

	2013		
VC-10	Email from Laura Johnson to various persons including Vanessa Clayworth dated 21 November 2013, attaching: <ul style="list-style-type: none"> <li>Document entitled 'Current Adolescents on Admission Waiting List and Referral Assessment List 20.11.13'</li> </ul>	WMS.0019.0001.00484 WMS.0019.0001.00492	77-78
VC-11	Email from Kathy Stapley to Vanessa Clayworth copied to various other persons dated 25 November 2013, attaching: <ul style="list-style-type: none"> <li>Document entitled 'Sheet 1', undated</li> </ul>	WMS.0016.0001.16427 WMS.0016.0001.16438	79-80
VC-12	Email from Vanessa Clayworth to Kathy Stapley and various other persons dated 6 December 2013	WMS.0019.0003.02384	81
VC-13	Email from Vanessa Clayworth to Kathy Stapley, copied to various other persons dated 7 January 2014, attaching: <ul style="list-style-type: none"> <li>Document entitled 'Sheet 1', undated</li> </ul>	WMS.0018.0001.00976 WMS.0018.0001.00977	82-83
VC-14	Email from Leanne Geppert to Vanessa Clayworth and various other persons dated 9 January 2014	WMS.0019.0003.00446	84
VC-15	Email from Laura Johnson to Vanessa Clayworth and various other persons dated 10 January 2014, attaching: <ul style="list-style-type: none"> <li>Document entitled 'Sheet 1', undated</li> </ul>	WMS.0016.0001.00395 WMS.0016.0001.00403	85-87
VC-16	Email from Vanessa Clayworth to Anne Brennan and Leanne Geppert dated 14 January 2015, attaching: <ul style="list-style-type: none"> <li>Document entitled 'Sheet 1', undated</li> </ul>	WMS.0016.0001.09081 WMS.0016.0001.09095	88-89
VC-17	Email from Leanne Geppert to Vanessa Clayworth and Anne Brennan, copied to Laura Johnson dated 14 January 2014	WMS.0016.0001.00465	90
VC-18	Bundle of chronologies and exhibits	Document references are	91-913

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**Vanessa Clayworth**

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**Witness**

	responding to Question 13 of the Schedule to the Requirement to Give Information in a Written Statement dated 19 October 2015	listed in the chronologies	
VC-19	Bundle of chronologies and exhibits responding to Question 14 (regarding patients) of the Schedule to the Requirement to Give Information in a Written Statement dated 19 October 2015	Document references are listed in the chronologies	914 - 973
VC-20	Bundle of chronologies and exhibits responding to Question 14 (regarding families, friends and carers) of the Schedule to the Requirement to Give Information in a Written Statement dated 19 October 2015	Document references are listed in the chronologies	974 - 1059
VC-21	Bundle of documents responding to Question 15 (regarding Patient ■) of the Schedule to the Requirement to Give Information in a Written Statement dated 19 October 2015	To be provided by the Department of Health (TBPDOH) TBPDOH TBPDOH TBPDOH WMS.0023.0001.02503 TBPDOH	1060 - 1066
VC-22	Bundle of documents responding to Question 15 (regarding Patient ■) of the Schedule to the Requirement to Give Information in a Written Statement dated 19 October 2015	WMS.0014.0003.00007 WMS.0018.0001.00633 WMS.0023.0003.00931 TBPDOH WMS.1007.0074.00002 WMS.0018.0001.00694 TBPDOH	1067 - 1073
VC-23	Bundle of documents responding to Question 15 (regarding Patient ■) of the Schedule to the Requirement to Give Information in a Written Statement dated 19 October 2015	TBPDOH WMS.0016.0001.00350 WMS.0018.0001.00798 WMS.0011.0001.00069 WMS.0018.0001.01239 WMS.0019.0001.00481 WMS.0023.0001.00078 WMS.0023.0003.03226 WMS.0023.0003.00781 WMS.0019.0003.00250	1074 - 1105
VC-24	Bundle of documents responding to Question 15 (regarding Patient ■) of the	WMS.0018.0001.00794	1106 - 1137

Vanessa Clayworth

Witness

	Schedule to the Requirement to Give Information in a Written Statement dated 19 October 2015	TBPDOH	
VC-25	Bundle of documents responding to Question 15 (regarding Patient ■) of the Schedule to the Requirement to Give Information in a Written Statement dated 19 October 2015	WMS.0018.0001.00792 WMS.0018.0001.01479 WMS.1007.0084.00001 WMS.0018.0001.01374 WMS.0023.0001.02416 WMS.0023.0001.02414 WMS.0023.0001.02417 TBPDOH	1138- 1219
VC-26	Bundle of documents responding to Question 15 (regarding Patient ■) of the Schedule to the Requirement to Give Information in a Written Statement dated 19 October 2015	WMS.2002.0002.02861 WMS.0023.0003.00237 WMS.0018.0001.00493 WMS.0023.0001.01295 WMS.0023.0003.01027 WMS.0016.0001.00477 WMS.3003.0001.00024 WMS.0016.0001.12508 WMS.0016.0001.16763 WMS.0016.0001.17504 WMS.0014.0001.05978 WMS.0014.0001.00817 WMS.2002.0002.03174 WMS.0011.0001.17527 WMS.2002.0002.02799	1220- 1263
VC-27	CIMHA entry in records of Patient ■ entitled 'Consumer End of Care / Discharge Summary' dated 25 November 2013	TBPDOH	1264- 1267
VC-28	CIMHA entry in records of Patient ■ entitled 'Consumer End of Care / Discharge Summary' dated 5 February 2014	TBPDOH	1268- 1272
VC-29	CIMHA entry in records of Patient ■ entitled 'Consumer End of Care / Discharge Summary' dated 4 February 2014	TBPDOH	1273- 1277
VC-30	CIMHA entry in records of Patient ■ entitled 'Consumer End of Care / Discharge Summary' dated 5 February 2014	TBPDOH	1278- 1281

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**Vanessa Clayworth**

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**Witness**

VC-31	CIMHA entry in records of Patient [redacted] entitled 'Consumer End of Care / Discharge Summary' dated 30 January 2014	TBPDOH	1282- 1285
VC-32	CIMHA entry in records of Patient [redacted] entitled 'Consumer End of Care / Discharge Summary' dated 10 February 2014	TBPDOH	1286- 1290
VC-33	CIMHA entry in records of Patient [redacted] entitled 'Consumer End of Care / Discharge Summary' dated 10 February 2014	TBPDOH	1291- 1295
VC-34	CIMHA entry in records of Patient [redacted] entitled 'Consumer End of Care / Discharge Summary' dated 29 October 2013	TBPDOH	1296- 1300
VC-35	CIMHA entry in records of Patient [redacted] entitled 'Consumer End of Care / Discharge Summary' dated 6 February 2014	TBPDOH	1301- 1304
VC-36	CIMHA entry in records of Patient [redacted] entitled 'Consumer End of Care / Discharge Summary' dated 20 January 2014	TBPDOH	1305- 1308
VC-37	CIMHA entry in records of Patient [redacted] entitled 'Consumer End of Care / Discharge Summary' dated 4 February 2014	TBPDOH	1309- 1313
VC-38	CIMHA entry in records of Patient [redacted] entitled 'Consumer End of Care / Discharge Summary' dated 5 February 2014	TBPDOH	1314- 1318
VC-39	CIMHA entry in records of Patient [redacted] entitled 'Consumer End of Care / Discharge Summary' dated 6 February 2014	TBPDOH	1319- 1322
VC-40	CIMHA entry in records of Patient [redacted] entitled 'Consumer End of Care / Discharge Summary' dated 30 January 2014	TBPDOH	1323- 1327

[redacted]  
Vanessa Clayworth

[redacted]  
Witness



VC-41	CIMHA entry in records of Patient [REDACTED] entitled 'Consumer End of Care / Discharge Summary' dated 5 February 2014	TBPDOH	1328- 1331
VC-42	CIMHA entry in records of Patient [REDACTED] entitled 'Consumer End of Care / Discharge Summary' dated 5 February 2014	TBPDOH	1332- 1335
VC-43	[REDACTED] Hospital and Health Service Transition of Care meeting minutes regarding Patient [REDACTED] dated 18 December 2013	WMS.0015.0001.00445	1336- 1342
VC-44	[REDACTED] Hospital and Health Service Transition of Care meeting minutes regarding Patient [REDACTED] dated 8 January 2013	WMS.0019.0003.00250	1343- 1348
VC-45	Email from Laura Johnson to various other persons including Vanessa Clayworth dated 12 November 2013	WMS.0018.0001.00684	1349
VC-46	Email from Renee Robertson to various other persons including Vanessa Clayworth dated 6 November 2013	WMS.0011.0001.00069	1350- 1352
VC-47	Email from Laura Johnson to various other persons, copied to various other persons including Vanessa Clayworth dated 12 November 2013	WMS.0018.0001.00950	1353- 1355
VC-48	West Moreton Hospital and Health Service Terms of Reference - Complex Care Review Panel, undated	WMS.0011.0001.00288	1356- 1358
VC-49	Complex Case Review Panel – West Moreton Hospital and Health Service dated 5 November 2013	WMS.0011.0001.00304	1359- 1361
VC-50	CIMHA entries in records of Patient [REDACTED] entitled 'Consumer Care Review Summary and Plan' dated: <ul style="list-style-type: none"> <li>• 30 September 2013</li> <li>• 8 October 2013</li> <li>• 14 October 2013</li> <li>• 20 October 2013</li> </ul>	TBPDOH	1362- 1479

[REDACTED]  
Vanessa Clayworth

[REDACTED]  
Witness

	<ul style="list-style-type: none"><li>• 28 October 2013</li><li>• 4 November 2013</li><li>• 13 November 2013</li><li>• 18 November 2013</li><li>• 23 November 2013</li><li>• 9 December 2013</li><li>• 19 December 2013</li><li>• 23 December 2013</li><li>• 7 January 2014</li><li>• 13 January 2014</li><li>• 20 January 2014</li></ul>		
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**Vanessa Clayworth**

14777961/3

**Witness**

## "VC-01"

**From:** Anne Brennan  
**Sent:** 30 Sep 2013 17:40:49 +1000  
**To:** Kevin, RODGERS; Hughes, Carol; Hayes, Megan; Daniel, Susan; Clayworth, Vanessa  
**Cc:** Hoehn, Elisabeth  
**Subject:** clinical care transition panel

Dear Colleague,

We are forming a clinical care transition panel for each current patient at BAC to plan and facilitate their care as they transition from BAC. For some this will be to other adolescent services, and for others it will be to adult services.

Their complex needs will require a range of supports and services that may involve education, health, housing, disability services, adult guardian and others. These may be public, private or a combination. We will have high level AO support from Laura Johnson

We will commence weekly meetings on Wednesdays on 16 October.

I would like to invite you to be a member of this panel. I am available to discuss any aspect of this plan with you in person, by phone or email.

Thank you for considering this invitation. I look forward to your reply.

Anne

## "VC-02"

**From:** Vanessa Clayworth  
**Sent:** 27 Sep 2013 11:25:35 +1000  
**To:** Aclan, Daisy;Tooman, Harry  
**Cc:** Hoehn, Elisabeth;Brennan, Anne  
**Subject:** Care Review Summary Plan- Case Conference  
**Attachments:** a\_cc\_review\_sum.pdf, Guide - Summary Case Conference - CIMHA notes - May 2013.doc

Nursing Staff,

We are progressing towards **using at Case Conference the Care Review Summary Plan on CIMHA** in order to align with Children Health Services Queensland.

I have attached a copy for your to print out and look at to familiarise yourself with. Document is required to be completed on CIMHA.

The document once completed is to be shared with Anne, Sue and myself on CIMHA so the document can be opened at Case Conference and the team have input (projector).

Step by step guide:

1. Clinical Notes- Add Clinical Note
2. Click Service Episode- Extended Treatment (Campus Based)
3. Fill in date, time, signed by, team
4. Type of note: **Care Review Summary and Plan**
5. Template: **Care Review Summary and Plan**; press Load Template (document will load)
6. **Save as Draft**- will automatically save for you every 5 minutes
7. Fill out Facility, Episode Care Type (Extended Treatment Campus Based)
8. Copy of Summary not required to be filled out for Case Conference
9. **Complete Mental Health Act Status**
10. Principal Diagnosis and Additional Diagnosis (can be completed by CC if know Diagnosis (available on CIMHA) or can wait till Case Conference and team to complete
11. **Summary of Care/Issues this period: CC to summarise all notes available in clinical file for the week.** Staff are more than welcome to still use headings from previous document staff had been using (see attached).
12. **Medical Issues:** History (Summary) and current issues
13. Outcome measures completed: No (not required for Case Conference; are required for Care Reviews).
14. Outline significant issues from HoNOSCA: Not required for Case Conference; To be completed at Care Reviews.
15. **Medications to be entered**
16. **Risk Screen Tool:** to be completed; type in themes where required
17. **Child Protection Risk Screen** to be completed
18. **Clinical Risk Formulation/assessment summary** to be completed
19. **Treatment Plan: CC's to complete (as much as possible prior to Case Conference; I have sent out an email today with Clinical Profile Reports of the Adolescents attached which will help identify issues to be included in Care Plan).**
20. Save as draft.
21. **Send and Share document:** Add users; type surname, add, ok, send. (Anne, Sue, Vanessa, CC/ACC)
22. Close document; draft will be on your CIMHA homepage; Draft can be saved on CIMHA for 10 days.

Once completed the first time the document can be **copied the following week** and so on. Summary of week to be updated (backspace information from previous week) and changes made if required to medication, risk screen etc.

Step by Step:

1. Clinical Notes tab, select previous weeks Care Review and Summary Plan
2. Select open
3. **Select Copy**; service episode Extended Treatment (Campus Based)
4. Fill in date, time, signed by and Team
5. Save as draft
6. Enter weekly summary
7. Make other changes if required
21. Send and Share document: Add users; type surname, add, ok, send. (Anne, Sue, Vanessa, CC/ACC)
22. Close document; draft will be on your CIMHA homepage; Draft can be saved on CIMHA for 10 days

Note: Once document has gone to Case Conference and team has completed Actions to be taken; please do not delete when copying document the following week as actions from previous week are to be reviewed by the team.

If changes are required to be made once **document has been saved in Case Conference** the document can be amended.

Example of completed Summaries can be found in Management Plan Folder (green): Callum; Angelica and Imogene.

Thank you to the staff that used the document last week and staff that have had the opportunity to familiarise themselves with the document this week.

Vanessa.

"VC-03"

# West Moreton Hospital and Health Service BAC Clinical Care Transition Panel

Date	Time	Young Person	Other Stakeholders Attending
Tuesday 15 October 2013	0930-1130		to link in
Wednesday 16 October 2013	1300-1500		
Wednesday 23 October 2013	1300-1500		
Tuesday 29 October 2013	0930-1130		
Wednesday 30 October 2013	1300-1500		
Wednesday 6 November	No panel as Clinical Director is away.		
Tuesday 12 November	0930-1130		
Waitlist	1300-1500		
Wednesday 13 November			
Thursday 14 November	0930-1100		
Wednesday 20 November	1300-1500		
Tuesday 26 November	0930-1100		
Wednesday 27 November	1300-1500	Follow up as required	

**Venue:**

BAC Conference Room

**Attendees:**

A/Clinical Director, BAC  
A/Clinical Nurse Consultant, BAC  
Clinical Liaison, BAC

Occupational Therapist, BAC  
Social Worker, BAC  
Representative, BAC School

**Secretariat:**

Project Officer, MH&amp;SS, WMHHS



# West Moreton Hospital and Health Service BAC Clinical Care Transition Panel

Date	Time	Young Person	Other Stakeholders Attending
Tuesday 15 October 2013	0930-1130		to link in
Wednesday 16 October 2013	1300-1500		
Wednesday 23 October 2013	1300-1500		
Tuesday 29 October 2013	0930-1130		
Wednesday 30 October 2013	1300-1500		
Tuesday 12 November <i>Waitlist</i>	930-1130		
Thursday 14 November	0930-1100		
Wednesday 20 November	1300-1500		
Tuesday 26 November	0930-1100		
Wednesday 27 November	1300-1500	Follow up as required	

**Venue:**

BAC Conference Room

**Attendees:**

A/Clinical Director, BAC  
A/Clinical Nurse Consultant, BAC  
Clinical Liaison, BAC

Occupational Therapist, BAC  
Social Worker, BAC  
Representative, BAC School

**Secretariat:**

Project Officer, MH&amp;SS, WMHHS



## West Moreton Hospital and Health Service BAC Clinical Care Transition Panel

Date	Time	Young Person	Other Stakeholders Attending
Tuesday 15 October 2013	0930-1130		to link in
Wednesday 16 October 2013	1300-1500		
Wednesday 23 October 2013	1300-1500		
Tuesday 29 October 2013	0930-1130		
Wednesday 30 October 2013	1300-1500		
Wednesday 6 November	1300-1500		
<i>Waitlist</i> Wednesday 13 November	1300-1500		
Thursday 14 November	0930-1100		
Wednesday 20 November	1300-1500		
Tuesday 26 November	0930-1100		
Wednesday 27 November	1300-1500	Follow up as required	

**Venue:**

BAC Conference Room

**Attendees:**

A/Clinical Director, BAC  
A/Clinical Nurse Consultant, BAC  
Clinical Liaison, BAC

Occupational Therapist, BAC  
Social Worker, BAC  
Representative, BAC School

**Secretariat:**

Project Officer, MH&amp;SS, WMHHS

# West Moreton Hospital and Health Service BAC Clinical Care Transition Panel

Date	Time	Young Person	Other Stakeholders Attending
Tuesday 15 October 2013	0930-1130		to link in
Wednesday 16 October 2013	1300-1500		
Wednesday 23 October 2013	1300-1500		
Tuesday 29 October 2013	0930-1130		
Wednesday 30 October 2013	1300-1500		
Tuesday 12 November	930-1130		
<i>Waitlist</i>	1300-1500		
Wednesday 13 November			
Thursday 14 November	0930-1100		
Wednesday 20 November	1300-1500		
Tuesday 26 November	0930-1100		
Wednesday 27 November	1300-1500	Follow up as required	

**Venue:**

BAC Conference Room

**Attendees:**

A/Clinical Director, BAC  
A/Clinical Nurse Consultant, BAC  
Clinical Liaison, BAC

Occupational Therapist, BAC  
Social Worker, BAC  
Representative, BAC School

**Secretariat:**

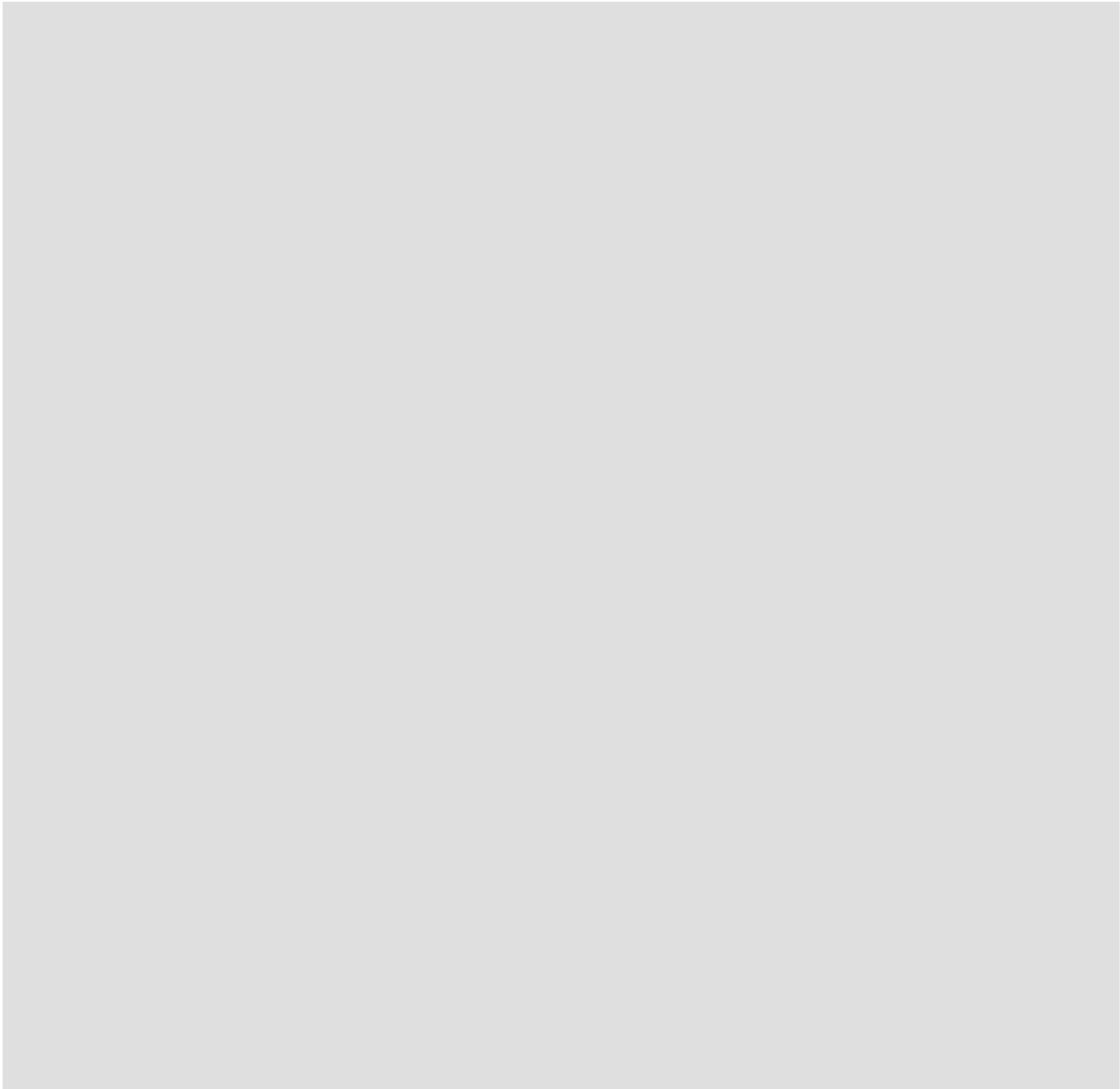
Project Officer, MH&amp;SS, WMHHS

**“VC-04”**

Barrett Adolescent Centre  
- Transition Team -



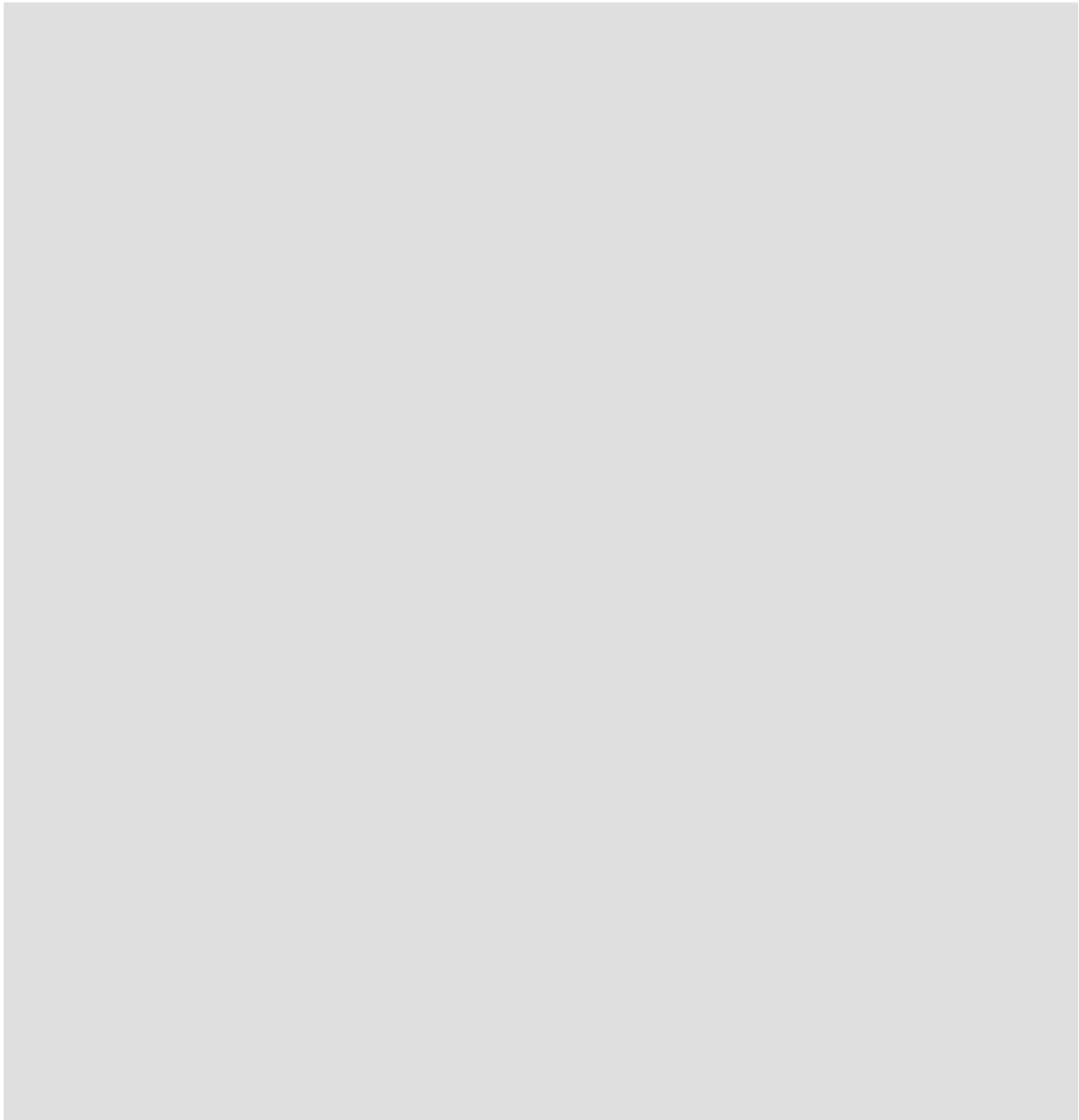
Barrett Adolescent Centre  
- Transition Team -



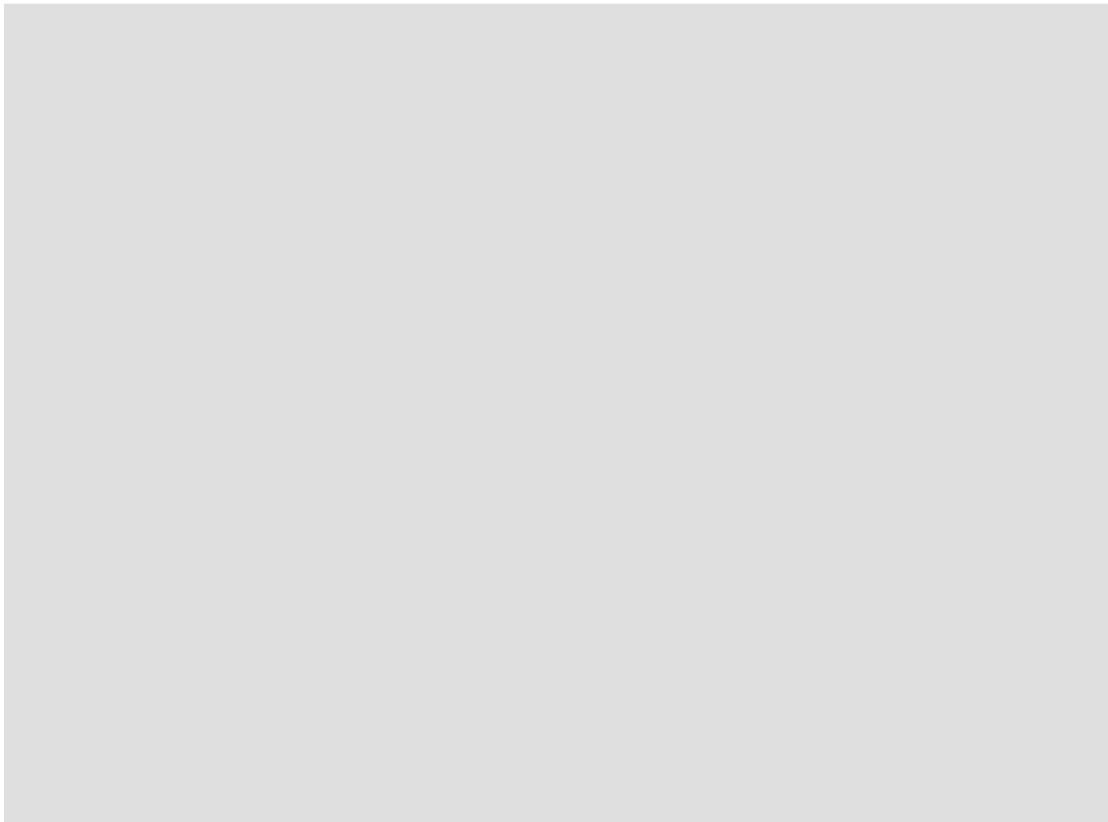
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- Transition Team -



Barrett Adolescent Centre  
- Transition Team -

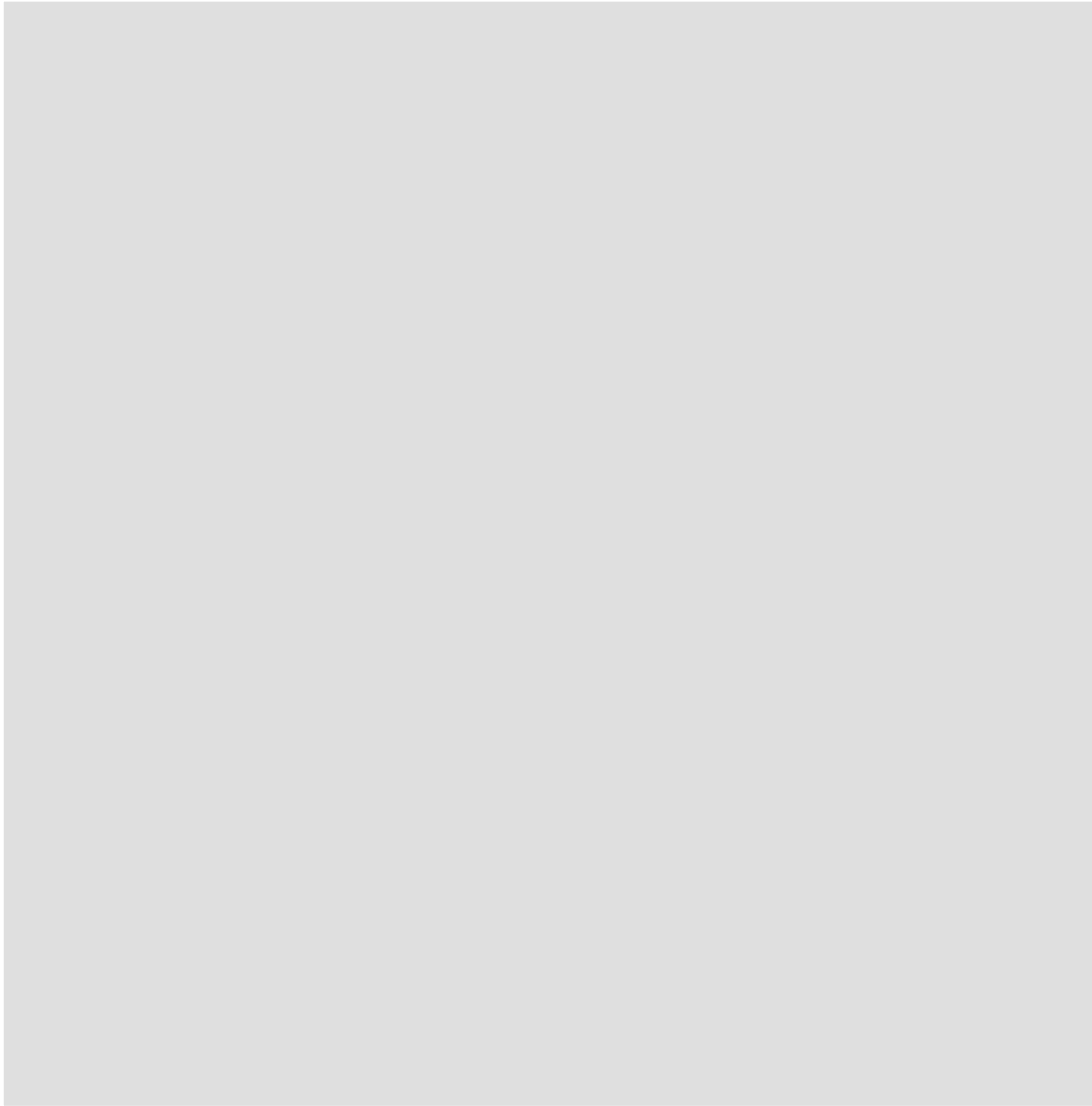


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- Transition Team -

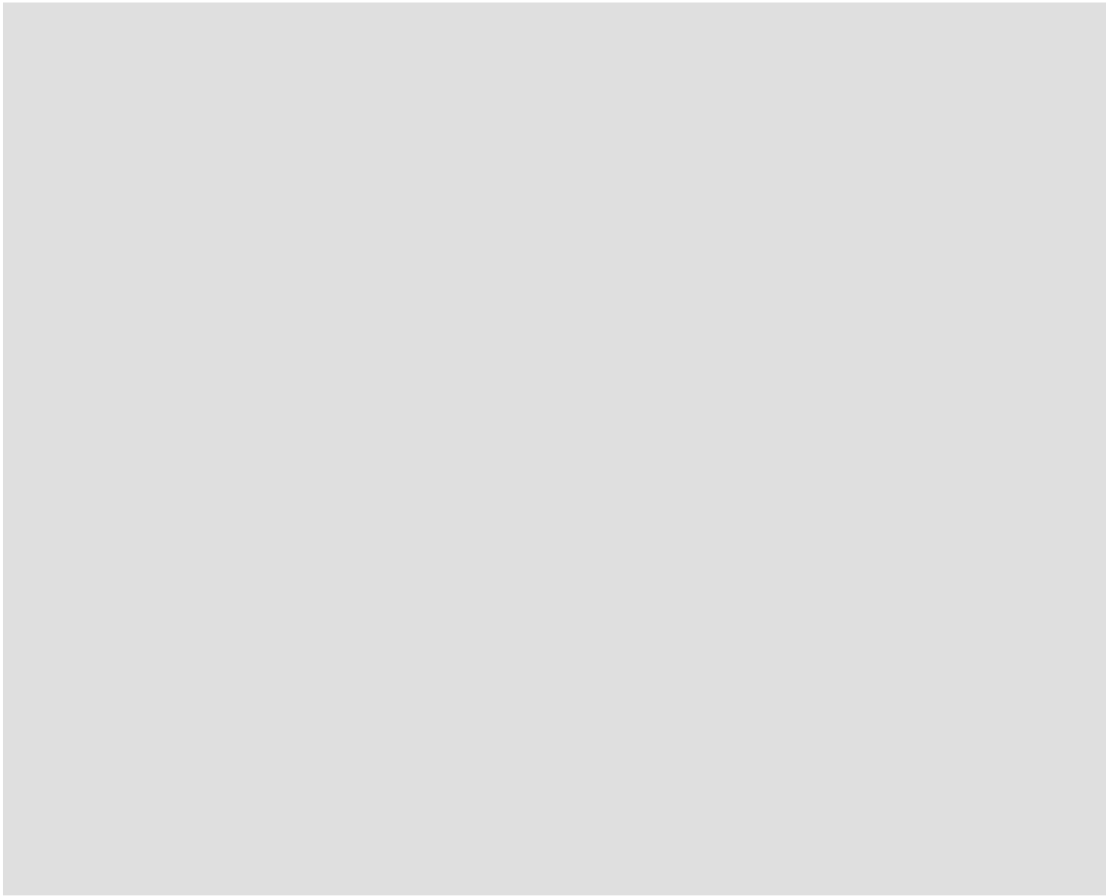




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- Transition Team -



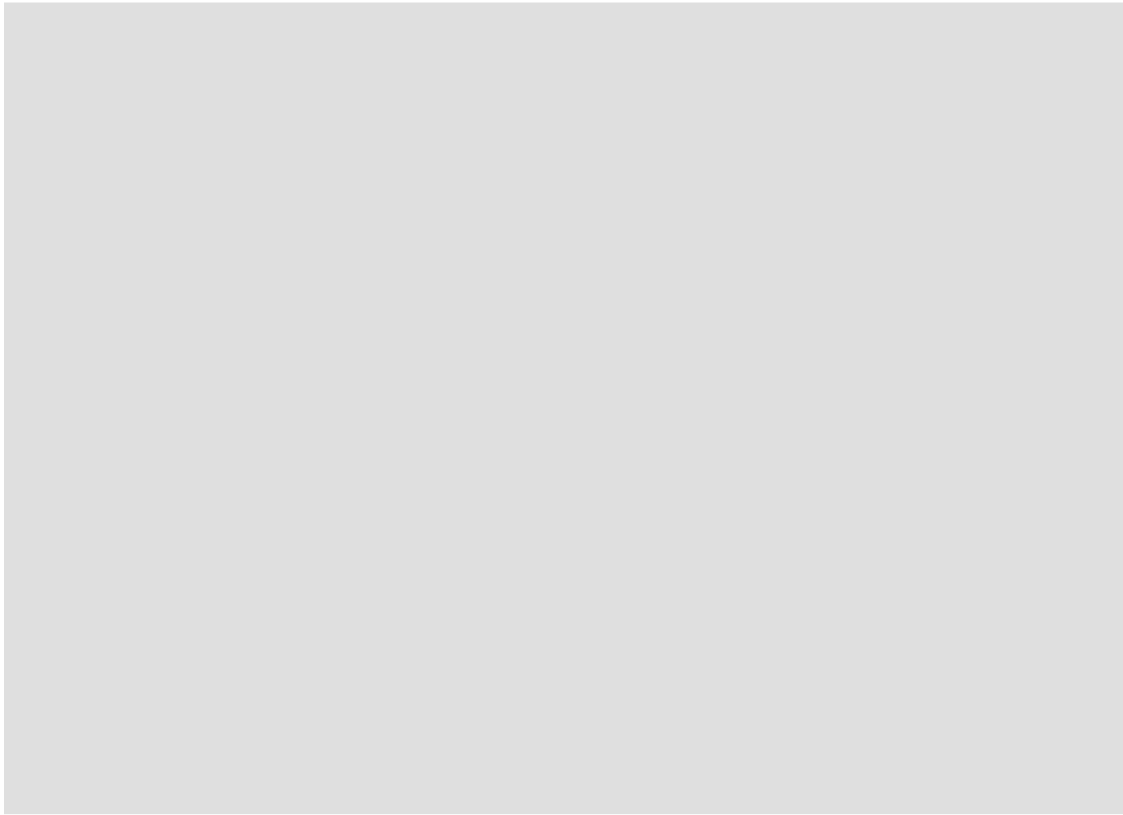
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- Transition Team -



Barrett Adolescent Centre  
- Transition Team -



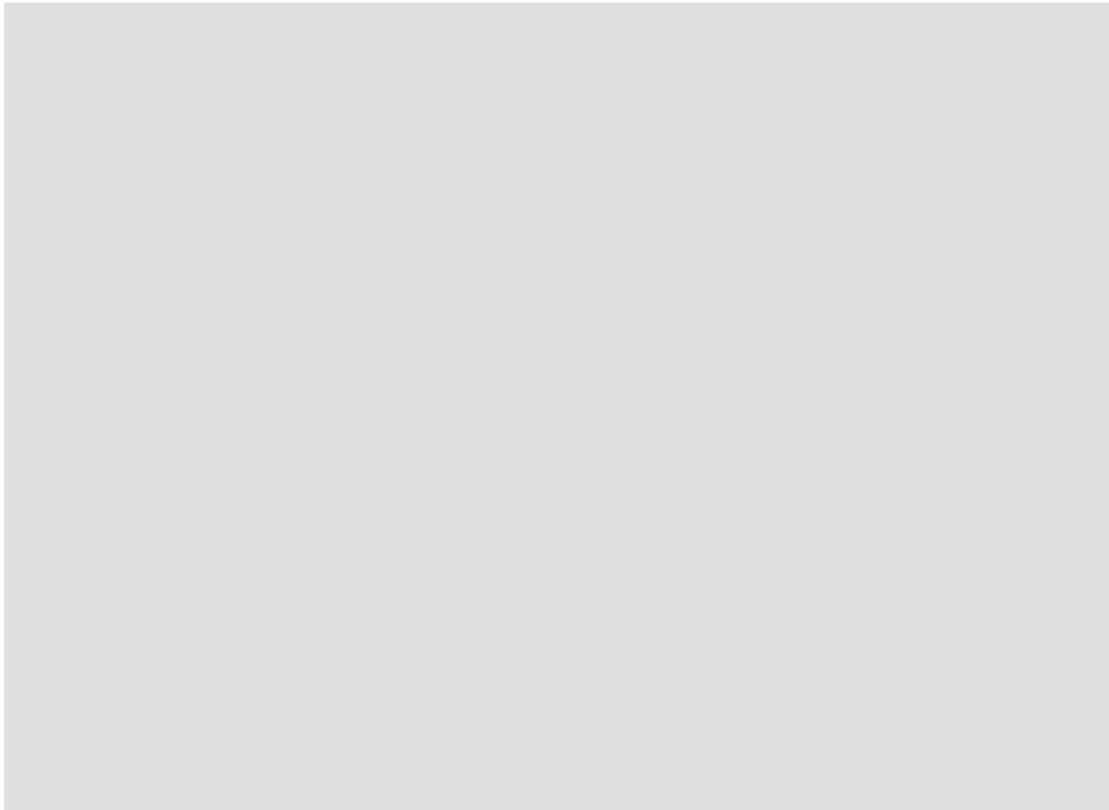
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- Transition Team -



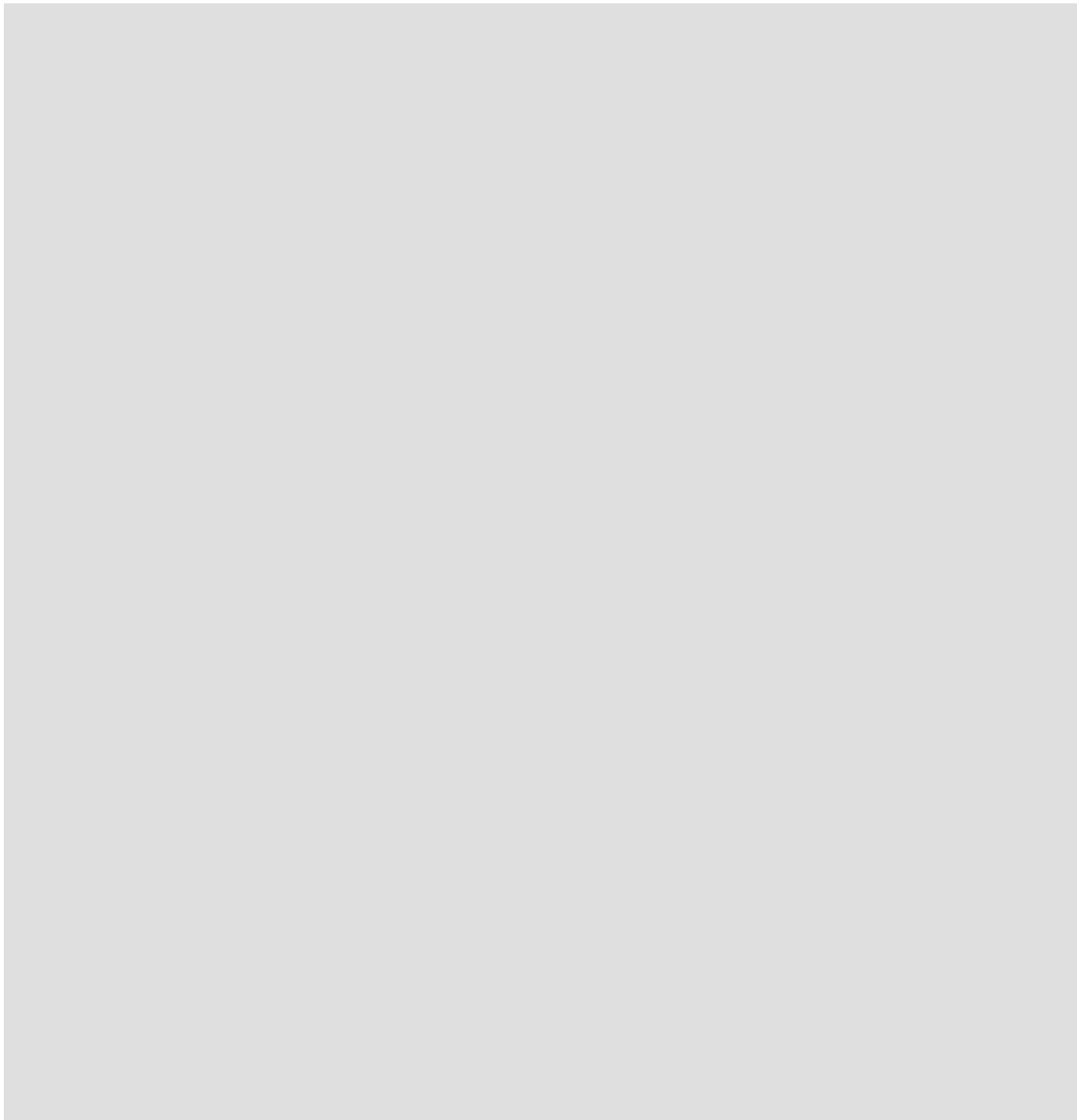
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- Transition Team -

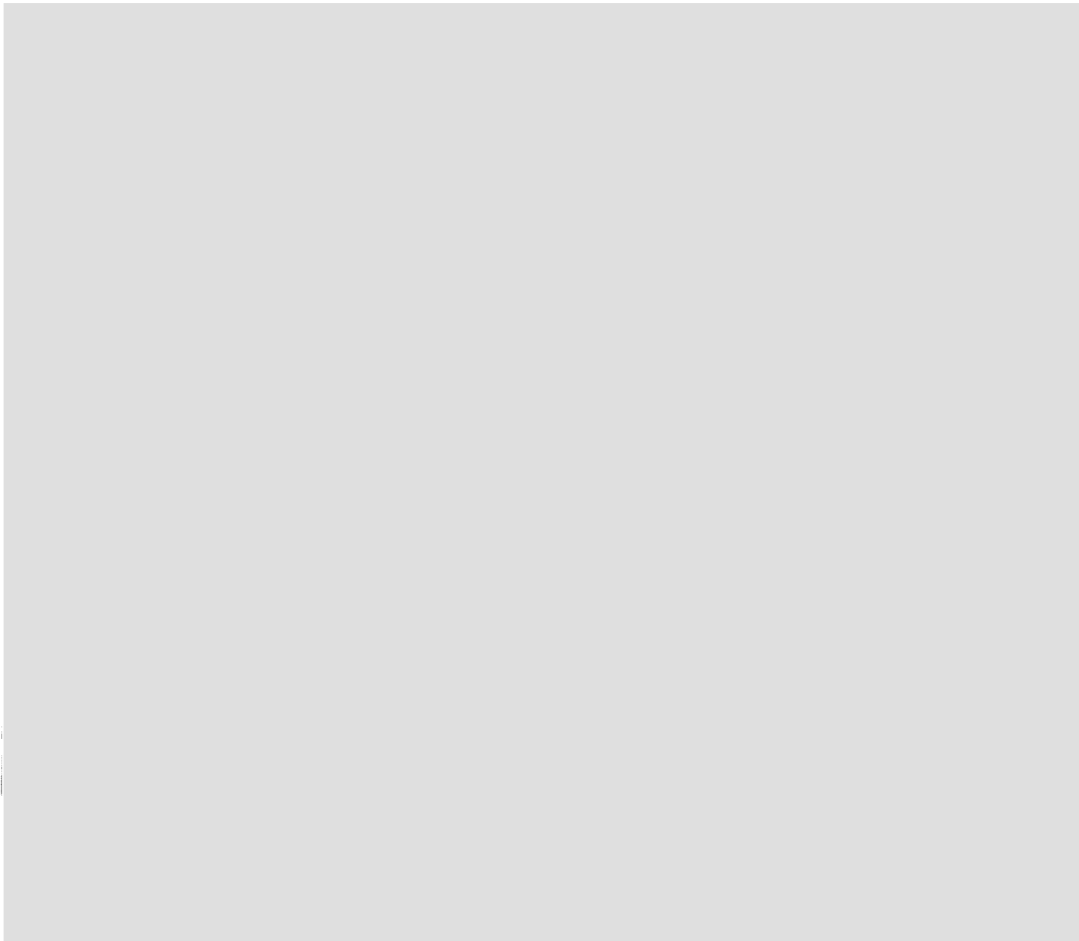


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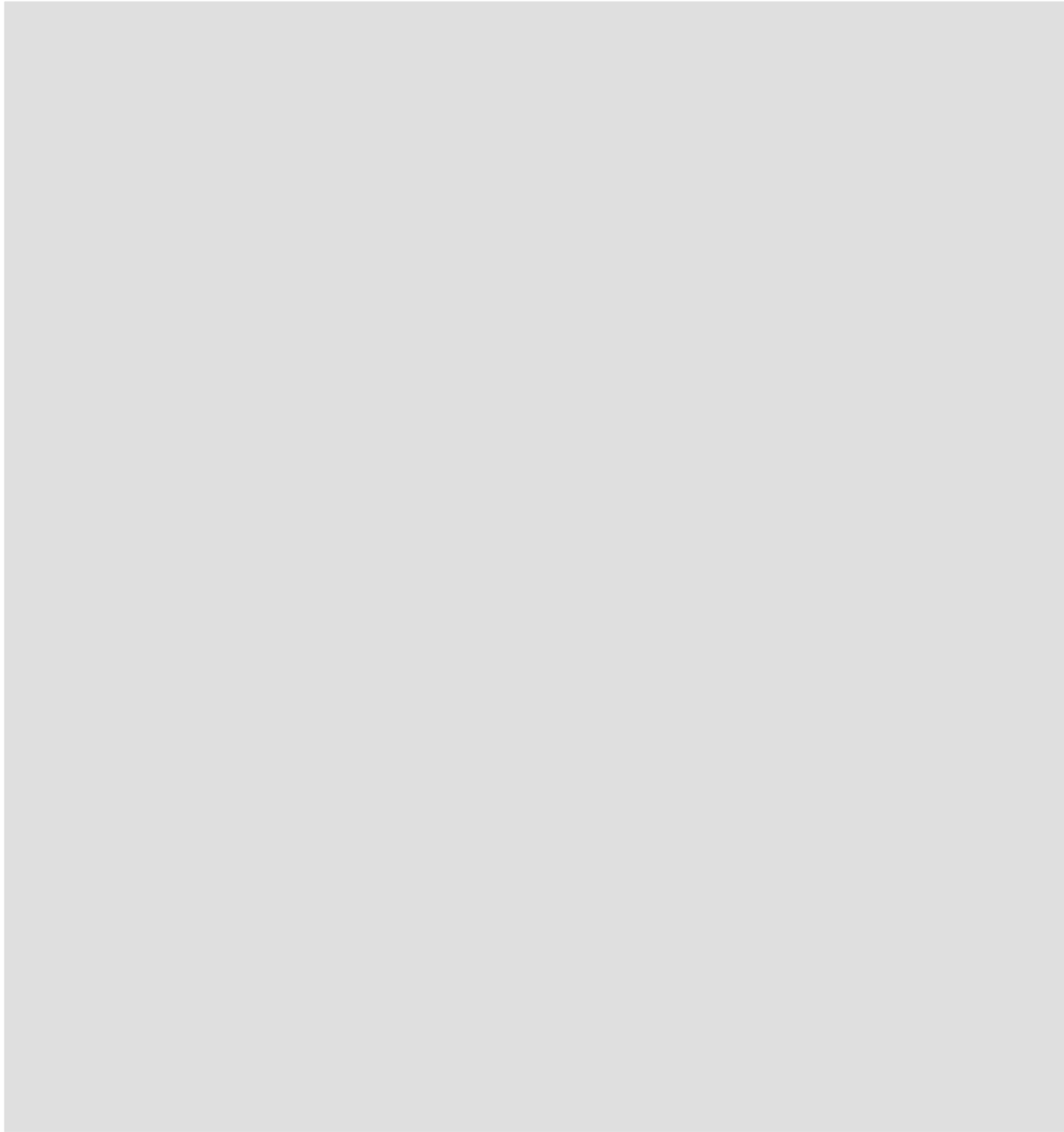




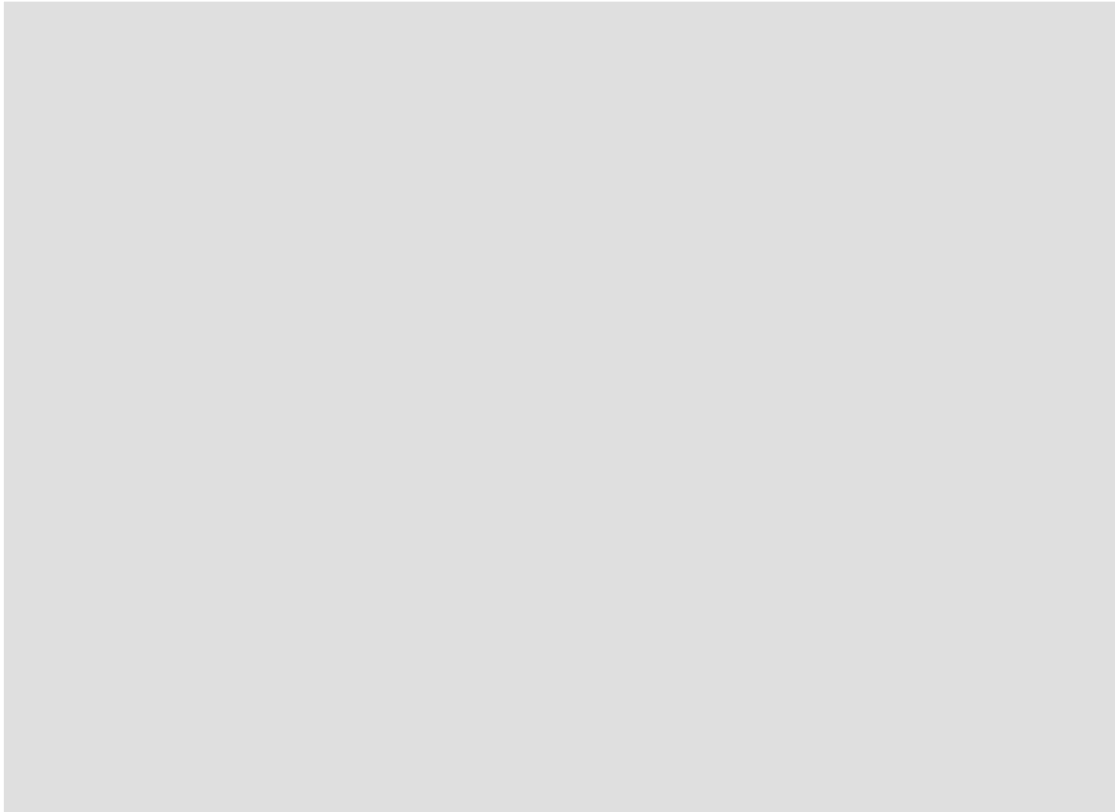
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- Transition Team -



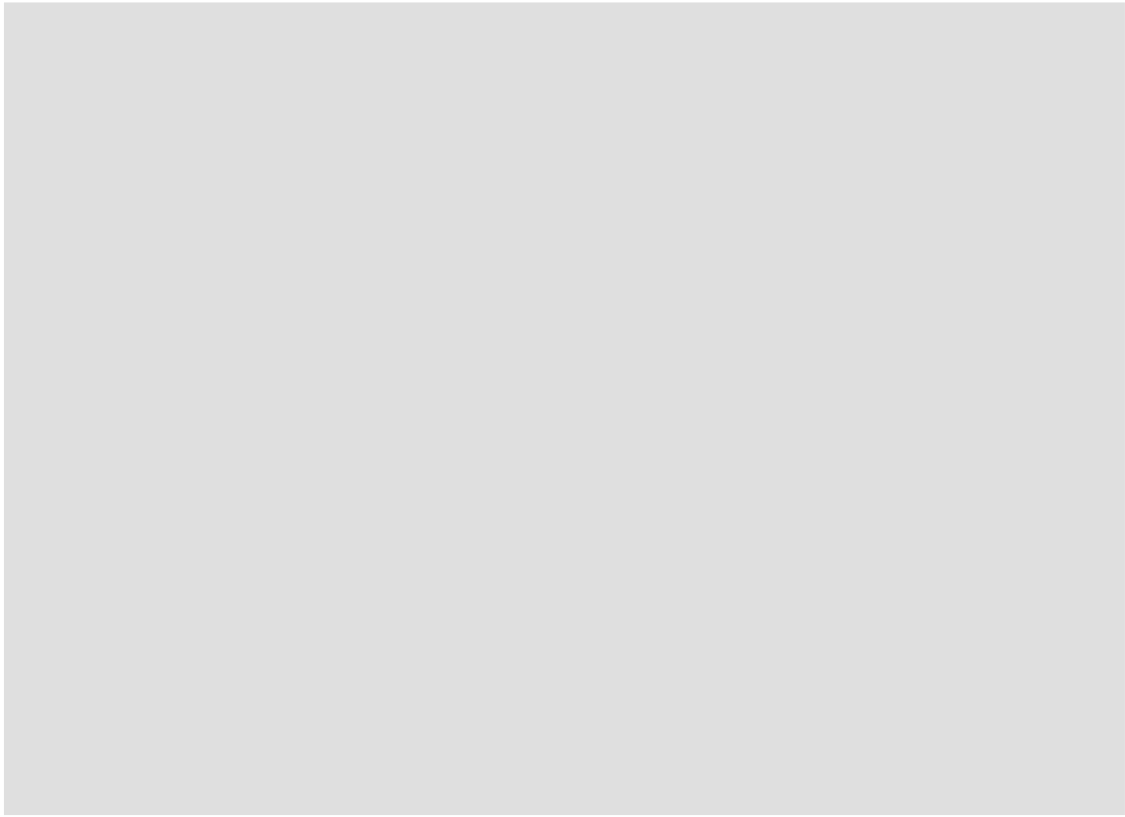
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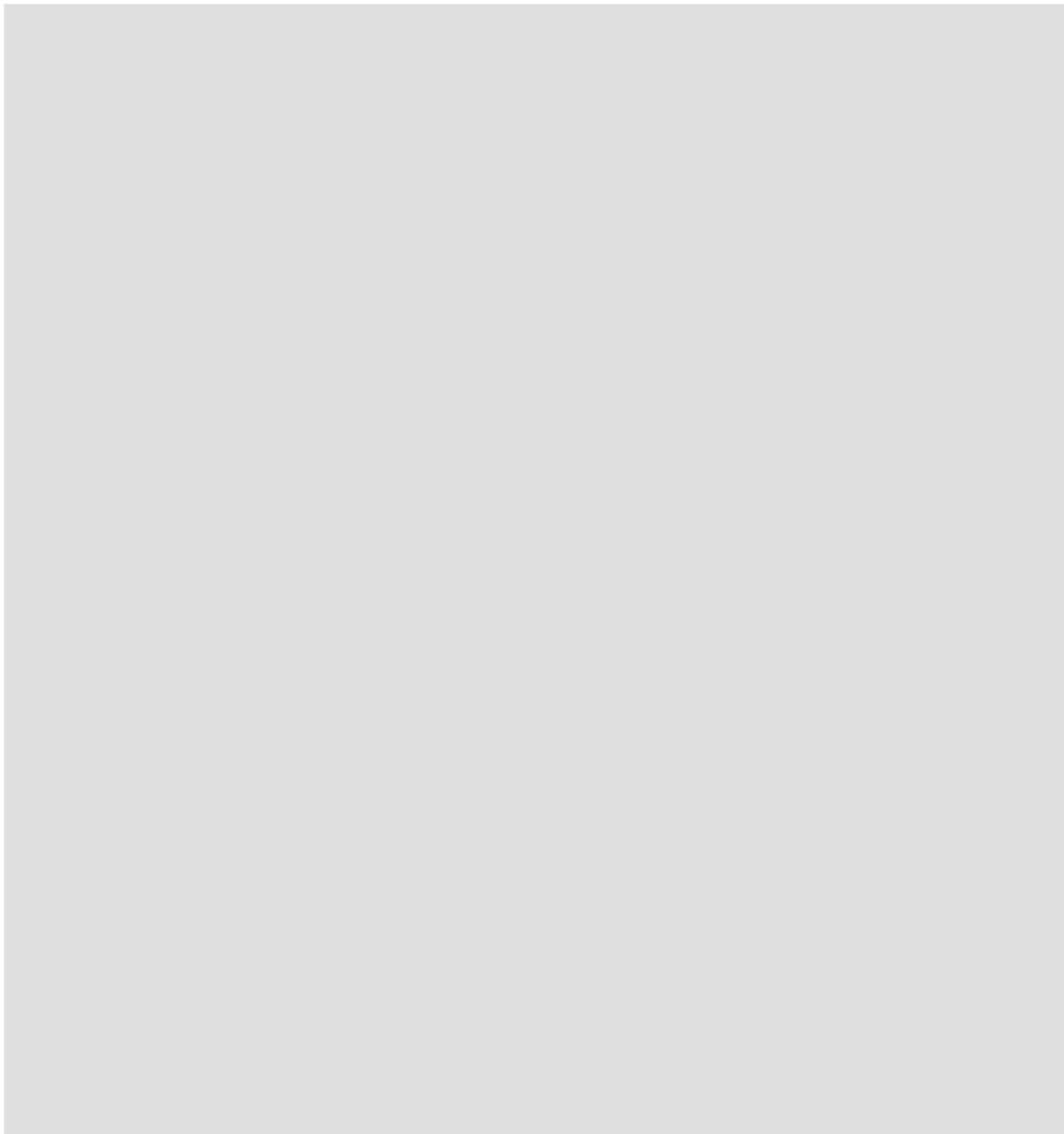
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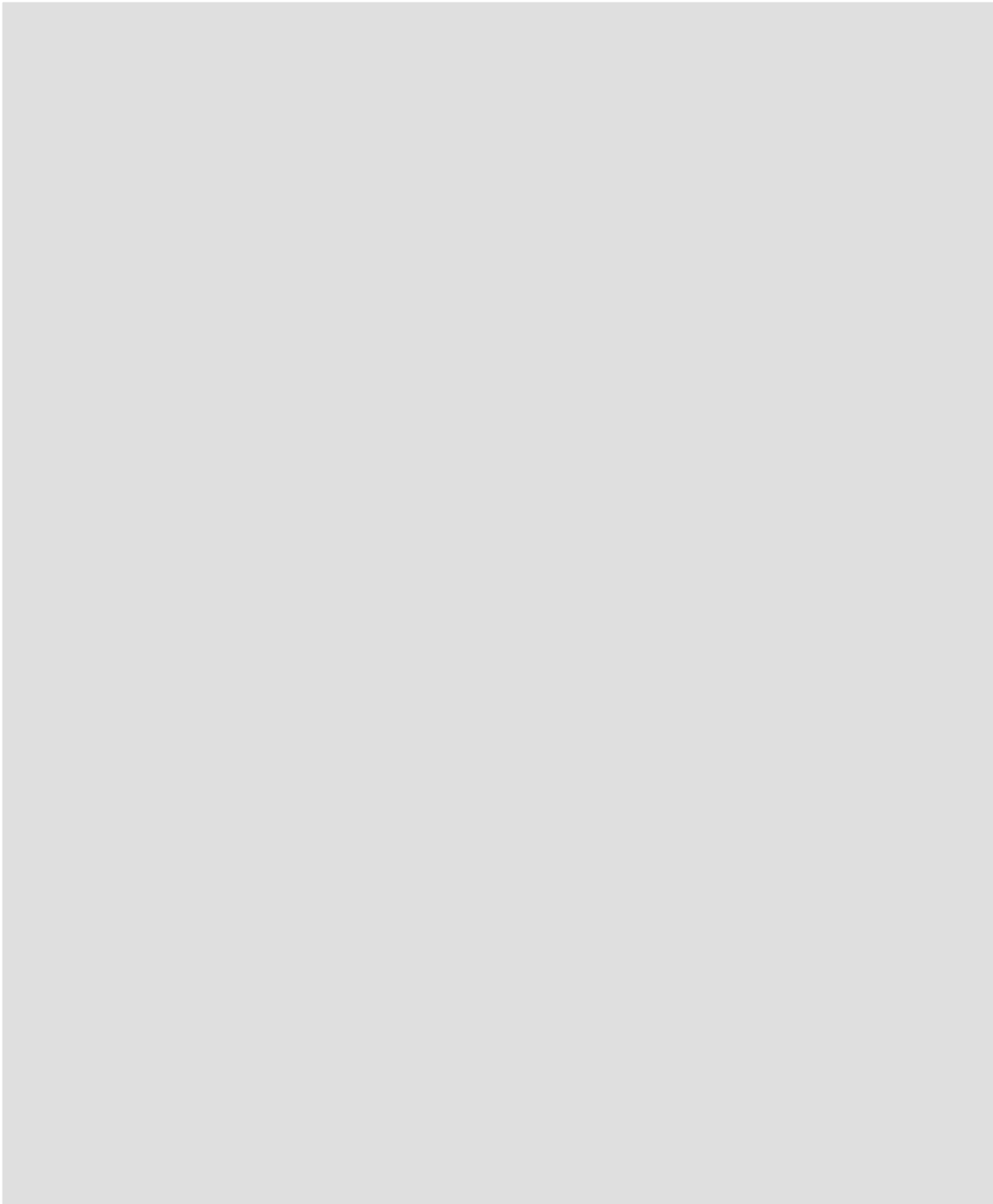


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- Transition Team -

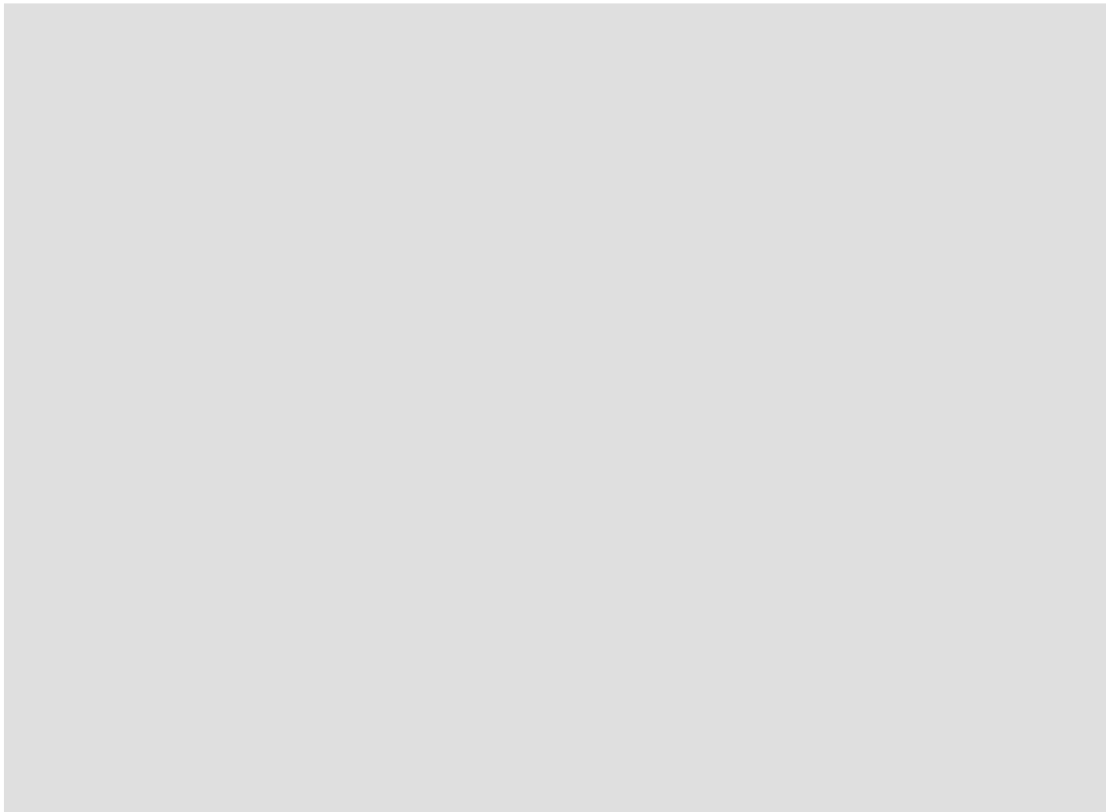




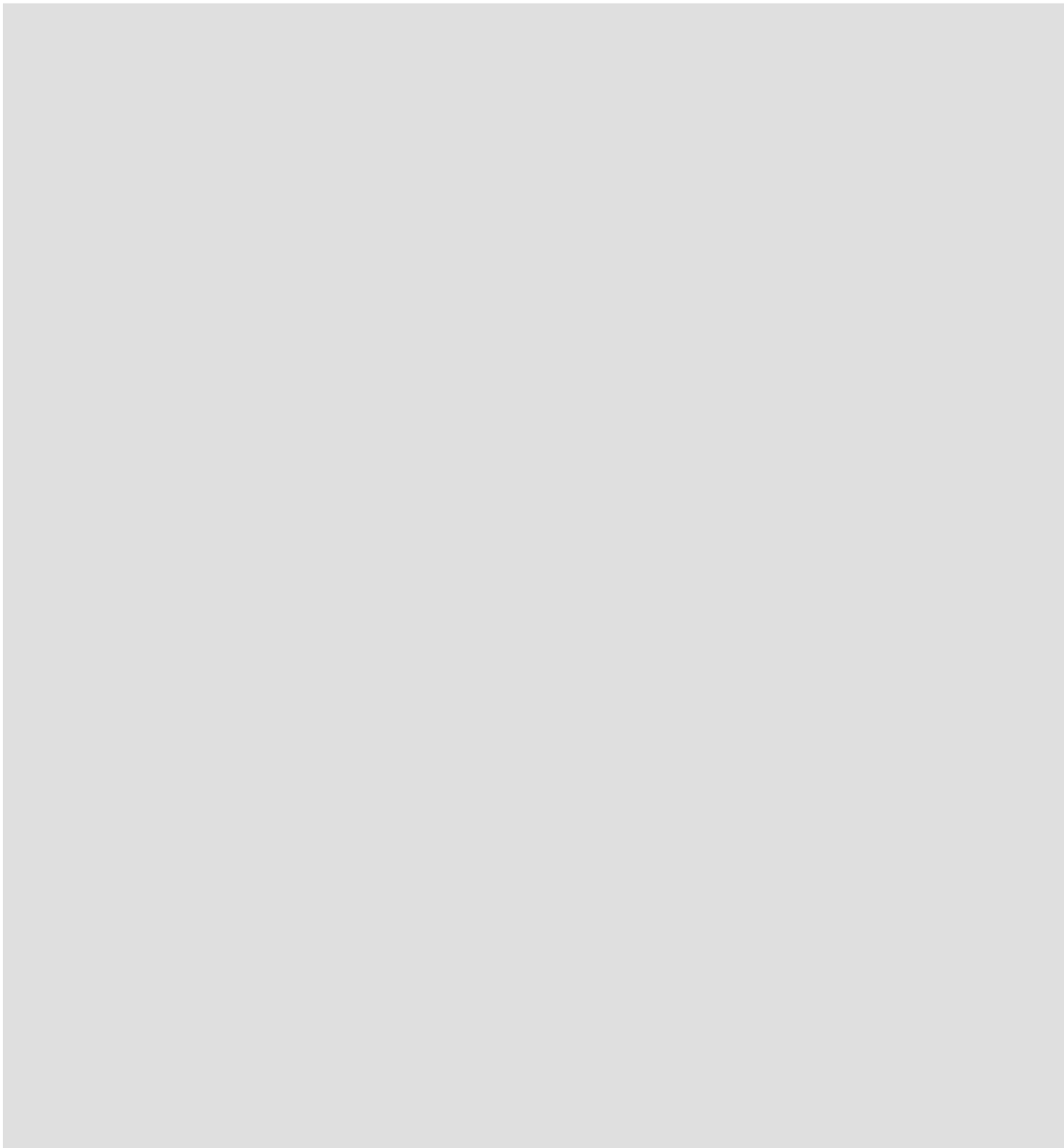
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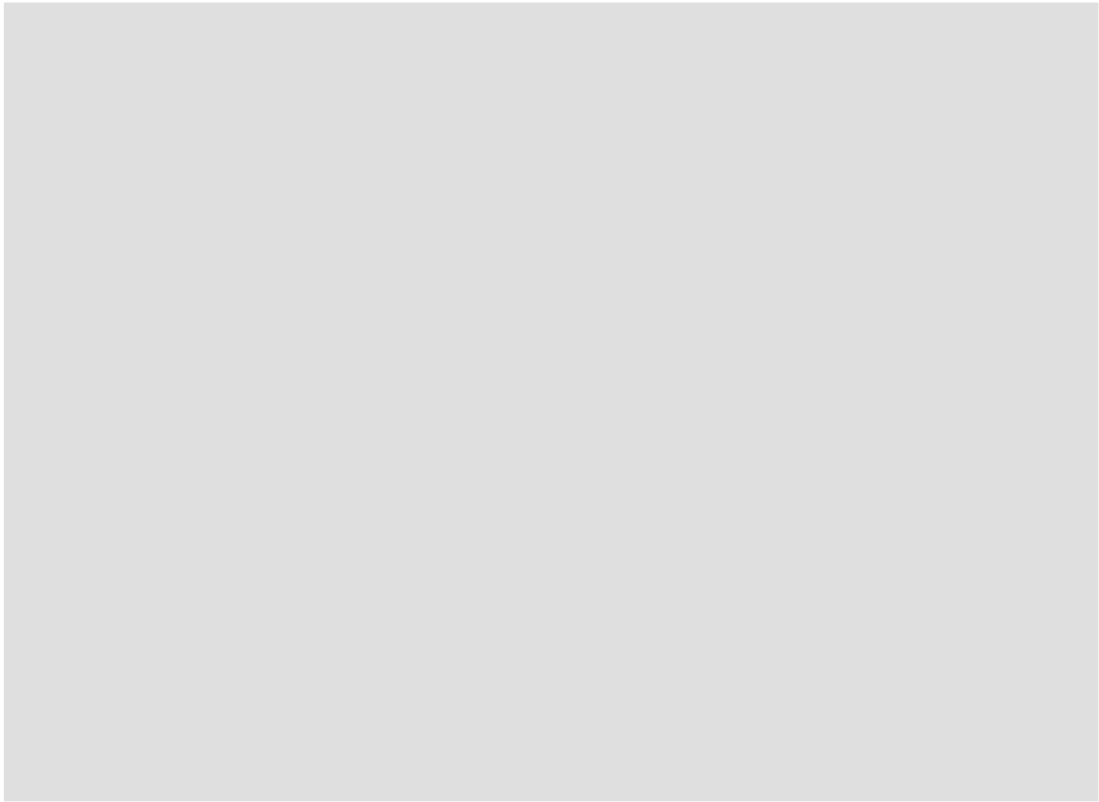
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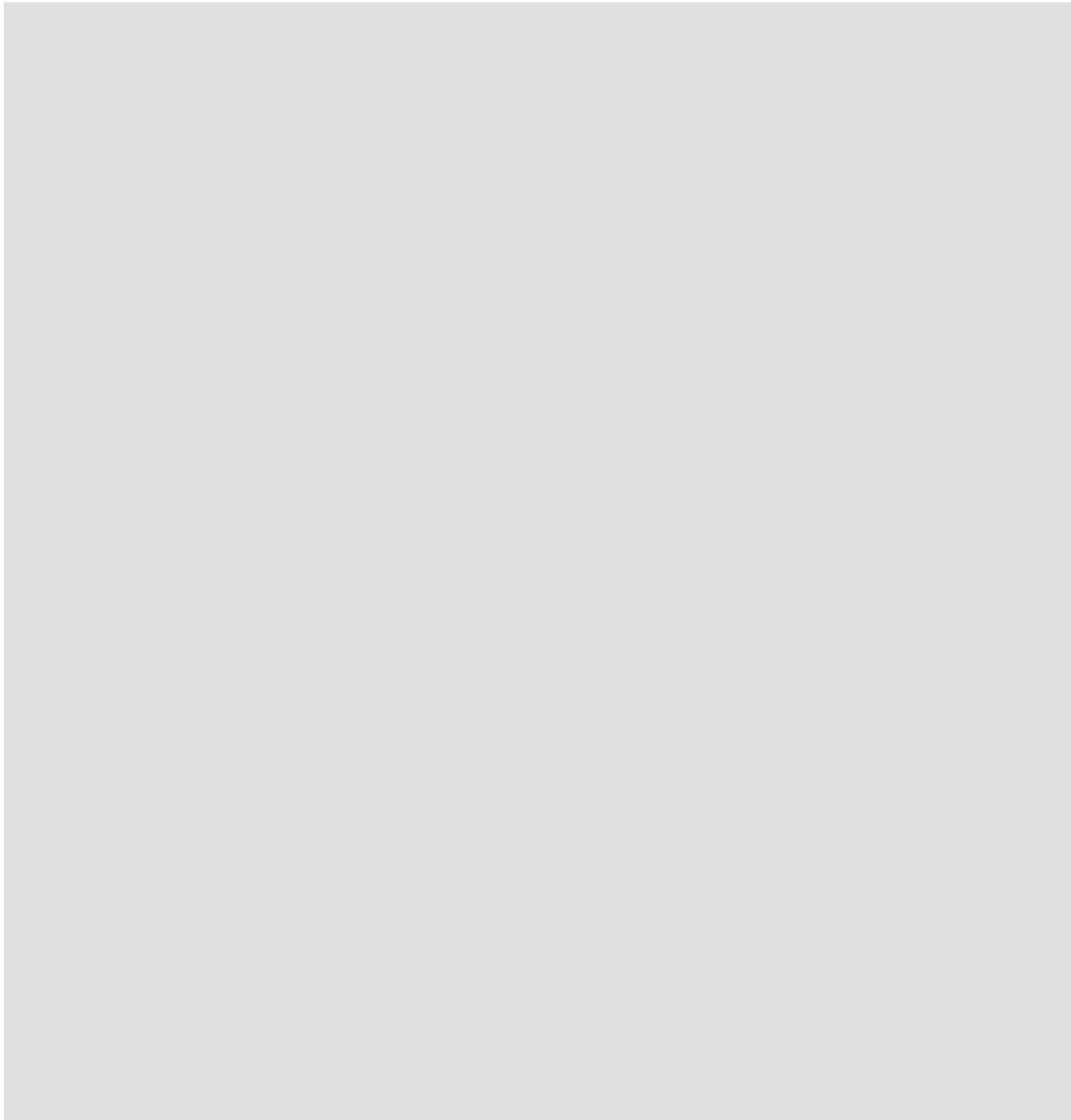
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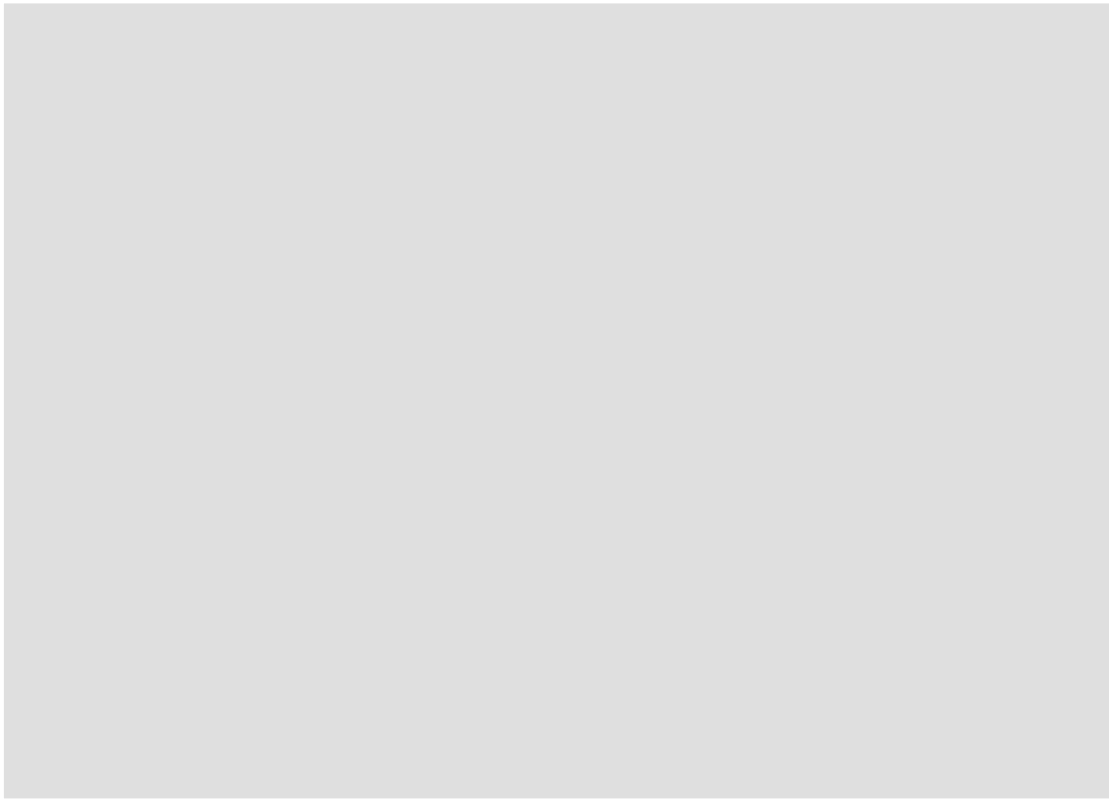
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- Transition Team -



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- Transition Team -



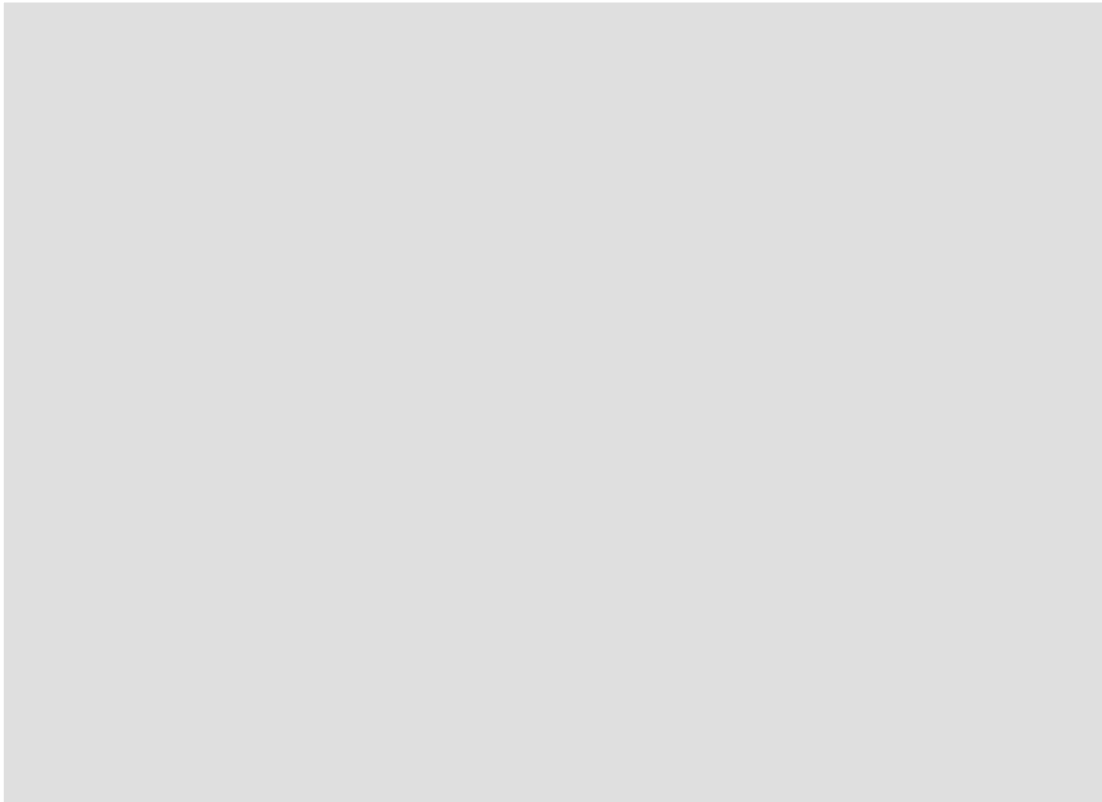
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- Transition Team -



Barrett Adolescent Centre  
- Transition Team -

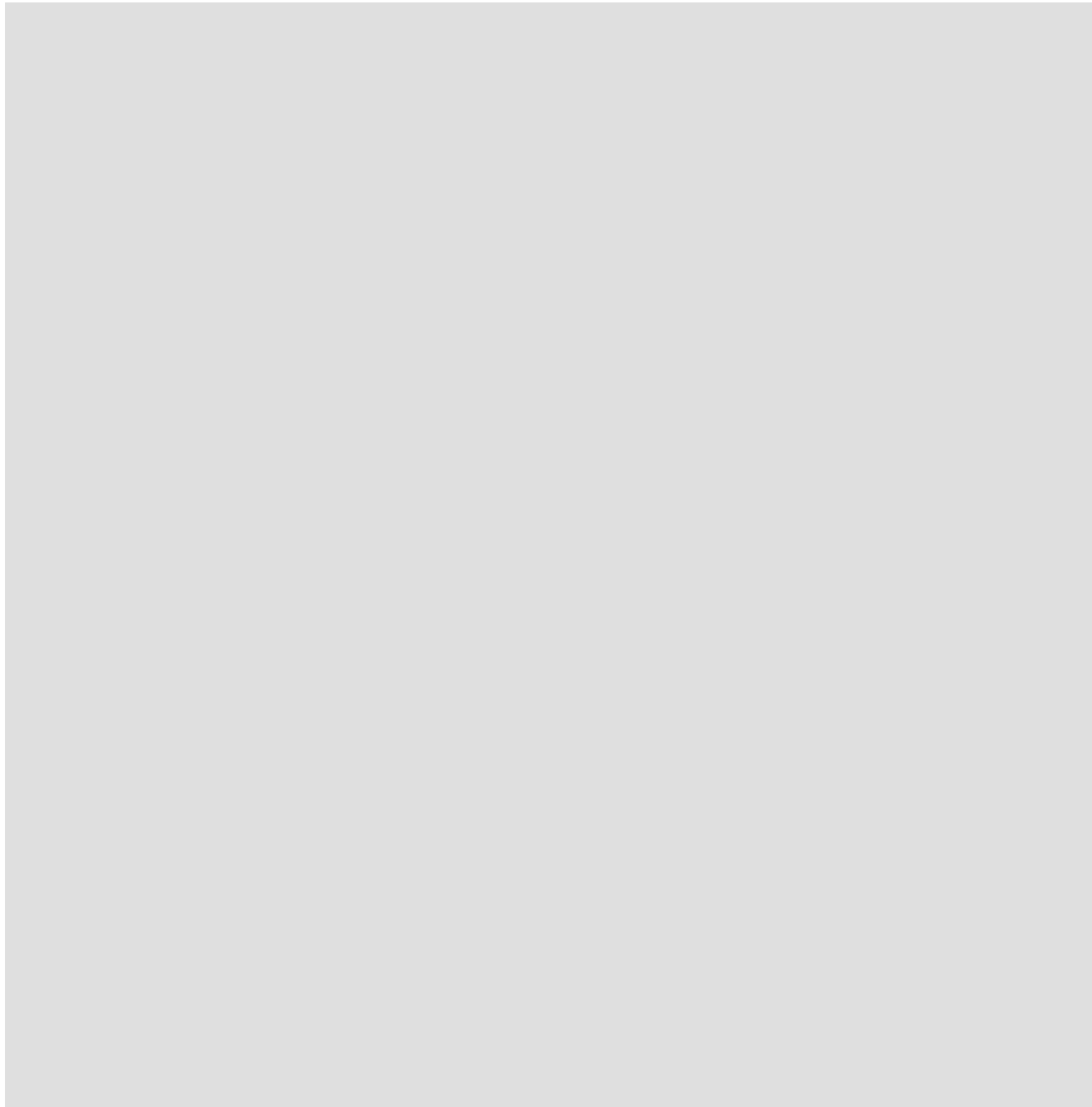


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Barrett Adolescent Centre  
- Transition Team -



Barrett Adolescent Centre  
- Transition Team -



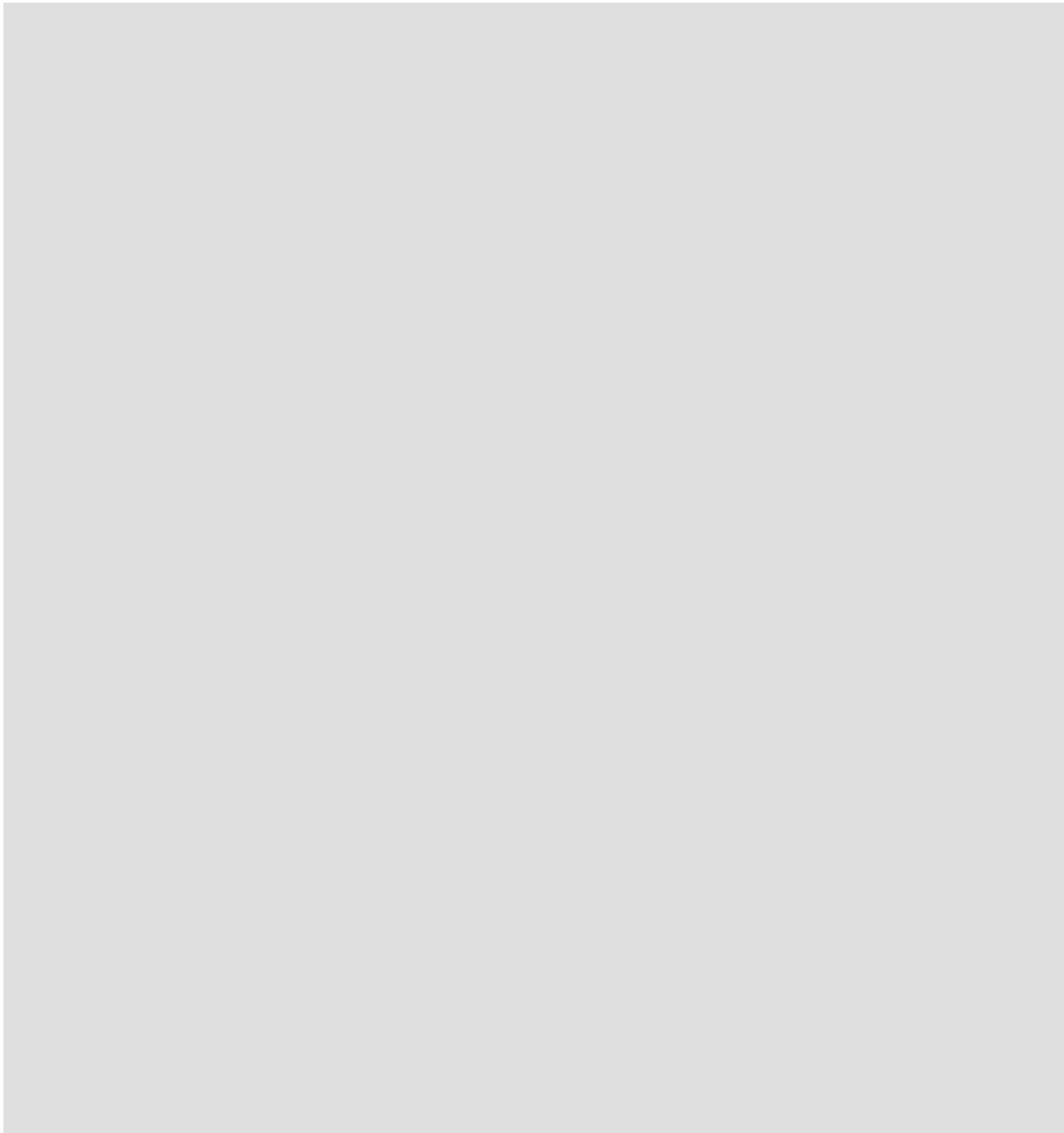
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"VC-05"

Community Contacts

Mental Health Services		Status
Community Mental Health Service		
General Practitioner	?	BAC to confirm
Private Psychiatrist		
Psychology services		Confirmed
Support Services		
Headspace	Private psychologist also based here	
PHaMs service Provider: OZCare	Referral information provided to [REDACTED]  The program focuses on strengths – what people with mental illness can do rather than what they can't do.  People who join the program will work with their own personal helper and mentor on an array of things, such as participate in social activities, household duties, employment, etc.	Family aware of services
Crisis Services		
Ambulance	Emergencies: 000 General enquiries: 13 QGOV (13 74 68) <a href="https://ambulance.qld.gov.au">https://ambulance.qld.gov.au</a>	
Police	Emergencies: 000 Crime Stoppers: 1800 333 000 Policelink: 131 444 (Non urgent property reporting and QPS general enquiries 24/7) <a href="http://www.police.qld.gov.au">www.police.qld.gov.au</a>	
Kids Helpline	<p>If you need to speak to a counsellor, call <b>1800 55 1800</b>, 24 hours a day, 7 days a week. If you can't get to a phone, try our <a href="#">email</a> or <a href="#">web counselling</a> services.</p> <p><b>Phone counselling</b> When kids call Kids Helpline, they are connected to a counsellor after listening to a message about the counselling process, including privacy and confidentiality information. All calls are private and confidential unless a Duty of Care situation arises. A Duty of Care situation occurs when:</p> <ul style="list-style-type: none"> <li>• A child is being hurt or neglected</li> <li>• A child is seriously thinking about hurting him/herself</li> <li>• A child has hurt, or is seriously thinking about hurting someone else</li> <li>• If we have significant concerns about a child's health and safety</li> </ul> <p>If we suspect that one of these situations is happening, we will do all we can to ensure that the child and others remain safe. This includes encouraging the child to provide information about themselves such as their name and where they are. Calls to Kids Helpline are free from mobile phones, landlines and public telephones.</p> <p><b>Web counselling</b> Web counselling allows young people to talk one-on-one, real time with a Kids Helpline counsellor. It works in the same way as phone counselling, but takes place over the web.</p> <p><b>Email counselling</b> Young people can access Kids Helpline email counselling 7 days a week. Email counselling is also very popular so it can take a while for a counsellor to respond to an email. We suggest that kids use our phone counselling service if their problem is urgent, or if they need to speak with someone straight away.</p> <p><b>For general information please contact:</b> Kids Helpline Administration</p>	

	<p>GPO Box 2469, Brisbane QLD 4001 <b>Phone:</b> 07 3369 1588 <b>Fax:</b> 07 3367 1266 <b>Email:</b> admin@boystown.com.au <b>Opening hours:</b> Kids Helpline Administration is open 8am - 5pm, Monday to Friday.</p>
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Community Contacts

Mental Health Services		Status
Community Mental Health Service		1x admission I/V & 1x session so far
General Practitioner		
Private Psychiatrist	N/A	
Psychology services	N/A	
Support Services		
Headspace	N/A	
PHaMs service Provider: ? Open Minds	Needs referral completed  	BAC to discuss with family as an option; to contact BAC re: if is able to be covered in catchment by 29/11/13 then team to present info to  for consideration
Hot House	N/A	
Brisbane Youth Service/PCYC	? holiday program options	CNC to confirm
Schooling Supports	Support services: 1	BAC to continue to liaise with
Other:	Respite services	BAC discussed with declined for  BAC to consider alternatives?
Crisis Services		
Ambulance	Emergencies: 000 General enquiries: 13 QGOV (13 74 68) <a href="https://ambulance.qld.gov.au">https://ambulance.qld.gov.au</a>	
Police	Emergencies: 000 Crime Stoppers: 1800 333 000 Policelink: 131 444 (Non urgent property reporting and QPS general enquiries 24/7) <a href="http://www.police.qld.gov.au">www.police.qld.gov.au</a>	
Kids Helpline	If you need to speak to a counsellor, call <b>1800 55 1800</b> , 24 hours a day, 7 days a week. If	



	<p>you can't get to a phone, try our <a href="#">email</a> or <a href="#">web counselling</a> services.</p> <p><b>Phone counselling</b></p> <p>When kids call Kids Helpline, they are connected to a counsellor after listening to a message about the counselling process, including privacy and confidentiality information. All calls are private and confidential unless a Duty of Care situation arises. A Duty of Care situation occurs when:</p> <ul style="list-style-type: none"><li>• A child is being hurt or neglected</li><li>• A child is seriously thinking about hurting him/herself</li><li>• A child has hurt, or is seriously thinking about hurting someone else</li><li>• If we have significant concerns about a child's health and safety</li></ul> <p>If we suspect that one of these situations is happening, we will do all we can to ensure that the child and others remain safe. This includes encouraging the child to provide information about themselves such as their name and where they are.</p> <p>Calls to Kids Helpline are free from mobile phones, landlines and public telephones.</p> <p><b>Web counselling</b></p> <p>Web counselling allows young people to talk one-on-one, real time with a Kids Helpline counsellor. It works in the same way as phone counselling, but takes place over the web.</p> <p><b>Email counselling</b></p> <p>Young people can access Kids Helpline email counselling 7 days a week. Email counselling is also very popular so it can take a while for a counsellor to respond to an email. We suggest that kids use our phone counselling service if their problem is urgent, or if they need to speak with someone straight away.</p> <p><b>For general information please contact:</b></p> <p>Kids Helpline Administration GPO Box 2469, Brisbane QLD 4001 <b>Phone:</b> 07 3369 1588 <b>Fax:</b> 07 3367 1266 <b>Email:</b> <a href="mailto:admin@boystown.com.au">admin@boystown.com.au</a> <b>Opening hours:</b> Kids Helpline Administration is open 8am - 5pm, Monday to Friday.</p>
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Community Contacts

Mental Health Services		Status
<b>Community Mental Health Service</b>	[redacted] will liaise with AMHS AHMS: [redacted] [redacted]	Ongoing
<b>General Practitioner</b>	?	BAC to confirm
<b>Private Psychiatrist</b>	N/A	
<b>Psychology services</b>	N/A	
Support Services		
<b>Headspace</b>	N/A	
<b>PHaMs service Provider: Open Minds</b>	To confirm location for support [redacted]	BAC to await and investigate
<b>Brisbane Youth Service</b>	[redacted]	[redacted]
<b>Schooling Supports</b>	? TAFE course ? Supports required	To f/u with BACS
<b>Housing</b>	[redacted] [redacted]	BAC to liaise with [redacted]
<b>Other: Support agencies</b>		
Crisis Services		
<b>Ambulance</b>	Emergencies: 000 General enquiries: 13 QGOV (13 74 68) <a href="https://ambulance.qld.gov.au">https://ambulance.qld.gov.au</a>	
<b>Police</b>	<b>Emergencies: 000</b> Crime Stoppers: 1800 333 000 Policelink: 131 444 (Non urgent property reporting and QPS general enquiries 24/7) <a href="http://www.police.qld.gov.au">www.police.qld.gov.au</a>	
<b>Kids Helpline</b>	If you need to speak to a counsellor, call <b>1800 55 1800</b> , 24 hours a day, 7 days a week. If you can't get to a phone, try our <a href="#">email</a> or <a href="#">web counselling</a> services.  <b>Phone counselling</b> When kids call Kids Helpline, they are connected to a counsellor after listening to a message about the counselling process, including privacy and confidentiality information. All calls are private and confidential unless a Duty of Care situation arises. A Duty of Care situation occurs when: <ul style="list-style-type: none"> <li>• A child is being hurt or neglected</li> <li>• A child is seriously thinking about hurting him/herself</li> <li>• A child has hurt, or is seriously thinking about hurting someone else</li> <li>• If we have significant concerns about a child's health and safety</li> </ul> If we suspect that one of these situations is happening, we will do all we can to ensure that the child and others remain safe. This includes encouraging the child to provide information about themselves such as their name and where they are.	

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Community Contacts

Mental Health Services		Status
Community Mental Health Service		
General Practitioner	?	BAC to confirm
Private Psychiatrist	N/A	
Psychology services	N/A	
Support Services		
Headspace	N/A	
PHaMs service Provider	N/A	
Schooling Supports		to offer support in 2014
Housing		Submitted – await outcome
Other: Support agencies	To provide ongoing mental health supports in community	BAC to confirm package options & support with training
Crisis Services		
Ambulance	Emergencies: 000 General enquiries: 13 QGOV (13 74 68) <a href="https://ambulance.qld.gov.au">https://ambulance.qld.gov.au</a>	
Police	<b>Emergencies: 000</b> Crime Stoppers: 1800 333 000 Policelink: 131 444 (Non urgent property reporting and QPS general enquiries 24/7) <a href="http://www.police.qld.gov.au">www.police.qld.gov.au</a>	
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Community Contacts

Mental Health Services		Status
Community Mental Health Service		Confirmed & commenced
General Practitioner		Confirmed
Private Psychiatrist	N/A	
Psychology services	N/A	
Support Services		
Headspace	N/A	
PHaMs service Provider: ? Open Minds	Information provided to f/u to	
Hot House	N/A	
Brisbane Youth Service	N/A – trialled; disliked	
Other: leisure options	Exploring local community leisure options	With BAC
Schooling Supports		BACS
Crisis Services		
Ambulance	Emergencies: 000 General enquiries: 13 QGOV (13 74 68) <a href="https://ambulance.qld.gov.au">https://ambulance.qld.gov.au</a>	
Police	Emergencies: 000 Crime Stoppers: 1800 333 000 Policelink: 131 444 (Non urgent property reporting and QPS general enquiries 24/7) <a href="http://www.police.qld.gov.au">www.police.qld.gov.au</a>	
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Community Contacts

Mental Health Services		Status
Community Mental Health Service	?	
General Practitioner	?	BAC to confirm
Private Psychiatrist	?	
Psychology services		Confirmed; to explore alternative options in 2014 if wanting therapist
Support Services		
Headspace	N/A	
PHaMs service Provider: ? Open Minds	Await location & what services provided	
Hot House	N/A	
Brisbane Youth Service	N/A	
Schooling Supports		with BAC to explore options
		BAC to support process
Housing		BAC to liaise with re: options
Crisis Services		
Ambulance	Emergencies: 000 General enquiries: 13 QGOV (13 74 68) <a href="https://ambulance.qld.gov.au">https://ambulance.qld.gov.au</a>	
Police	Emergencies: 000 Crime Stoppers: 1800 333 000 Policelink: 131 444 (Non urgent property reporting and QPS general enquiries 24/7) <a href="http://www.police.qld.gov.au">www.police.qld.gov.au</a>	
Kids Helpline	If you need to speak to a counsellor, call 1800 55 1800, 24 hours a day, 7 days a week. If you can't get to a phone, try our <a href="#">email</a> or <a href="#">web counselling</a> services.	



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Community Contacts

Mental Health Services		Status
<b>Community Mental Health Service</b>		
<b>General Practitioner</b>		
<b>Private Psychiatrist</b>	N/A	
<b>Psychology services</b>	N/A	
Support Services		
<b>Headspace</b>	N/A	
<b>PHaMs service Provider</b>	N/A; [redacted]	Clarify with [redacted] if BAC to f/u
<b>Schooling Supports</b>	[redacted]	
<b>Housing</b>	CNC liaising with [redacted]	CNC liaising
Crisis Services		
<b>Ambulance</b>	Emergencies: 000 General enquiries: 13 QGOV (13 74 68) <a href="https://ambulance.qld.gov.au">https://ambulance.qld.gov.au</a>	
<b>Police</b>	Emergencies: 000 Crime Stoppers: 1800 333 000 Policelink: 131 444 (Non urgent property reporting and QPS general enquiries 24/7) <a href="http://www.police.qld.gov.au">www.police.qld.gov.au</a>	
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Community Contacts

Mental Health Services		Status
Community Mental Health Service	N/A	
General Practitioner		Support required to make/attend appointment; CC to f/u
Private Psychiatrist		Provided with information for future reference
Psychology services		Attending monthly
Support Services		
Headspace	N/A	
PHaMs service Provider: Open Minds	On wait list	to arrange assessment with by to deem if suitable
Brisbane Youth Service	Presented with options	CC to f/u
Schooling Supports		BACS available for support in 2014
Other: Leisure options		CC to support
Crisis Services		
Ambulance	Emergencies: 000 General enquiries: 13 QGOV (13 74 68) <a href="https://ambulance.qld.gov.au">https://ambulance.qld.gov.au</a>	
Police	Emergencies: 000 Crime Stoppers: 1800 333 000 Policelink: 131 444 (Non urgent property reporting and QPS general enquiries 24/7) <a href="http://www.police.qld.gov.au">www.police.qld.gov.au</a>	
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Community Contacts

Mental Health Services		Status
Community Mental Health Service		
General Practitioner		
Private Psychiatrist	N/A	
Psychology services	N/A	
Support Services		
		CYMHS doing referral for
		CNC liaising
		Completed Thurs 28 <sup>th</sup> Nov @ 1pm – outcome: to support
Schooling Supports	<p>? Other short course/work options – deemed not appropriate</p>	
Child Safety		CNC liaising
Other: Stakeholder co-ordination	Meeting to be confirmed with	
Crisis Services		
Ambulance	Emergencies: 000 General enquiries: 13 QGOV (13 74 68)	

	<a href="https://ambulance.qld.gov.au">https://ambulance.qld.gov.au</a>
<b>Police</b>	<p><b>Emergencies: 000</b>            Crime Stoppers: 1800 333 000            Policelink: 131 444 (Non urgent property reporting and QPS general enquiries 24/7)  <a href="http://www.police.qld.gov.au">www.police.qld.gov.au</a></p>
<b>Kids Helpline</b>	<p>If you need to speak to a counsellor, call <b>1800 55 1800</b>, 24 hours a day, 7 days a week. If you can't get to a phone, try our <a href="#">email</a> or <a href="#">web counselling</a> services.</p> <p><b>Phone counselling</b>            When kids call Kids Helpline, they are connected to a counsellor after listening to a message about the counselling process, including privacy and confidentiality information. All calls are private and confidential unless a Duty of Care situation arises. A Duty of Care situation occurs when:</p> <ul style="list-style-type: none"> <li>• A child is being hurt or neglected</li> <li>• A child is seriously thinking about hurting him/herself</li> <li>• A child has hurt, or is seriously thinking about hurting someone else</li> <li>• If we have significant concerns about a child's health and safety</li> </ul> <p>If we suspect that one of these situations is happening, we will do all we can to ensure that the child and others remain safe. This includes encouraging the child to provide information about themselves such as their name and where they are. Calls to Kids Helpline are free from mobile phones, landlines and public telephones.</p> <p><b>Web counselling</b>            Web counselling allows young people to talk one-on-one, real time with a Kids Helpline counsellor. It works in the same way as phone counselling, but takes place over the web.</p> <p><b>Email counselling</b>            Young people can access Kids Helpline email counselling 7 days a week. Email counselling is also very popular so it can take a while for a counsellor to respond to an email. We suggest that kids use our phone counselling service if their problem is urgent, or if they need to speak with someone straight away.</p> <p><b>For general information please contact:</b>            Kids Helpline Administration            GPO Box 2469, Brisbane QLD 4001  <b>Phone:</b> 07 3369 1588  <b>Fax:</b> 07 3367 1266  <b>Email:</b> <a href="mailto:admin@boystown.com.au">admin@boystown.com.au</a>  <b>Opening hours:</b> Kids Helpline Administration is open 8am - 5pm, Monday to Friday.</p>

Community Contacts

Mental Health Services		Status
Community Mental Health Service	N/A	
General Practitioner		
Private Psychiatrist		BAC to update
Psychology services		BAC to confirm
Support Services		
Headspace - Ipswich	BAC to support visit to service	
PHaMs service Provider: Open Minds		
Brisbane Youth Service	N/A	
Schooling Supports	Interview process with [REDACTED] outcome: denied enrolment [REDACTED] - enrolment confirmed;	BACS & BAC to support
Crisis Services		
Ambulance	Emergencies: 000 General enquiries: 13 QGOV (13 74 68) <a href="https://ambulance.qld.gov.au">https://ambulance.qld.gov.au</a>	
Police	Emergencies: 000 Crime Stoppers: 1800 333 000 Policelink: 131 444 (Non urgent property reporting and QPS general enquiries 24/7) <a href="http://www.police.qld.gov.au">www.police.qld.gov.au</a>	
Kids Helpline	<p>If you need to speak to a counsellor, call <b>1800 55 1800</b>, 24 hours a day, 7 days a week. If you can't get to a phone, try our <a href="#">email</a> or <a href="#">web counselling</a> services.</p> <p><b>Phone counselling</b> When kids call Kids Helpline, they are connected to a counsellor after listening to a message about the counselling process, including privacy and confidentiality information. All calls are private and confidential unless a Duty of Care situation arises. A Duty of Care situation occurs when:</p> <ul style="list-style-type: none"> <li>• A child is being hurt or neglected</li> <li>• A child is seriously thinking about hurting him/herself</li> <li>• A child has hurt, or is seriously thinking about hurting someone else</li> <li>• If we have significant concerns about a child's health and safety</li> </ul> <p>If we suspect that one of these situations is happening, we will do all we can to ensure that the child and others remain safe. This includes encouraging the child to provide information about themselves such as their name and where they are. Calls to Kids Helpline are free from mobile phones, landlines and public telephones.</p> <p><b>Web counselling</b> Web counselling allows young people to talk one-on-one, real time with a Kids Helpline counsellor. It works in the same way as phone counselling, but takes place over the web.</p>	



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Community Contacts

Mental Health Services			Status
Community Mental Health Service			Confirmed; awaiting appt scheduling; CC to follow up progress
General Practitioner			Confirmed
Private Psychiatrist			
Psychology services			Ongoing at least until all of MH plan completed while transitioning to PAMHS
Support Services			
Headspace	N/A		
PHaMs service Provider: ? Open Minds	Referral information provided to [REDACTED] [REDACTED]		BAC to f/u referral with [REDACTED] : Peta completing
Hot House	N/A		
Brisbane Youth Service	N/A		
Schooling Supports	[REDACTED]		Confirmed
Other: Phoenix House accommodation supports	[REDACTED]		
Crisis Services			
Ambulance	Emergencies: 000 General enquiries: 13 QGOV (13 74 68) <a href="https://ambulance.qld.gov.au">https://ambulance.qld.gov.au</a>		
Police	Emergencies: 000 Crime Stoppers: 1800 333 000 Policelink: 131 444 (Non urgent property reporting and QPS general enquiries 24/7) <a href="http://www.police.qld.gov.au">www.police.qld.gov.au</a>		
Kids Helpline	If you need to speak to a counsellor, call 1800 55 1800, 24 hours a day, 7 days a week. If		

	<p>you can't get to a phone, try our <a href="#">email</a> or <a href="#">web counselling</a> services.</p> <p><b>Phone counselling</b> When kids call Kids Helpline, they are connected to a counsellor after listening to a message about the counselling process, including privacy and confidentiality information. All calls are private and confidential unless a Duty of Care situation arises. A Duty of Care situation occurs when:</p> <ul style="list-style-type: none"><li>• A child is being hurt or neglected</li><li>• A child is seriously thinking about hurting him/herself</li><li>• A child has hurt, or is seriously thinking about hurting someone else</li><li>• If we have significant concerns about a child's health and safety</li></ul> <p>If we suspect that one of these situations is happening, we will do all we can to ensure that the child and others remain safe. This includes encouraging the child to provide information about themselves such as their name and where they are. Calls to Kids Helpline are free from mobile phones, landlines and public telephones.</p> <p><b>Web counselling</b> Web counselling allows young people to talk one-on-one, real time with a Kids Helpline counsellor. It works in the same way as phone counselling, but takes place over the web.</p> <p><b>Email counselling</b> Young people can access Kids Helpline email counselling 7 days a week. Email counselling is also very popular so it can take a while for a counsellor to respond to an email. We suggest that kids use our phone counselling service if their problem is urgent, or if they need to speak with someone straight away.</p> <p><b>For general information please contact:</b> Kids Helpline Administration GPO Box 2469, Brisbane QLD 4001 <b>Phone:</b> 07 3369 1588 <b>Fax:</b> 07 3367 1266 <b>Email:</b> <a href="mailto:admin@boystown.com.au">admin@boystown.com.au</a> <b>Opening hours:</b> Kids Helpline Administration is open 8am - 5pm, Monday to Friday.</p>
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Community Contacts

Mental Health Services		Status
Community Mental Health Service	N/A	
General Practitioner		
Private Psychiatrist		OT referral letter forwarded
Psychology services		
Occupational Therapy		Awaiting family action
Support Services		
		Awaiting / family action
	Referral forms provided to - considering	Awaiting family action
		BAC to support
Brisbane Youth Service	BACS provided with program – to follow up with	BACS to f/u
Schooling Supports	Focus on securing part-time work in café currently	BACS to support
Crisis Services		
Ambulance	Emergencies: 000 General enquiries: 13 QGOV (13 74 68) <a href="https://ambulance.qld.gov.au">https://ambulance.qld.gov.au</a>	
Police	<b>Emergencies: 000</b> Crime Stoppers: 1800 333 000 Policelink: 131 444 (Non urgent property reporting and QPS general enquiries 24/7) <a href="http://www.police.qld.gov.au">www.police.qld.gov.au</a>	
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Community Contacts

Mental Health Services		Status
Community Mental Health Service		
General Practitioner		
Private Psychiatrist		
Psychology services	N/A	
Support Services		
Headspace	?	Information provided;
PHaMs service Provider: Open Minds		Information provided
Private OT	Handout provided for family to consider	Information provided
Brisbane Youth Service	N/A – trialled didn't enjoy	
Schooling Supports	? short course options explored with BACS  	BACS to support
Crisis Services		
Ambulance	Emergencies: 000 General enquiries: 13 QGOV (13 74 68) <a href="https://ambulance.qld.gov.au">https://ambulance.qld.gov.au</a>	
Police	Emergencies: 000 Crime Stoppers: 1800 333 000 Policelink: 131 444 (Non urgent property reporting and QPS general enquiries 24/7) <a href="http://www.police.qld.gov.au">www.police.qld.gov.au</a>	
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Community Contacts

Mental Health Services		Status
Community Mental Health Service	N/A	
General Practitioner		
Private Psychiatrist		
Psychology services		
Support Services		
Headspace	Linking in	BAC to f/u if occurred
PHaMs service Provider: Ipswich Open Minds	Referral Submitted	
	N/A	
Brisbane Youth Service	N/A	
Schooling Supports		Confirmed
Crisis Services		
Ambulance	Emergencies: 000 General enquiries: 13 QGOV (13 74 68) <a href="https://ambulance.qld.gov.au">https://ambulance.qld.gov.au</a>	
Police	Emergencies: 000 Crime Stoppers: 1800 333 000 Policelink: 131 444 (Non urgent property reporting and QPS general enquiries 24/7) <a href="http://www.police.qld.gov.au">www.police.qld.gov.au</a>	
Kids Helpline	If you need to speak to a counsellor, call <b>1800 55 1800</b> , 24 hours a day, 7 days a week. If you can't get to a phone, try our <a href="#">email</a> or <a href="#">web counselling</a> services.  <b>Phone counselling</b> When kids call Kids Helpline, they are connected to a counsellor after listening to a message about the counselling process, including privacy and confidentiality information. All calls are private and confidential unless a Duty of Care situation arises. A Duty of Care situation occurs when: <ul style="list-style-type: none"><li>• A child is being hurt or neglected</li><li>• A child is seriously thinking about hurting him/herself</li><li>• A child has hurt, or is seriously thinking about hurting someone else</li></ul>	



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**Community Contacts**

Mental Health Services		Status
Community Mental Health Service		
General Practitioner		Handover sent
Private Psychiatrist		
Psychology services		
Support Services		
		to attend appointment
	N/A	
Brisbane Youth Service	N/A	
Schooling Supports		BACS to support re-starting course
Crisis Services		
Ambulance	Emergencies: 000 General enquiries: 13 QGOV (13 74 68) <a href="https://ambulance.qld.gov.au">https://ambulance.qld.gov.au</a>	
Police	Emergencies: 000 Crime Stoppers: 1800 333 000 Policelink: 131 444 (Non urgent property reporting and QPS general enquiries 24/7) <a href="http://www.police.qld.gov.au">www.police.qld.gov.au</a>	
Kids Helpline	<p>If you need to speak to a counsellor, call <b>1800 55 1800</b>, 24 hours a day, 7 days a week. If you can't get to a phone, try our <a href="#">email</a> or <a href="#">web counselling</a> services.</p> <p><b>Phone counselling</b> When kids call Kids Helpline, they are connected to a counsellor after listening to a message about the counselling process, including privacy and confidentiality information. All calls are private and confidential unless a Duty of Care situation arises. A Duty of Care situation occurs when:</p> <ul style="list-style-type: none"><li>• A child is being hurt or neglected</li><li>• A child is seriously thinking about hurting him/herself</li><li>• A child has hurt, or is seriously thinking about hurting someone else</li><li>• If we have significant concerns about a child's health and safety</li></ul> <p>If we suspect that one of these situations is happening, we will do all we can to ensure that the child and others remain safe. This includes encouraging the child to provide information about themselves such as their name and where they are. Calls to Kids Helpline are free from mobile phones, landlines and public telephones.</p> <p><b>Web counselling</b> Web counselling allows young people to talk one-on-one, real time with a Kids Helpline</p>	

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"VC-06"

**From:** Leanne Geppert  
**Sent:** 15 Nov 2013 12:08:55 +1000  
**To:** Laura Johnson  
**Cc:** Anne Brennan; Vanessa Clayworth  
**Subject:** Re: BAC Waitlist Strategy

Hi Laura

I think we should take a consultation liaison role - service provision should be through current home team/HHS and/or referring team.

We should more enable the current home team, rather than engage directly with the consumers ourselves, but this can be considered on case by case basis.

Need to prioritise those without ongoing engagement in the home HHS.

thanks Leanne

**Dr Leanne Geppert**  
**A/Executive Director**  
**Mental Health & Specialised Services**

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>>> Laura Johnson 11/11/2013 10:28 am >>>

Hi Leanne,

Vanessa has contacted me to check the strategy about the young people on the waitlist. Should we be offering to do another assessment or would it be better just to provide support the referring CYMHS and offer a second opinion from BAC if required?

My thought is due to capacity we should be linking young person back in with referring CYMHS (if not already engaged) and provide support if CYMHS require assistance.

Can you please advise the preferred way forward.

Thank you  
Laura

**Laura Johnson**  
**Project Officer - Redevelopment**  
**Mental Health & Specialised Services**

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**"VC-07"**

**From:** Laura Fay  
**Sent:** 3 Dec 2013 11:31:33 +1000  
**To:** Vanessa Clayworth  
**Subject:** RE: Update: Barrett Adolescent Centre

Hi Vanessa

Just tried to call, hope you got the message, there seemed to be some confusion.

Please call me back when convenient, I am in and out of appointments but will try to get back to you if you miss me.

Cheers

Laura

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**From:** Vanessa Clayworth  
**Sent:** Monday, 11 November 2013 10:21 AM  
**To:** Laura Fay  
**Subject:** Update: Barrett Adolescent Centre

Hi Laura,

I phoned earlier this morning and you were in a meeting. I have reviewed most recent notes on CIMHA including Care Review and Summary Plan. I see from most recent Clinical Note from BAC staff member on the 06/09/13 that the Plan was for a follow up Video Conference in 6 weeks.

I am wondering if at your next available time if you could call myself to discuss referral as Barrett is no longer taking admissions and I would like to discuss with you further. All Executive Directors and Clinical Directors of statewide mental health services in Queensland have been advised that there will be no further admissions to BAC services.

Thank you for your time,

Vanessa

Vanessa Clayworth  
Acting Clinical Nurse Consultant (CNC)  
Barrett Adolescent Centre  
The Park - Centre for Mental Health  
Orford Drive  
Wacol Q 4076

Alternative Postal Address:  
Locked Bag 500  
Sumner Park BC Q 4074

**“VC-08”**

**From:** Laura Johnson  
**Sent:** 20 Nov 2013 13:14:05 +1000  
**To:** Kathy Stapley; Vanessa Clayworth  
**Subject:** BAC Waitlist and Assessment List  
**Attachments:** Current BAU waitlist - 20.11.2013.doc  
**Importance:** High

Hi Kathy and Vanessa,

I have had a quick look on CIMHA to see who is currently engaged with CYMHS. Please see table attached.

Please note please do not follow up with [REDACTED] at this stage, just waiting on some advice from Exec.

Thanks  
Laura

**Laura Johnson**  
**Project Officer - Redevelopment**  
**Mental Health & Specialised Services**

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[REDACTED]

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**Current Adolescents on Admission Waiting List  
and Referral Assessment List 20.11.13**

Wait list for admission - Assessment completed		Health District/CYMHS/Town	Engagement/Follow Up
1	██████████		
2	██████████		
3	██████████		
4	██████████		
5	██████████		
6	██████████		
7	██████████		
8	██████████ (Assessed: Not accepted currently; for re-assessment 2014)		

Note: ██████████ has not yet had an Assessment however has been transferred from Assessment List to Wait List due to clinical reasons (i.e. escalation). ██████████ is not HA however would be high resource use related to ██████████ diagnosis.

Assessment List		Health District/CYMHS/ Town	Engagement/Follow Up
1	██████████		
2	██████████		
3	██████████		
4	██████████		
5	██████████		
6	██████████		
7	██████████		



**"VC-09"**

**From:** Leanne Geppert  
**Sent:** 20 Nov 2013 15:02:24 +1000  
**To:** Laura Johnson; Anne Brennan; Vanessa Clayworth  
**Cc:** Kathy Stapley  
**Subject:** Re: BAC Waitlist Strategy

Thank you all!  
Regards  
Leanne

**Dr Leanne Geppert**  
**A/Executive Director**  
**Mental Health & Specialised Services**

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>>> Vanessa Clayworth 11/20/2013 1:15 pm >>>  
Hi Anne,

I am meeting with Kathy tomorrow at 1115 hours to discuss the wait list. I have reviewed the high acuity cases on CIMHA but have not had verbal or email contact with the wait list. I will wait till Kathy and I meet and discuss the best way to progress forward re contact.

Thank you for your time,

Vanessa.

>>> Laura Johnson 11/20/2013 11:54 am >>>  
Hi Anne and Vanessa,

As discussed we have been advised that we need to progress the BAC Waitlist strategy as a matter of priority. Kathy Stapely has been identified as a resource to help support the progression of this strategy. Kathy has been in touch with Vanessa and they will meet to progress this strategy.

Please let me know if you have queries about this.

Thanks  
Laura

**Laura Johnson**  
**Project Officer - Redevelopment**  
**Mental Health & Specialised Services**

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"VC-10"

**From:** Laura Johnson  
**Sent:** 21 Nov 2013 13:12:23 +1000  
**To:** Kathy Stapley; Vanessa Clayworth  
**Subject:** BAC Waitlist and Assessment List Table  
**Attachments:** Current BAU waitlist - 20.11.2013.doc

Hi Kathy and Vanessa,

As discussed please find table attached for the Waitlist and Assessment List. Please let me know if you want any changes.

I am still waiting on a response about what will be done with the files on CIMHA. I will update once I have a response.

Thanks  
Laura

**Laura Johnson**  
**Project Officer - Redevelopment**  
**Mental Health & Specialised Services**

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**Current Adolescents on Admission Waiting List  
and Referral Assessment List 20.11.13**

Wait list for admission - Assessment completed		CYMHS/Town	Engagement/Follow Up	Action required	Comments/Communication
1					
2					
3					
4					
5					
6					
7					
8	(Assessed: Not accepted currently; for re-assessment 2014)				

Assessment List		CYMHS/ Town	Engagement/Follow Up	Action required	Comments/Communication
1					
2					
3					
4					
5					
6					
7					

**“VC-11”**

**From:** Kathy Stapley  
**Sent:** 25 Nov 2013 15:14:13 +1000  
**To:** Vanessa Clayworth  
**Cc:** Laura Johnson;Leanne Geppert  
**Subject:** BAC waiting list  
**Attachments:** BAC Follow up.xls

Hi Vanessa,  
Please find attached the spreadsheet I have developed to track the referrals. I thought it might be useful if we kept them all in one place. I am still in the process of making calls and leaving messages but have had some small success. If you want to insert any of your notes and send back to me I am happy to be keeper of the "master copy".  
Cheers,  
Kathy

**Kathy Stapley**  
**Allied Health Professional Practice Leader - Social Work**



Sheet1

	A	B	C	D	E	F
1						
2						
3						
4		Assessment completed	CYMHS/Town	Engagement/Follow Up	Action required	Comments/Communication
5	1					
6	2					
7	3					
8	4					
9	5					
10	6					
11	7					
12	8					
13						
14						
15						
16						
17		Assessment List	CYMHS/ Town	Engagement/Follow Up	Action required	Comments/Communication
18	1					
19	2					
20	3					
21	4					
22	5					
23	6					
24	7					

**“VC-12”**

**From:** Vanessa Clayworth  
**Sent:** 6 Dec 2013 11:56:47 +1000  
**To:** Kathy Stapley; Laura Johnson  
**Cc:** Leanne Geppert  
**Subject:** Re: BAC waiting list update

Hi Kathy,

Thank you for the update. I am waiting on return calls from all Case Managers or Team Leaders for the adolescents I was to make contact with. As soon as contact has been made I will update excel document and add a note on CIMHA. I am not aware of a clinical reason as to why he has monitored access. It may be that a guardian works in QLD health perhaps.

Thank you for your time,

Vanessa.

>>> Kathy Stapley 12/6/2013 10:39 am >>>

Hi there,  
I thought it might be useful to send you the updated waiting list. Probably the principal issue is [REDACTED] who is monitored access - originally identified as [REDACTED] but in CIMHA identified as belonging to [REDACTED] Vanessa I am happy to follow up but thought I should check with you first re the monitored access issue. I am still waiting for some call backs and will update when I have heard from the people in question.  
Regards,  
Kathy

**Kathy Stapley**  
**Allied Health Professional Practice Leader - Social Work**  
[REDACTED]

"VC-13"

**From:** Vanessa Clayworth  
**Sent:** 7 Jan 2014 15:28:22 +1000  
**To:** Kathy Stapley  
**Cc:** Laura Johnson; Anne Brennan  
**Subject:** Re: BAC waiting list update  
**Attachments:** BAC Follow up- Master5.xls

Hi Kathy,

Please find attached updated version of excel document.

Thanks,

Vanessa.

Vanessa Clayworth  
Acting Clinical Nurse Consultant (CNC)  
Barrett Adolescent Centre  
The Park - Centre for Mental Health  
Orford Drive  
Wacol Q 4076

Alternative Postal Address:  
Locked Bag 500  
Sumner Park BC Q 4074



Sheet1

	A	B	C	D	E	F	G
1							
2							
3							
4	completed		CYMHS/Town	Engagement/Follow Up	Action required	Comments/Communication	Needs f/u
5	1						
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7	3						
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17	Assessment List		CYMHS/ Town	Engagement/Follow Up	Action required	Comments/Communication	
18	1						
19	2						
20	3						
21	4						
22	5						
23	6						
24	7						

"VC-14"

**From:** Leanne Geppert  
**Sent:** 9 Jan 2014 19:13:54 +1000  
**To:** Laura Johnson; Anne Brennan; Vanessa Clayworth  
**Subject:** BAC waitlist

Hi Anne and Vanessa

With Laura's support if needed (hope that is ok Laura!), do you mind letting me know if there is anyone on the BAC waitlist that still may need extended care and would benefit from admission to Greenslopes residential in Feb? I am just interested in your thoughts at this point in time, and don't need you to contact any pts or services - just a general comment from you on any potentials would be good.

Essentially, they need to be aged 16-18y, presenting with ongoing MH needs that would benefit from living in a residential with support to attend own school/vocation, attend daily living skills program, key focus is recovery with extended care and rehabilitation focus. Laura can provide more details if needed.

can you let me know? thanks, LG

**Dr Leanne Geppert**  
**Acting Executive Director**  
**Mental Health & Specialised Services**

---

West Moreton Hospital and Health Service

The Park - Centre for Mental Health  
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076  
Locked Bag 500, Sumner Park BC, QLD 4074

[www.health.qld.gov.au](http://www.health.qld.gov.au)

**"VC-15"**

**From:** Laura Johnson  
**Sent:** 10 Jan 2014 08:06:06 +1000  
**To:** Anne Brennan; Leanne Geppert; Vanessa Clayworth  
**Subject:** Re: BAC waitlist  
**Attachments:** BAC Follow up- Master5.xls

Hi Anne, Leanne and Vanessa,

I have attached the current status of the waitlist and assessment list and from what I can see there is possibly one person that may benefit from the resi. Vanessa would be best placed to provide comment on this.


Happy to help if anything else is required.

Thanks  
Laura

**Laura Johnson**  
**Project Officer - Redevelopment**  
**Mental Health & Specialised Services**

---

West Moreton Hospital and Health Service



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Locked Bag 500, Sumner Park BC, QLD 4074

[www.health.qld.gov.au](http://www.health.qld.gov.au)

>>> On 1/9/2014 at 7:13 pm, <Leanne.Geppert@health.qld.gov.au> wrote:

Hi Anne and Vanessa

With Laura's support if needed (hope that is ok Laura!), do you mind letting me know if there is anyone on the BAC waitlist that still may need extended care and would benefit from admission to Greenslopes residential in Feb? I am just interested in your thoughts at this point in time, and don't need you to contact any pts or services - just a general comment from you on any potentials would be good.

Essentially, they need to be aged 16-18y, presenting with ongoing MH needs that would benefit from living in a residential with support to attend own school/vocation, attend daily living skills program, key focus is recovery with extended care and rehabilitation focus. Laura can provide more details if needed.

can you let me know? thanks, LG

**Dr Leanne Geppert**  
**Acting Executive Director**  
**Mental Health & Specialised Services**

---

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	A	B	C	D	E	F	G
1							
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3							
4	Wait list for admission - Assessment completed		CYMHS/Town	Engagement/Follow Up	Action required	Comments/Communication	Needs f/u
5	1						
6	2						
7	3						
8	4						
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16							
17	Assessment List		CYMHS/ Town	Engagement/Follow Up	Action required	Comments/Communication	
18	1						
19	2						
20	3						
21	4						
22	5						
23	6						
24	7						

**“VC-16”**

**From:** Vanessa Clayworth  
**Sent:** 14 Jan 2014 15:12:07 +1000  
**To:** Anne Brennan; Leanne Geppert  
**Subject:** Fwd: Re: BAC waitlist  
**Attachments:** BAC Follow up- Master6.xls

Hi Leanne,

Please find attached updated contacts as of today. I have not been able to progress further as PSP are not available and have not yet returned my calls. The person that I was speaking of that I thought would be suitable for the day program is [REDACTED] [REDACTED]

[REDACTED] Cathy spoke to [REDACTED]. BAC notes suggest that the referral was on hold but the [REDACTED] both consider [REDACTED] referral should be transitioned to the future service. [REDACTED] is currently refusing contact with the service but the parents are having intermittent contact with [REDACTED]. This referral remains active.

I will send an updated copy when I have been successful with further contact with PSP's.

Thank you for your time,

Vanessa

Sheet1

	A	B	C	D	E	F	G
1							
2							
3							
4		Wait list for admission - Assessment completed	CYMHS/Town	Engagement/Follow Up	Action required	Comments/Communication	Needs f/u
5	1						
6	2						
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8	4	S					
9	5	L					
10	6	J					
11	7						
12	8						
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14							
15							
16							
17		Assessment List	CYMHS/ Town	Engagement/Follow Up	Action required	Comments/Communication	
18	1						
19	2						
20	3						
21	4						
22	5						
23	6						
24	7						

“VC-17”

**From:** Leanne Geppert  
**Sent:** 14 Jan 2014 16:31:34 +1000  
**To:** Anne Brennan; Vanessa Clayworth  
**Cc:** Laura Johnson  
**Subject:** Fwd: Re: BAC waitlist

Thanks Vanessa, much appreciated.  
I will meet with CHQ re the next step for onward referral to the new Greenslopes residential.  
Leanne

**Dr Leanne Geppert**  
**Acting Director of Strategy**  
**Mental Health & Specialised Services**

---

West Moreton Hospital and Health Service

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Locked Bag 500, Sumner Park BC, QLD 4074

[www.health.qld.gov.au](http://www.health.qld.gov.au)

>>> Vanessa Clayworth 1/14/2014 3:12 pm >>>  
Hi Leanne,

Please find attached updated contacts as of today. I have not been able to progress further as PSP are not available and have not yet returned my calls. The person that I was speaking of that I thought would be suitable for the day program is [REDACTED] [REDACTED]

[REDACTED] Cathy spoke to [REDACTED]. BAC notes suggest that the referral was on hold but the [REDACTED] both consider [REDACTED] referral should be transitioned to the future service. [REDACTED] is currently refusing contact with the service but the parents are having intermittent contact with [REDACTED]. This referral remains active.

I will send an updated copy when I have been successful with further contact with PSP's.

Thank you for your time,

Vanessa



Patient [illegible]

[illegible]

[illegible]

14747183/3

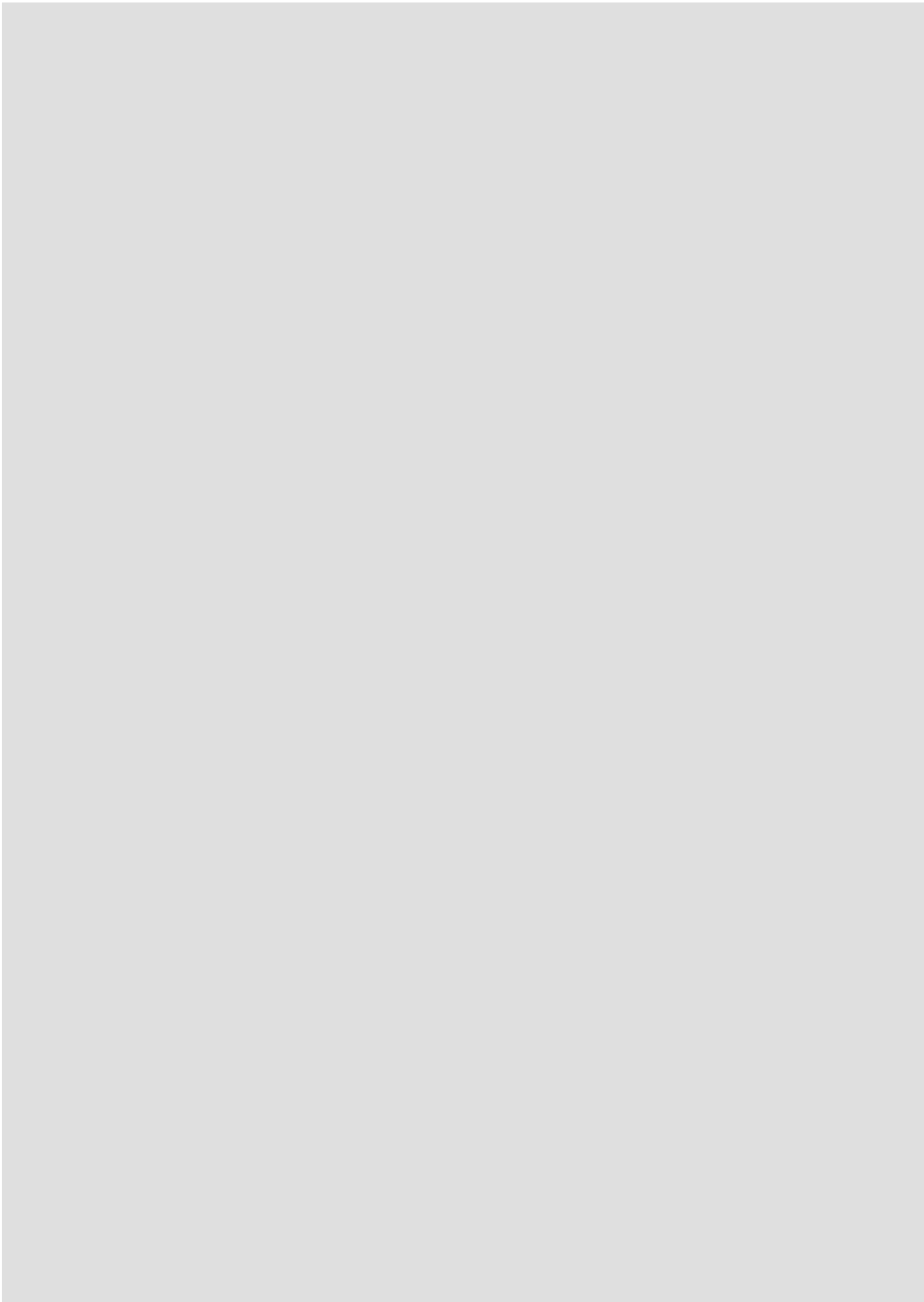
[illegible]

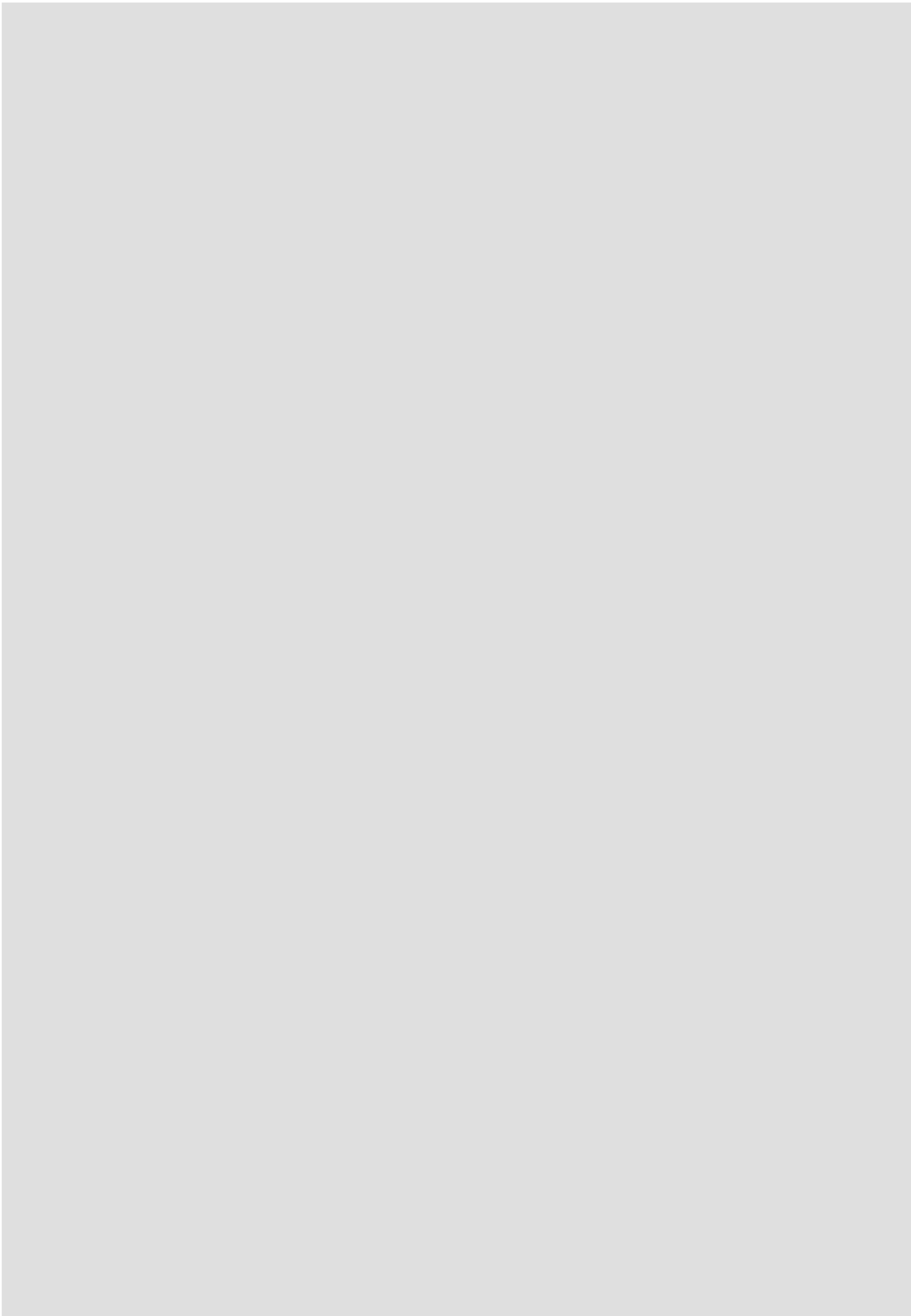
14747183/3

14747183/3

14747183/3







**From:** Thomas Rowson  
**Sent:** 15 Oct 2013 09:08:19 +1000  
**To:** Clayworth, Vanessa  
**Subject:** Information for service providers  
**Attachments:** Information for Community Organisations and Schools.docx, 4.2b - Young Person Application Form 97.doc, Professional Referral Form.docx, Part.006

Hi Vanessa,

Thanks for your call today. Attached to this email is some information for your organisation on our services and how to refer a young person.

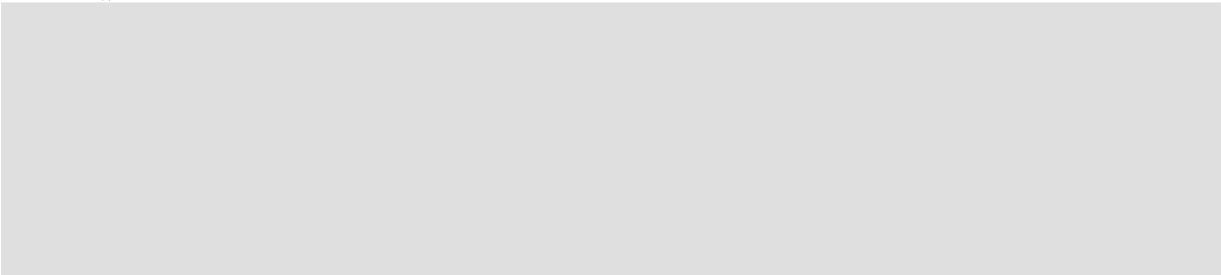
Big Brothers Big Sisters' community-based mentoring program involves matching a volunteer mentor with a young person who would benefit from additional adult support and friendship. The program is designed to complement the young person's existing family relationships.

Big Brothers and Sisters commit to spending quality time with a young person; a minimum of 1 hour 3 to 4 times per month for a minimum of 12 months. Together, they undertake simple and inexpensive activities which both enjoy. Volunteers and young people are matched according to their interests, personalities and location. All volunteers are carefully selected and trained prior to matching, and ongoing support and supervision is provided. You will have an opportunity to meet the mentor prior to matching. No match is finalised without parental approval.

Big Brothers Big Sisters relies upon suitable members of the community volunteering to become mentors. Unfortunately, this means we cannot guarantee a match for every child.

Kind Regards,

Thomas Rowson  
Mentoring Officer



**From:** Erin Field  
**Sent:** 17 Oct 2013 15:19:41 +1000  
**To:** Clayworth, Vanessa  
**Subject:** FW: Housing Information  
**Attachments:** d2dl.pdf

Hi Vanessa,

Apologies for not getting your message earlier! Hope this email is still of some use...

Kind Regards,

Erin Field  
Housing Support Worker  
Brisbane Youth Service

P.O. Box 1389  
Fortitude Valley 4006



## "New Futures for Young People"

I acknowledge the traditional custodians of the land on which I live and work in Brisbane  
Please consider the environment before printing this email

---

**From:** Erin Field  
**Sent:** Tuesday, 15 October 2013 4:34 PM  
**To:** [REDACTED]  
**Subject:** Housing Information

Hi Megin,

Please find below my recommendations for urgent housing options for your young [REDACTED]

Anglican Women's Hostel	Bardon	18+ years	[REDACTED]
-------------------------	--------	-----------	------------

Bahloo Women's Shelter	Woolloongabba	16-25 years
Hannah's House	Ipswich	13-17yrs

Caboolture Youth Shelter	Burpengary	14-21 years
Chameleon Housing	Kippa-Ring	16-17 years
Ipswich Independent	North Ipswich	16-21 years
Nathanael House	Mt Gravatt East	15-17 years
Orana Youth Shelter	Bald Hills	16-18 years
Youth Emergency Services	Windsor	15-18 years

None of these options will likely be ideally suited for you [REDACTED] needs as they are homelessness services not mental health services and so aren't necessarily well equipped to adequately support chronic, high needs mental health. They are all crisis shelters and so have a worker on 24 hrs and can accommodate for around 3 months; however there are no guarantees that long term housing will be sourced in that timeframe.

I spoke with my CEO about your situation and she has suggested that the most appropriate action for you take would be to approach some fellow government departments. So the first thing you should do is contact the Dept. Housing and Public Works for housing for the [REDACTED] who need such urgently.

For support, she suggested that for you [REDACTED] you approach [REDACTED] services and for [REDACTED] Disability Services and request appropriate support packages for them, as it is unlikely that any homelessness service will have the resources to provide intensive enough support for those [REDACTED] (i.e. 24 hr, very long term, etc). These government bodies should be able to provide the appropriate 24 hr care your [REDACTED] need.

With regards to your other young people who may be looking for other support; here is our website [www.brisvyouth.org](http://www.brisvyouth.org) and attached is our activities schedule for October.

My CEO also suggested that you contact Partners In Recovery at the [REDACTED] Medicare Locals and request their support to source appropriate care packages for your [REDACTED]

[REDACTED] I don't know too much about them, sorry, but I do know that they don't provide the services but assist in sourcing such.

Also, for ongoing psychological treatment Headspace is probably the best placed service to provide psychological care

Please let me know if there is any further information I can provide you with!

Kind Regards,

Erin Field  
Housing Support Worker  
Brisbane Youth Service

[REDACTED]  
P.O. Box 1389  
Fortitude Valley 4006



### "New Futures for Young People"

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**From:** Julie Beal  
**Sent:** 18 Oct 2013 12:27:55 +1000  
**To:** Davey, Susann E  
**Cc:** Clayworth, Vanessa  
**Subject:** RE: Call to Vanessa on Monday

Sorry number is [REDACTED]

**Julie Beal**

Service Access Officer  
Oxley Service Access Team  
Brisbane Region

[REDACTED]

---

**From:** Julie Beal  
**Sent:** Friday, 18 October 2013 12:28 PM  
**To:** Susann E Davey  
**Cc:** Vanessa Clayworth [REDACTED]  
**Subject:** Call to Vanessa on Monday

Hi Susan, Can you please call and have a conversation with Vanessa about [REDACTED] currently at the Centre where [REDACTED] is at.

She is not sure if they would be eligible and would like to have a quick conversation before putting them through to assessment.

Julie

**Julie Beal**

Service Access Officer

[REDACTED]

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\*\*\*\*\*

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**From:** Vanessa Clayworth  
**Sent:** 18 Oct 2013 12:41:41 +1000  
**To:** Field, Erin  
**Subject:** Re: FW: Housing Information  
**Attachments:** IMAGE.jpeg

Hi Josie,

Very helpful, thank you.

Vanessa.

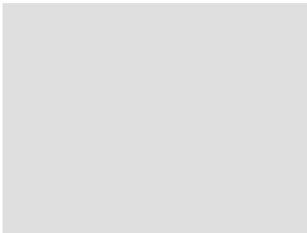
>>> Erin Field [REDACTED] 10/17/2013 3:19 pm >>>  
Hi Vanessa,

Apologies for not getting your message earlier! Hope this email is still of some use...

Kind Regards,

Erin Field  
Housing Support Worker  
Brisbane Youth Service

[REDACTED]  
P.O. Box 1389  
Fortitude Valley 4006



### "New Futures for Young People"

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---

**From:** Erin Field  
**Sent:** Tuesday, 15 October 2013 4:34 PM  
**To:** [REDACTED]  
**Subject:** Housing Information

Hi Megin,

Please find below my recommendations for urgent housing options for your [REDACTED]

Anglican Women's Hostel	Bardon	18+ years
Bahloo Women's Shelter	Woolloongabba	16-25 years
Hannah's House	Ipswich	13-17yrs

Caboolture Youth Shelter	Burpengary	14-21 years
Chameleon Housing	Kippa-Ring	16-17 years
Ipswich Independent	North Ipswich	16-21 years
Nathanael House	Mt Gravatt East	15-17 years
Orana Youth Shelter	Bald Hills	16-18 years
Youth Emergency Services	Windsor	15-18 years

None of these options will likely be ideally suited for your [REDACTED] needs as they are homelessness services not mental health services and so aren't necessarily well equipped to adequately support chronic, high needs mental health. They are all crisis shelters and so have a worker on 24 hrs and can accommodate for around 3 months; however there are no guarantees that long term housing will be sourced in that timeframe.

I spoke with my CEO about your situation and she has suggested that the most appropriate action for you take would be to approach some fellow government departments. So the first thing you should do is contact the Dept. Housing and Public Works for housing for the [REDACTED] who need such urgently.

For support, she suggested that for your [REDACTED] you approach [REDACTED] services and for your [REDACTED] and request appropriate support packages for them, as it is unlikely that any homelessness service will have the resources to provide intensive enough support

for those [REDACTED] (i.e. 24 hr, very long term, etc). These government bodies should be able to provide the appropriate 24 hr care your [REDACTED] need.

With regards to your other young people who may be looking for other support; here is our website [www.brisyouth.org](http://www.brisyouth.org) and attached is our activities schedule for October.

My CEO also suggested that you contact Partners In Recovery at the [REDACTED] Medicare Locals and request their support to source appropriate care packages for your [REDACTED] [REDACTED] I don't know too much about them, sorry, but I do know that they don't provide the services but assist in sourcing such.

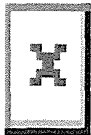
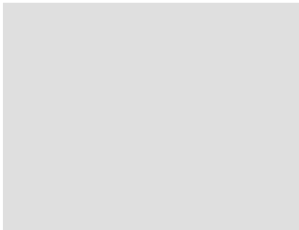
Also, for ongoing psychological treatment Headspace is probably the best placed service to provide psychological care

Please let me know if there is any further information I can provide you with!

Kind Regards,

Erin Field  
Housing Support Worker  
Brisbane Youth Service

[REDACTED]  
P.O. Box 1389  
Fortitude Valley 4006



### "New Futures for Young People"

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**From:** Vanessa Clayworth  
**Sent:** 22 Oct 2013 11:20:32 +1000  
**To:** [REDACTED]  
**Subject:** Referral Enquiry from Barrett Adolescent Centre

Hi Robyn,

I am emailing you on behalf of Barrett Adolescent Centre at The Park Centre for Mental Health; Barrett Adolescent Centre is an Extended Treatment and Rehabilitation Service for Adolescents with a Mental Illness/require support. The Unit is due to close end of January 2014.

There are [REDACTED] between the age of [REDACTED] that require supported accommodation with individual needs that I would like to discuss with your service.

If you could make phone contact with myself re suitability that would be greatly appreciated.

Thank you for your time,

Vanessa.

Vanessa Clayworth  
Acting Clinical Nurse Consultant (CNC)  
Barrett Adolescent Centre  
The Park - Centre for Mental Health  
Orford Drive  
Wacol Q 4076

[REDACTED]

Alternative Postal Address:  
Locked Bag 500  
Sumner Park BC Q 4074

**From:** Gabbey Prosser  
**Sent:** 24 Oct 2013 12:12:03 +1000  
**To:** Vanessa Clayworth  
**Subject:** IFYS Transitional Housing  
**Attachments:** IFYS Transitional Housing Referral Form.pdf

Hi Vanessa,

Please find attached our referral form. Feel free to fill out one for each client you need accommodation for and either scan and email them back to me or fax them back to me via: [REDACTED]

I've just had a chat to other workers in my office to see if they can come up with any creative solutions that might help your service. One suggestion was whether you could send me an email outlining the situation so we can forward it out through our housing network to see if we can come up with a collaborative response. If this isn't appropriate though that is completely fine but if this will help I am happy to do that.

I also rang a mental health housing service on the Coast here called Graceville (wasn't sure if you had already talked to them but they are just someone I thought of). Clients need to be 18 years of age though to be referred there. If you happen to have any clients who are currently 18 or about to turn 18 you might be able to try Graceville (<http://lccqld.org.au/community-services-disability-support-nambour>). They said the referral needs to come from [REDACTED] though so clients would already need to be linked in with [REDACTED] for this to happen.

Would love to assist you in any way we can to try and get some positive housing options for these kiddo's.

Cheers,



**Gabbey Prosser**  
Integrated Family and Youth Service

W: <http://www.ifys.com.au>

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**From:** Erin Field  
**Sent:** 24 Oct 2013 13:58:50 +1000  
**To:** Vanessa Clayworth  
**Subject:** RE: FW: Housing Information

Hi Vanessa,

I received your message. I just called back but there was no voicemail I could leave a message at.

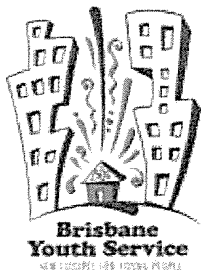
Feel free to email me your query if that's easier.

Kind Regards,

Erin Field  
Housing Support Worker  
Brisbane Youth Service

P.O. Box 1389  
Fortitude Valley 4006

W: [www.brisyouth.org](http://www.brisyouth.org)



## "New Futures for Young People"

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---

**From:** Vanessa Clayworth  
**Sent:** Friday, 18 October 2013 12:42 PM  
**To:** Erin Field  
**Subject:** Re: FW: Housing Information

Hi Josie,

Very helpful, thank you.

Vanessa.

>>> Erin Field [REDACTED] 10/17/2013 3:19 pm >>>  
Hi Vanessa,

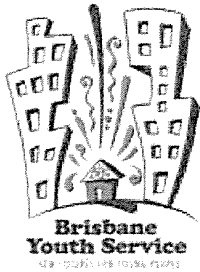
Apologies for not getting your message earlier! Hope this email is still of some use...

Kind Regards,

Erin Field  
Housing Support Worker  
Brisbane Youth Service

[REDACTED]  
P.O. Box 1389  
Fortitude Valley 4006

W: [www.brisvouth.org](http://www.brisvouth.org)



### "New Futures for Young People"

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---

**From:** Erin Field  
**Sent:** Tuesday, 15 October 2013 4:34 PM  
**To:** [REDACTED]  
**Subject:** Housing Information

Hi Megin,

Please find below my recommendations for urgent housing options for your [REDACTED]

Anglican Women's Hostel	Bardon	18+ years	(07) 3514 4500
Bahloo Women's Shelter	Woolloongabba	16-25 years	(07) 3391 2815

Hannah's House	Ipswich	13-17yrs	(07) 3812 1395
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Caboolture Youth Shelter	Burpengary	14-21 years	(07) 3888 9355
Chameleon Housing	Kippa-Ring	16-17 years	(07) 3284 4805
Ipswich Independent	North Ipswich	16-21 years	(07) 3812 1199
Nathanael House	Mt Gravatt East	15-17 years	(07) 3849 4038
Orana Youth Shelter	Bald Hills	16-18 years	(07) 3261 3969
Youth Emergency Services	Windsor	15-18 years	(07) 3357 6504

None of these options will likely be ideally suited for your [REDACTED] needs as they are homelessness services not mental health services and so aren't necessarily well equipped to adequately support chronic, high needs mental health. They are all crisis shelters and so have a worker on 24 hrs and can accommodate for around 3 months; however there are no guarantees that long term housing will be sourced in that timeframe.

I spoke with my CEO about your situation and she has suggested that the most appropriate action for you take would be to approach some fellow government departments. So the first thing you should do is contact the Dept. Housing and Public Works for housing for the [REDACTED] who need such urgently.

For support, she suggested that for your [REDACTED] you approach [REDACTED] services and for you [REDACTED] and request appropriate support packages for them, as it is unlikely that any homelessness service will have the resources to provide intensive enough support for those [REDACTED] (i.e. 24 hr, very long term, etc). These government bodies should be able to provide the appropriate 24 hr care your [REDACTED] need.

With regards to your other young people who may be looking for other support; here is our website [www.brisyouth.org](http://www.brisyouth.org) and attached is our activities schedule for October.

My CEO also suggested that you contact Partners In Recovery at the [REDACTED] Medicare Locals and request their support to source appropriate care packages for your [REDACTED] I don't know too much about them, sorry, but I do know that they don't provide the services but assist in sourcing such.



Also, for ongoing psychological treatment Headspace is probably the best placed service to provide psychological care

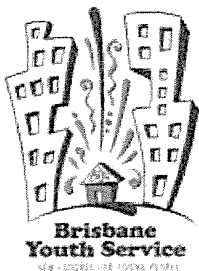
Please let me know if there is any further information I can provide you with!

Kind Regards,

Erin Field  
Housing Support Worker  
Brisbane Youth Service

P.O. Box 1389  
Fortitude Valley 4006

W: [www.brisvouth.org](http://www.brisvouth.org)



### "New Futures for Young People"

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\*\*\*\*\*

**From:** Vanessa Clayworth  
**Sent:** 24 Oct 2013 15:31:56 +1000  
**To:** Prosser, Gabbey  
**Subject:** Re: IFYS Transitional Housing  
**Attachments:** IMAGE.png

Hi Gabbey,

Thank you for your email, your time is greatly appreciated.

There are 4 adolescents that require supported accommodation:

>>> Gabbey Prosser [REDACTED] 10/24/2013 12:12 pm >>>  
Hi Vanessa,

Please find attached our referral form. Feel free to fill out one for each client you need accommodation for and either scan and email them back to me or fax them back to me via: [REDACTED]

I've just had a chat to other workers in my office to see if they can come up with any creative solutions that might help your service. One suggestion was whether you could send me an email outlining the situation so we can forward it out through our housing network to see if we can come up with a collaborative response. If this isn't appropriate though that is completely fine but if this will help I am happy to do that.

I also rang a mental health housing service on the Coast here called Graceville (wasn't sure if you had already talked to them but they are just someone I thought of). Clients need to be 18 years of age though to be referred there. If you happen to have any clients who are currently 18 or about to turn 18 you might be able to try Graceville (<http://lccqld.org.au/community-services-disability-support-nambour>). They said the referral needs to come from [REDACTED] though so clients would already need to be linked in with [REDACTED] for this to happen.

Would love to assist you in any way we can to try and get some positive housing options for these kiddo's.

Cheers,

**Gabbey Prosser**  
Integrated Family and Youth Service



W: <http://www.ifys.com.au>

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**From:** Vanessa Clayworth  
**Sent:** 25 Oct 2013 07:36:00 +1000  
**To:** Hayes, Megan;Service, CEO Inala Youth  
**Subject:** RE: Support services for Barrett Adolescent Centre clients

Hi John,

Thank you for the response to Megan Hayes. Megan does not work Thursday or Fridays therefore I am unsure if staff from your service have attempted to make contact.

If a staff member at their next available time could contact myself on [REDACTED] that would be greatly appreciated.

Thank you for your time,

Vanessa.

Vanessa Clayworth  
Acting Clinical Nurse Consultant (CNC)  
Barrett Adolescent Centre  
The Park - Centre for Mental Health  
Orford Drive  
Wacol Q 4076

Alternative Postal Address:  
Locked Bag 500  
Sumner Park BC Q 4074

>>> [REDACTED] 10/23/2013 10:12 am >>>

Hi Megan, Great to hear from you. We don't run specific ongoing activities, however, I have emailed my program managers your email as each program does at times run activities/program focused workshops, as well as one on one support/counselling, etc. I will follow up with my team to see if they have contacted you by the end of this week. regards john

**John Rigsby-Jones**  
CEO

This email is confidential, if it is not yours don't read it, destroy it and let me know my error. thanks !

The HUT youth space has just had it's rebranding by the BCC ,Jugglers and the local young people, a great art work for the community. check out our website now is your opportunity, for just the cost of a sushi roll or a cup of coffee you can help support our new Youth Space "the Hut" please give now. [www.iys.org.au](http://www.iys.org.au).  
Watch this space for updates.

The [REDACTED] a public benevolent institution is in need of financial donations which are tax exempt under the deductible gift recipient subdivision of the Income Tax Assessment Act. All donations will be used for the furtherance of the objects of the Association. To provide services to young people who are homeless or at risk of homelessness, to provide accommodation, occupational, recreational and social amenities and societies, including the relief of poverty.

**From:** Megan Hayes [REDACTED]  
**Sent:** Wednesday, 23 October 2013 8:58 AM  
**To:** [REDACTED]  
**Cc:** Vanessa Clayworth  
**Subject:** Support services for Barrett Adolescent Centre clients

Dear John,

We have received your contact details through the Youth at Risk Initiative (YARI)/Youth Support Co-ordinator Initiative (YSCI) from the Department of Communities.

Barrett Adolescent Centre is a service that provides medium term, recovery-oriented treatment and rehabilitation for young people aged 13-18 years with severe and persistent mental health problems, which significantly interfere with social, emotional, behavioural and psychological functioning and development. It is in the process of being closed in January 2014, therefore we are transitioning our clients to suitable community services.

We are interested in connecting our young people with services that provide life skill development, vocational/educational supports, community integration and age-appropriate leisure programs. The majority of our young people experience varying levels of anxiety and have been disengaged with their local communities for a period of time while they have been receiving inpatient mental health care, including attending an alternate education program. We have [REDACTED] clients that require the services outlined above as well as more intensive supports to monitor their safety, wellbeing and quality of life.

Could you please contact Vanessa Clayworth (Clinical Nurse Consultant) or Megan Hayes (Occupational Therapist) on [REDACTED] or via email with any support programs you are able to offer or to discuss further. We hope you can appreciate the time sensitive nature of this matter and the vulnerability of the young people involved.

Kind regards

Megan Hayes

Megan Hayes  
Occupational Therapist  
Barrett Adolescent Centre  
The Park Centre for Mental Health  
[REDACTED]  
Mon, Tues (Alt), Wed

\*\*\*\*\*

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**From:** Cassie Causton  
**Sent:** 25 Oct 2013 09:04:55 +1000  
**To:** Hayes, Megan; Clayworth, Vanessa  
**Subject:** RE: Support Services for Barrett Adolescent Centre clients  
**Importance:** High

Hi Vanessa,

I have left a message for you but I thought I would also send you a quick email.

I will be at the Park Centre for Mental Health for a meeting at 11.00am.

If you are available I'm able to come and meet with you at 10.15/10.30 this morning?

Otherwise I will continue to try to contact you via phone this afternoon.

Kind Regards,

**Cassie Causton**  
Program Manager Mental Health

Postal Address  
PO Box 4558 Eight Mile Plains QLD 4113



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**From:** Vanessa Clayworth  
**Sent:** Friday, 25 October 2013 7:40 AM  
**To:** Cassie Causton; Megan Hayes  
**Subject:** RE: Support Services for Barrett Adolescent Centre clients

Hi Cassie,

Thank you for the response to Megan Hayes.

There is funding available to support the adolescents in transitioning into the community.

I would like to take the opportunity to speak with you today. If you could contact myself at your next available time on [REDACTED] it would be greatly appreciated.

Vanessa

Vanessa Clayworth  
Acting Clinical Nurse Consultant (CNC)  
Barrett Adolescent Centre  
The Park - Centre for Mental Health  
Orford Drive  
Wacol Q 4076

Alternative Postal Address:  
Locked Bag 500  
Sumner Park BC Q 4074

>>> "Cassie Causton" [REDACTED] 10/23/2013 11:00 am >>>

Hi Megan,

Thank-you for the email, Nextt is very interested to do whatever we can to assist with the successful transition of the young people you have mentioned into the community.

Based on what you have specified within your email it sounds like our LIFE (Life Independence for Everyone) Program would be most relevant. I've attached a brochure for your reference.

Can you confirm if the young people will have individual funding that will be available to support them?

Please do not hesitate to give me a call on [REDACTED] to discuss this further.

Kind Regards,

**Cassie Causton**

Program Manager Mental Health

[REDACTED]  
Bld 1A, 107 Miles Platting Road  
Eight Mile Plains QLD 4113

Postal Address  
PO Box 4558 Eight Mile Plains QLD 4113



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**From:** Megan Hayes [REDACTED]  
**Sent:** Wednesday, 23 October 2013 10:14 AM  
**To:** Cassie Causton  
**Cc:** Vanessa Clayworth  
**Subject:** Support Services for Barrett Adolescent Centre clients

Dear Cassie,

We have received your contact details from the service integration officer for [REDACTED]

Barrett Adolescent Centre is a service that provides medium term, recovery-oriented treatment and rehabilitation for young people aged 13-18 years with severe and persistent mental health problems, which significantly interfere with social, emotional, behavioural and psychological functioning and development. It is in the process of being closed in January 2014, therefore we are transitioning our clients to suitable community services.

We are interested in connecting our young people with services that provide life skill development, vocational/educational supports, community integration and age-appropriate leisure programs. The majority of our young people experience varying levels of anxiety and have been disengaged with their local communities for a period of time while they have been receiving inpatient mental health care, including attending an alternate education program. We have [REDACTED] clients that require the services outlined above as well as more intensive supports to monitor their safety, wellbeing and quality of life.

Could you please contact Vanessa Clayworth (Clinical Nurse Consultant) or Megan Hayes (Occupational Therapist) on [REDACTED] or via email with any support programs you are able to offer or to discuss further. We hope you can appreciate the time sensitive nature of this matter and the vulnerability of the young people involved.

Kind regards

Megan Hayes  
Occupational Therapist  
Barrett Adolescent Centre  
The Park Centre for Mental Health  
[REDACTED]

Mon, Tues (Alt), Wed

\*\*\*\*\*  
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**From:** Leanne Geppert  
**Sent:** 25 Oct 2013 13:27:52 +1000  
**To:** [REDACTED] Brennan, Anne; Hughes, Carol; Hayes, Megan; Daniel, Susan; Clayworth, Vanessa  
**Cc:** Johnson, Laura  
**Subject:** Re: Transition- Support Service

Dear Vanessa

Great work - this option sounds very supportive to the needs of the adolescents you identify below.

I will await the advice of the clinical team, but Laura and I can start checking on the processes we would need to go through in order to contract these services. Can you let us know once/if the team decides this is the appropriate way forward, and what the package or service will need to consist of.

Thank you for your ongoing persistence in identifying the best options for the adolescents.

Regards

Leanne

**Dr Leanne Geppert**  
**A/Director of Strategy**  
**Mental Health & Specialised Services**

---

West Moreton Hospital and Health Service

The Park - Centre for Mental Health  
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076  
Locked Bag 500, Sumner Park BC, QLD 4074

[www.health.qld.gov.au](http://www.health.qld.gov.au)

>>> Vanessa Clayworth 10/25/2013 11:24 am >>>  
Transition Team,

I have just met with Cassie, Project Manager from [REDACTED] is very keen to support the transition of BAC Adolescents; I would like to prioritise [REDACTED] (and consider [REDACTED] as the staff will be specialised Mental Health Support worker staff.

There is no exclusion criteria. They are willing to provide trained Youth Mental Health Support Workers (seek and train) 24/7 if required in any location in Brisbane and surrounding areas. [REDACTED]

As per model of risk mitigation I feel as though this is the high level of support that is required. If this is an option that could be considered I would recommend that BAC staff provide outreach to adolescents and [REDACTED] staff during transition.  
I would also recommend that contact is made with Education Facilitators of Youth Mental Health Worker programs in order for expression of interest to take place in order to assist [REDACTED] with recruitment.

Look forward to your feedback,

Vanessa.

**From:** Vanessa Clayworth  
**Sent:** 28 Oct 2013 07:47:30 +1000  
**To:** Gabbey Prosser  
**Cc:** Carol Hughes;Megan Hayes;Susan Daniel  
**Subject:** [REDACTED]  
**Attachments:** IMAGE.png

Hi Gabbey,

I have forwarded the referral forms onto the Social Worker to complete.

Thank you for speaking with your colleagues re the current situation for Adolescents at Barrett. The unit will be closing end of January 2014. By December 2013 I hope to have community supports in place for all adolescents.

The remainder of adolescents do not require supported accommodation as they are returning to their families. They do however need support; example mentors.

If you could collaborate with other housing services that would be greatly appreciated. There is opportunity for brokerage in order to best meet the needs of the Adolescents.

Thank you for your time,

Vanessa

>>> Gabbey Prosser [REDACTED] 10/24/2013 12:12 pm >>>  
Hi Vanessa,

Please find attached our referral form. Feel free to fill out one for each client you need accommodation for and either scan and email them back to me or fax them back to me via: [REDACTED]

I've just had a chat to other workers in my office to see if they can come up with any creative solutions that might help your service. One suggestion was whether you could send me an email outlining the situation so we can forward it out through our housing network to see if we can come up with a collaborative response. If this isn't appropriate though that is completely fine but if this will help I am happy to do that.

I also rang a mental health housing service on the Coast here called Graceville (wasn't sure if you had already talked to them but they are just someone I thought of). Clients need to be 18 years of age though to be referred there. If you happen to have any clients who are currently 18 or about to turn 18 you might be able to try Graceville (<http://lccqld.org.au/community-services-disability-support-nambour>). They said the referral needs to come from [REDACTED] though so clients would already need to be linked in with [REDACTED] for this to happen.

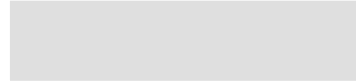
Would love to assist you in any way we can to try and get some positive housing options for these kiddo's.

Cheers,



**Gabbey Prosser**

*Integrated Family and Youth Service*



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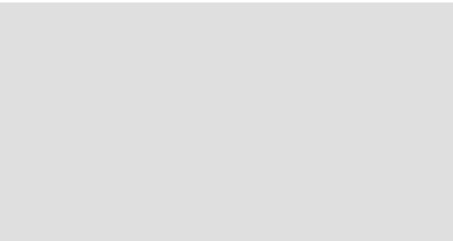
**From:** Housing1  
**Sent:** 28 Oct 2013 15:41:45 +1000  
**To:** Clayworth, Vanessa  
**Subject:** RE: Referral Enquiry from Barrett Adolescent Centre

Hi Vanessa,

My name is Nyree – I am standing in as [REDACTED] youth housing intake officer. Thank you for your enquiry about accommodation for the [REDACTED]. Unfortunately I've been away ill for a few days, so I apologise for the delayed response. I tried calling you a few times today, but no answer. I will endeavour to contact you when I am back in the office on Wednesday or Thursday, to have a chat about our housing options and whether they would suit the needs of the [REDACTED].

Kind regards

Nyree



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**From:** Terri O'Donnell [REDACTED]  
**Sent:** Monday, 28 October 2013 2:23 PM  
**To:** Nyree  
**Subject:** FW: Referral Enquiry from Barrett Adolescent Centre

I am emailing you on behalf of Barrett Adolescent Centre at The Park Centre for Mental Health; Barrett Adolescent Centre is an Extended Treatment and Rehabilitation Service for Adolescents with a Mental Illness/require support. The Unit is due to close end of January 2014.

There are [REDACTED] between the age of [REDACTED] that require supported accommodation with individual needs that I would like to discuss with your service.

If you could make phone contact with myself re suitability that would be greatly appreciated.

Thank you for your time,

Vanessa.

Vanessa Clayworth  
Acting Clinical Nurse Consultant (CNC)  
Barrett Adolescent Centre  
The Park - Centre for Mental Health  
Orford Drive  
Wacol Q 4076

Alternative Postal Address:  
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**From:** Vanessa Clayworth  
**Sent:** 29 Oct 2013 08:47:34 +1000  
**To:** Housing1  
**Subject:** RE: Referral Enquiry from Barrett Adolescent Centre

Hi Nyree,

Apologies that we have not been able to make contact. If you could return my call when you are next in the office that would be greatly appreciated: [REDACTED] and please leave a detailed message.

Look forward to discussing the adolescents with you soon,

Vanessa.

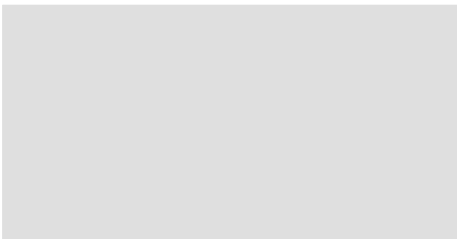
>>> "Housing1" [REDACTED] 10/28/2013 3:41 pm >>>

Hi Vanessa,

[REDACTED]  
[REDACTED]. Unfortunately I've been away ill for a few days, so I apologise for the delayed response. I tried calling you a few times today, but no answer. I will endeavour to contact you when I am back in the office on Wednesday or Thursday, to have a chat about our housing options and whether they would suit the needs of the [REDACTED]

Kind regards

Nyree



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