

From: Susan Daniel
Sent: 8 Aug 2013 15:45:19 +1000
To: Kelly, Sharon
Cc: McGrath, Pdraig;Stedman, Terry;Sadler, Trevor;Clayworth, Vanessa
Subject: Re: Fwd: advising carers of those on the wait list for BAC

Thanks Sharon,
I will get on to this asap and get into tomorrow's post (or email if that is available). I will email you once this has been done. I note your comments re wait list and plan to discuss this further with Trevor and Vanessa. Any admissions will be carefully considered in terms of resources. We were in the process of admitting [REDACTED] Just to reassure you though, we are not prioritising high acuity cases at this stage, given the potential disruption and staffing issues with the transition.

Kind regards,
Sue

>>> Sharon Kelly 8/08/2013 2:37 pm >>>
Hi Sue,

hopefully all is going well there today.

I attach a signed copy of the letter, generic, but I am sure you will make the individual emails personal to the adolescent/ carer.

In regards to the letter, if you can ensure that you attach the three documents that have been sent to others that you would also have that would be appreciated. if you can send me a quick email when this has all been completed, hopefully over the next 24 hours?

I note the challenge over the next few months in regards to those adolescents on the waiting list, and I would be interested to hear from you, Trevor and Vanessa how you believe you will be managing them given we need to support them, but I expect clinically you would not want to commence a treatment plan that may be disruptive to them as we move to the newer models etc.

Look forward to the thoughts.

Regards
Sharon

Sharon Kelly
Executive Director
Mental Health and Specialised Services

West Moreton Hospital and Health Service
[REDACTED]

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>>> Susan Daniel 7/08/2013 5:02 pm >>>
Hi Sharon,

Trevor is happy to go with this draft. I am happy to send this off to everyone once I have the final document. I just wanted to first clarify your expectations - e.g. do you need to re-do the letter and sign, then put into PDF for us to distribute (with the other attachments) via email &/or post the parents on the wait list (depending on the communication mode available) and to also email a copy to the referring clinicians.

Thanks for filling us in yesterday. I know this has been a challenging ordeal on many fronts.

Kind regards,
Sue

>>> Trevor Sadler 7/08/2013 1:30 pm >>>
Hello Sue and Vanessa,

This is the letter which can be sent out to those on the waiting list.

Kind regards,

Trevor

>>> Sharon Kelly 8/7/2013 11:02 am >>>
Trevor,
thanks for your time on the phone this morning. Sounds like things are travelling ok within the BAC today.

As we discussed we have identified that we need to let the wait list consumers and families know of the decision and what this means to them.

Please find attached some draft words that we had prepared that may help you in this process.

Regards
Sharon

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Executive Director
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