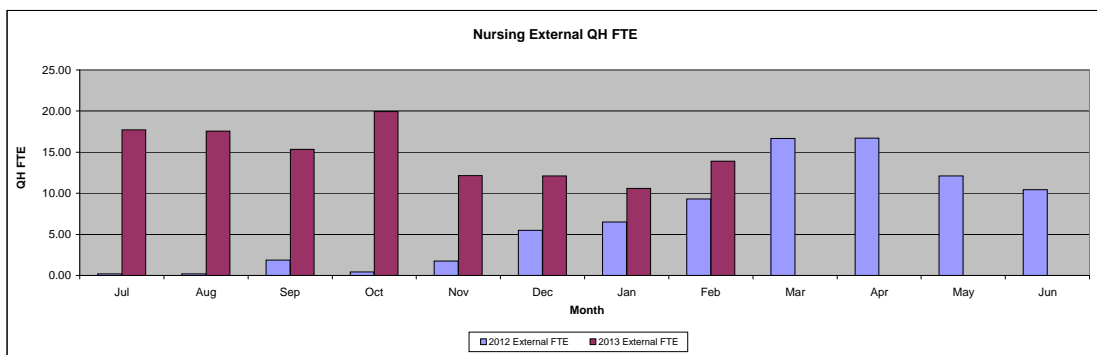
	14.05.2012 - 27.05.2012(24)	28.05.2012 - 10.06.2012(25)	11.06.2012 - 24.06.2012(26)	25.06.2012 - 08.07.2012(01)	09.07.2012 - 22.07.2012(02)	23.07.2012 - 05.08.2012(03)	06.08.2012 - 19.08.2012(04)	20.08.2012 - 02.09.2012(05)	03.09.2012 - 16.09.2012(06)	17.09.2012 - 30.09.2012(07)	01.10.2012 - 14.10.2012(08)	15.10.2012 - 28.10.2012(09)	29.10.2012 - 11.11.2012(10)	12.11.2012 - 25.11.2012(11)	26.11.2012 - 09.12.2012(12)	10.12.2012 - 23.12.2012(13)	24.12.2012 - 06.01.2013(14)	07.01.2013 - 20.01.2013(15)	21.01.2013 - 03.02.2013(16)	04.02.2013 - 17.02.2013(17)
Nursing Overtime	1,130.00	1,397.33	1,305.00	1,283.25	1,200.50	616.00	634.50	825.60	529.50	391.50	298.00	161.00	28.00	97.00	39.00	10.00	36.00		32.00	
Rostered Overtime	1,070.50	1,080.50	1,024.33	953.25	826.25	593.25	534.00	552.75	394.50	348.00	308.50	82.00	123.00	94.00	162.50	71.00	70.58	82.50	73.00	14.25
Unrostered Overtime																				



	14.05.2012 - 27.05.2012(24)	28.05.2012 - 10.06.2012(25)	11.06.2012 - 24.06.2012(26)	25.06.2012 - 08.07.2012(01)	09.07.2012 - 22.07.2012(02)	23.07.2012 - 05.08.2012(03)	06.08.2012 - 19.08.2012(04)	20.08.2012 - 02.09.2012(05)	03.09.2012 - 16.09.2012(06)	17.09.2012 - 30.09.2012(07)	01.10.2012 - 14.10.2012(08)	15.10.2012 - 28.10.2012(09)	29.10.2012 - 11.11.2012(10)	12.11.2012 - 25.11.2012(11)	26.11.2012 - 09.12.2012(12)	10.12.2012 - 23.12.2012(13)	24.12.2012 - 06.01.2013(14)	07.01.2013 - 20.01.2013(15)	21.01.2013 - 03.02.2013(16)	04.02.2013 - 17.02.2013(17)
Nursing Overtime	16.00	8.00	41.75	28.00	44.00	72.75	32.00	9.00	17.75	8.00	18.00	27.00	10.00	55.50	48.00	44.50	16.00		32.50	
Rostered Overtime	10.25	27.75	9.50	4.00	15.42	35.75	27.25													
Unrostered Overtime																				



Nursing External QH FTE	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
2012 External FTE	0.19	0.21	1.88	0.41	1.76	5.48	6.52	9.32	16.65	16.71	12.11	10.43
2013 External FTE	17.73	17.56	15.36	19.92	12.16	12.12	10.58	13.89				



COMMENTARY

Nursing overtime % Feb 13 - Qld OT vs Occupied 0.93%, The Park 0.31%, IMHS 0.33%.

IMHS Inpatient Unit overtime is driven by Acuity and Constant Obs/Seclusion. Inpatient units Feb 13 - rostered OT 8 hours MHU, unrostered OT 15 hours OPMHU (data - HRDSS). Other IMHS Nursing OT Feb 13 - CATT rostered 24.5 hours and unrostered 7.5 hours (believed to be incorrect - Team Leader following up with Payroll).

The Park - Feb 13 - Medium Secure 8 hrs rostered, 8 hrs unrostered. ETR 15 hrs unrostered, High Secure 24 hours rostered, 49.75 hours unrostered. Adolescent 2.5 hours unrostered. Nursing Support Unit 6 hours rostered and 6 hrs unrostered.

Nursing external FTE - 11/12 data - Mental Health only. 12/13 data includes Offender Health Services.

MH Div - Usage of Nursing Agency is averaging 8.4 FTE YTD (avg 11/12 - 6.76 fte). Through the same period there has been a considerable drop in overtime usage at The Park.

Offender Health Svcs - Avg FTE 6.55 FTE YTD 12/13

WEST MORETON HOSPITAL & HEALTH SERVICE
MENTAL HEALTH, OFFENDER HEALTH & STATEWIDE SERVICES - FEBRUARY 2013
REC LEAVE BALANCES





Recreation Leave Balance is Negative (Excess to Entitlement) validation required

NIL

STATE WIDE SERVICES

Possible Reasons: Recreation Leave Balance exceeds Maximum Allowable Hours (2years) action required



OFFENDER HEALTH SERVICES

Possible Reasons: Recreation Leave Balance exceeds Maximum Allowable Hours (2years) action required



COMMENTARY

Cost Centre Managers and unit directors are forwarded a list of staff with excess leave balances on a monthly basis.
Payroll Teams get a report at the end of each payperiod that gives names of staff coming to end of Temp contracts.
Rec Leave and ADO balances are paid out in the F/N after Staff return to Casual Pool, unless an approved movement form is entered on to system

Emp Id	Employee Name	Employ Type	Rate Classification and Description	Long Serv Calc Start Date	Process Nu	Years of Service	System Balance (Hours)	Max Allowable (Hours)	Variation	Action Plan to include plan to reduce, dates proposed, forms submitted
Mental Helath - RL Bal over Max Allowable (2 yrs) - Dec 12 -6,695.8, Jan 13 -5,960.25, Feb13 -5,692- reduction of 1,003.8 hours since December										

WEST MORETON HOSPITAL & HEALTH SERVICE						Page 13	
MENTAL HEALTH, OFFENDER HEALTH & STATEWIDE SERVICES - FEBRUARY 2013							
RDO BALANCES							

Emp Id	Employee Name	Employ Type	Rate Classification and Description	Long Serv Calc Start Date	Process NU	Years of Service	System Balance (Hours)	Action Plan to include plan to reduce, dates proposed, forms submitted
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MENTAL HEALTH



Possible Reasons: Rostered Days Off Balance for Casuals - adjustment required



Possible Reasons: Rostered Days Off Balance for Terminated Staff - adjustment required





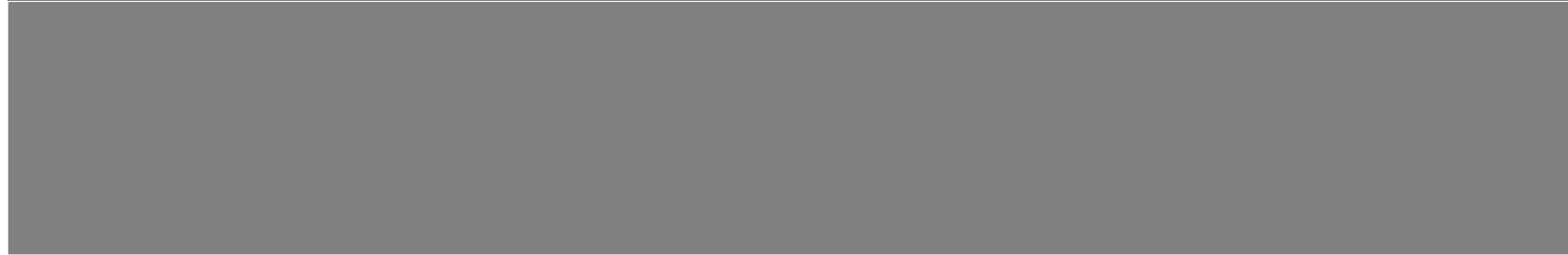
Emp Id	Employee Name	Employ Type	Rate Classification and Description	Long Serv Calc Start Date	Process NU	Years of Service	System Balance (Hours)	Action Plan to include plan to reduce, dates proposed, forms submitted
								
Possible Reasons: Rostered Days Off Balance between 40 and 100 hours - validation required								
								

**Action Plan to include plan to reduce,
dates proposed, forms submitted**





Possible Reasons: Rostered Days Off Balance greater than 100 hours - reasons and validation required



STATEWIDE SERVICES

Rostered Days Off Balance for Terminated Staff - adjustment required



OFFENDER HEALTH SERVICES

Rostered Days Off Balance between 40 and 100 hours - validation required



Emp Id	Employee Name	Employ Type	Rate Classification and Description	Long Serv Calc Start Date	Process NU	Years of Service	System Balance (Hours)	Action Plan to include plan to reduce, dates proposed, forms submitted
COMMENTARY								
<p>There has been a reduction in RDO balances of 2,032 hours when compared with December figures (11,161 Dec, Jan 9,295, Feb 9,129 Rec Leave and ADO balances are paid out in the F/N after Staff return to Casual Pool, unless an approved movement form is entered on to system All Cost Centre Managers receive a report on a monthly basis to advise on ADO Balances Payroll Teams get a report at the end of each payperiod that gives names of staff coming to end of Temp contracts.</p>								