

Oaths Act 1867

Statutory Declaration

I, **Kerrie Parkin** of c/- West Moreton Hospital and Health Services, Chelmsford Avenue, Ipswich, in the State of Queensland do solemnly and sincerely declare that:

1 At paragraph 3.2 of your statement, you state that Kathryn White was to go on extended leave in late November 2015. The Commission presumes this is a typo and that the date is from November 2013. Please confirm.

1.1 I confirm that paragraph 3.2 of my statutory declaration dated 18 December 2015 (**my first statutory declaration**) should state a date of November 2013 not November 2015.

2 At paragraph 5.9 of your statement, you state, "On handover from Ms White, I received a list of BAC staff and the outcome or progress made to that point with respect to the future movement of the staff member." Please identify the list you are referring to, and provide a copy to the Commission.

2.1 As stated in paragraph 6.6 of my first statutory declaration, on 19 November 2013 I received an email from Ms White which contained a list of BAC staff with whom she had met and their expressed preferences for future redeployment/VER. That email is Attachment KP-9 to my earlier statutory declaration.

2.2 As to the list referred to in paragraph 5.9 of my first statutory declaration, I do not now have a copy of that document. My solicitors have undertaken a search of WMHHS records and identified a spreadsheet headed 'BAC Staff (Allied Health and Nursing) Preferred Exit Pathways as at 18/10/13'. I have been advised that this document was prepared by Lorraine Dowell and Laura Johnson. To the best of my recollection, this is the document which Ms White provided to me on handover. Attached and marked **KP-1** is a copy of that spreadsheet.

3 At paragraph 6.3 of your statement you state that Kathryn White had drafted information bulletins. Are these bulletins the Barrett Adolescent Centre (BAC)

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Kerrie Parkin

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Staff Communiqués mentioned later at paragraph 6.8(c)? If not, please identify these bulletins and provide a copy to the Commission.

- 3.1 I confirm that the information bulletins referred to in paragraph 6.3 of my first statutory declaration are the Staff Communiques referred to paragraph 6.8(c) of my first statutory declaration.
- 3.2 To the best of my knowledge, Ms White would have been involved in the preparation of Staff Communiques 1 and 2. Staff Communique 3 dated 6 December 2013 includes a notification to staff that I was the new contact for HR issues associated with the change process at BAC. I believe I may have been involved in the preparation of Staff Communique 3. Attached and marked **KP-2** is a bundle comprising Staff Communiques 1,2 and 3.
- 3.3 I also received copies of BAC Fast Facts 1 to 10. I cannot now recall, but assume Ms White gave those to me for my information as part of her handover. I do not know if she was involved in the drafting of those Fast Facts sheets. Attached and marked **KP-3** is a bundle comprising Fast Facts 1 to 10.

4 At paragraph 5.6 of your statement, you discuss challenges of the process of managing redeployment and redundancy of BAC staff. This included staff being highly emotional, and expressing concerns that closure would negatively impact patients. Please explain:

(a) Were these issues reported to Alan Milward (or anyone else)? If so, how? When?

- 4.1 Throughout the period of my employment in this role, I had a weekly meeting with Alan Milward to discuss any current issues related to matters within my role. Progress with the change process at BAC would have been discussed at those meetings although I do not recall any specific discussions.
- 4.2 I do not recall raising any specific issues with Mr Milward regarding staff being emotional or having concerns that closure would negatively impact patients. I would have reported to Mr Milward any issues of an industrial nature, whereas these issues were more in the

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Kerrie Parkin

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nature of staff welfare and in that regard:

(a) EAP was available to all BAC staff, and staff were aware of that option. This is the primary mechanism through which Human Resource Services provides for the emotional and psychological support to staff.

(b) Other than EAP, support to staff in relation to such matters is the responsibility of the work division within which staff are employed, ie Mental Health Services. In that regard:

(i) I had discussions with Lorraine Dowell, who confirmed to me shortly after I took over responsibility for the change process at BAC, that staff had these concerns. Over the period I was involved in the change process, I observed that Ms Dowell provided very substantial emotional support to the BAC staff in response to those concerns.

(ii) I had discussions with Sharon Kelly to the effect that the staff were emotional about the closure of BAC and concerned about impact on patients. Ms Kelly was very aware of those concerns already. I do not recall the dates or circumstances of particular discussions.

(b) Did BAC staff communicate any concerns about Dr Trevor Sadler being stood down and/or whether this would impact on the transition of patients?

4.3 I do not recall any staff member communicating any concerns about Dr Sadler being stood down.

4.4 I do not recall any staff member communicating any concerns as to whether Dr Sadler being stood down would impact on the transition of patients. The transition of patients was not a matter in which I had any involvement and is a clinical issue. I would expect that if staff had such concerns they would express them to their relevant manager or professional lead, rather than to HR.

4.5 In terms of staff communications regarding Dr Sadler, the comments I recall were

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Kerrie Parkin

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comments to the effect that staff 'didn't know what was happening with him', ie they did not know if or when he was returning to BAC. I also recall that when BAC was being physically packed up, ie furniture was being moved and items were being boxed up in preparation for the building being closed, a staff member commented to the effect that 'it wouldn't happen this way if Trevor was around'. I do not recall who made that comment.

5 The Commissioner understands you had contact with union representatives in relation to organisational change taking place at the BAC. Correspondence from Remi Muller of Together Queensland on 8 and 9 January 2014 (exhibited to your statement as "KP-11" and "KP-12") details the industrial obligations of West Moreton Hospital and Health Service during the organisational change of the BAC. Was any industrial action initiated by Together Queensland (or any other union)? If so, please explain the progress and result of the action.

- 5.1 To the best of my knowledge, no industrial action was initiated by Together Queensland or any other union during the organisational change of BAC.
- 5.2 Ms Muller's email to me dated 9 January 2014, which is Attachment KP-11 to my earlier statutory declaration, refers to a position stated to have been taken by Deputy President Bloomfield. This is a reference to a decision of Deputy President Bloomfield in the Queensland Industrial Relations Commission in 2012 concerning another Hospital and Health Service. It was not related to BAC. The details of that case are set out in Ms Muller's subsequent letter to Lesley Dwyer dated 8 January 2013, which is Attachment KP-12 to my earlier statutory declaration.

Kerrie Parkin

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6 Identify and exhibit all documents in Kerrie Parkin's custody or control that are referred to in her witness statement.

6.1 All documents referred to in my witness statement are exhibited.

And I make this solemn declaration conscientiously believing the same to be true and by virtue of the provisions of the *Oaths Act 1867*.

Taken and declared before me by)
Kerrie Parkin at Brisbane in the State of)
Queensland this 19th day)
of January 2016)
Before me:)

KAREN MENEAR
JP QUAL
96947

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Signature of authorised witness

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Signature of declarant

A Justice of the Peace/
Commissioner for Declarations

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STATUTORY DECLARATION OF KERRIE PARKIN
INDEX OF EXHIBITS

No	Document Description	Document number	Page
KP-1	Document entitled 'BAC Staff (Allied Health and Nursing) Preferred Exit Pathways As at: 18/10/2013'	WMS.1003.0038.00005	1-3
KP-2	West Moreton Hospital and Health Service – BAC Staff Communiqué 1 dated 3 October 2013	WMS.1003.0028.00003	4-9
	West Moreton Hospital and Health Service – BAC Staff Communiqué 2 dated 4 November 2013	WMS.1002.0006.00003	
	West Moreton Hospital and Health Service – BAC Staff Communiqué 3 dated 5 December 2013	WMS.1002.0009.00868	
KP-3	West Moreton Hospital and Health Service – Fast Facts 1 dated 30 November 2012	WMS.1002.0005.00028	10-22
	West Moreton Hospital and Health Service – Fast Facts 2 dated 11 December 2012	WMS.1002.0006.00015	
	West Moreton Hospital and Health Service – Fast Facts 3 dated 1 February 2013	WMS.1002.0006.00014	
	West Moreton Hospital and Health Service – Fast Facts 4 dated 4 March 2013	WMS.1002.0006.00013	
	West Moreton Hospital and Health Service – Fast Facts 5 dated 21 May 2013	WMS.1002.0006.00012	
	West Moreton Hospital and Health Service – Fast Facts 6 dated 23 August 2013	WMS.1002.0006.00011	
	West Moreton Hospital and Health Service – Fast Facts 7 dated 26 September 2013	WMS.1002.0009.00874	
	West Moreton Hospital and Health Service – Fast Facts 8 dated 3 October 2013	WMS.1002.0006.00008	

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Kerrie Parkin

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	West Moreton Hospital and Health Service – Fast Facts 9 dated 4 November 2013	WMS.1002.0006.00007	
	West Moreton Hospital and Health Service – Fast Facts 10 dated 20 November 2013	WMS.1002.0009.00834	


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Kerrie Parkin


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**BAC Staff (Allied Health and Nursing)
Preferred Exit Pathways
As at: 18/10/2013**

Name	Details	Preference Priority	Comments/Response
Angela Clarke	Speech Pathologist Permanent - 0.5 x HP6	1. Separation Package 2. Transfer at Level HP4 or higher – same or other district	Has been developing several part-time work options in Ed Qld <i>Still uncertain – may change</i>
Danielle Corbett	Psychologist Permanent - 0.5 x HP4	1. Separation Package	Has developed part-time private practice options <i>Still uncertain – may change</i>
Ashleigh Trinder	Psychologist Temporary – 0.5 x HP4	1. End of temp contract	Also has part-time private practice
Kim Hoang	Occupational Therapist Permanent – 1 x HP3	1. Transfer at level 2. Employee Requiring Placement 3. Secure a HP4 position with Mater Children's – not available yet.	Note: Currently on return to work program. <i>Will not wish to cut ties with Q Super support</i>
Megan Hayes	Occupational Therapist Permanent – 1 x HP3	1. Separation Package 2. Transfer at Level – metro north preferred	Note: Currently on part-time work parental agreement. Looking forward to spending time helping husband with his business <i>Still uncertain – may change</i>
Carol Hughes	Social Worker Temporary – 1 x HP5	1. End of temp contract – return to substantive position in CMH	Substantive position is HP4 with Community Mental Health
Adrian Walder	Clinical Nurse - Currently on secondment to Prison Mental Health Service	Unknown at this stage	“With the uncertainty hanging over the future of BAC together with the current lack of job vacancies in the sector in addition to general concerns about job security in the future I feel I'm not really in the position to make a

“KP-1”

			judgement at this stage. Once a decision has been made about the future of BAC perhaps then it might be easier to plan ahead. Sorry I can't be more helpful.”
Matthew Beswick	A/Clinical Nurse	Keen to relocate with the BAC consumer group/service.	
Susan Daniel	Clinical Liaison	Would consider redundancy package.	
Jeannine Garbutt	Clinical Nurse	Will be leaving service (resigned) to take up a position at CYMHS –Yeronga.	
Peta-Louise Yorke	A/Clinical Nurse	Keen to relocate with the BAC consumer group/service.	
Vanessa Clayworth	A/Clinical Nurse Consultant	Keen to relocate with the BAC consumer group/service.	
Rosangela Richardson	Registered Nurse	Undecided	Yet to respond.
Peter Kop	Registered Nurse	No preference provided	Currently on leave from the service.
Kerrie Armstrong	Registered Nurse	Prior to leave would consider positions at The Park or other services within health service or a transfer to Toowoomba.	Currently on leave for health reasons.
Lucinda Burton	Register Nurse – currently on secondment from Ipswich Palliative Care Unit	On secondment – N/A	
Moira Macleod	Registered Nurse	Wants to remain with the unit until it closes or relocates and therefore be moved to another location within The Park.	
Maree Sheraton	Registered Nurse	Wants to remain at The Park.	
Kimberley Sadler	Registered Nurse	Wants to be considered for the new extended forensic ward when it opens, or failing that Kondalilla or Tamborine wards.	
Lourdes Wong	Registered Nurse	Wants to remain with the unit until it closes or relocates and therefore be moved to another location within The Park.	
Stephen Sault	Registered Nurse	Should service be relocated within West Moreton would like to move with Service. In the event of the closure of BAC, would like to	

		express an interest for transfer at level elsewhere within the Park or within West Moreton.	
Liam Huxter	Registered Nurse	Relocate with the BAU if it was within West Moreton. Otherwise would like to be considered for elsewhere within The Park.	
Mara Kochardy	A/Clinical Nurse	Contract – N/A	
Victoria Young	Registered Nurse	Contract – N/A	
Brenton Page	Registered Nurse	Contract – N/A	
Narelle Bevan	Registered Nurse	Graduate on Rotation – N/A	
Dale Matheson	Registered Nurse	Graduate on Rotation – N/A	
Kristy Schneider	Registered Nurse	Graduate on Rotation – N/A	
Kelly Wilson	Registered Nurse	Graduate on Rotation – N/A	

West Moreton Hospital and Health Service BAC STAFF COMMUNIQUE 1

Barrett Adolescent Centre

Welcome to our first Barrett Adolescent Centre Staff Communiqué. I hope this communiqué helps keep you informed about what is happening and how it will impact on yourselves as staff at the BAC.

Barrett Adolescent Centre Building

To provide certainty to both our current consumers and our staff, we continue to work toward the end of January 2014 to cease services from the Barrett Adolescent Centre (BAC) building. This is a flexible date that will be responsive to the needs of our consumer group and as previously stated, will depend on the availability of ongoing care options for each and every young person currently at BAC. The closure of the building is not the end of services for young people. WMHHS will ensure that all young people have alternative options in place before the closure of the BAC building.

Clinical Care Transition Panels

Clinical Care Transition Panels have been planned for each individual young person at BAC, to review individual care needs and support transition to alternative service options when they are available. The Panels will be chaired by Dr Anne Brennan, and will consist of a core group of BAC clinicians and a BAC school representative. Other key stakeholders (HHS's, government departments and NGOs) will be invited to join the Panel as is appropriate to the particular needs of the individual consumer case that is being discussed at the time.

Admissions to BAC

WMHHS is committed to safe and smooth transitions of care for each young person currently attending BAC. These transitions will occur in a manner and time frame that is specifically tailored to the clinical care needs of each individual young person. In order to meet this goal, there will be no more admissions to BAC services from this date forward. For adolescents currently on the waiting list, we will work closely with their referring service to identify their options for care.

Statewide Adolescent Extended Treatment and Rehabilitation Implementation Strategy

The statewide project for the Adolescent Extended Treatment and Rehabilitation (SW AETR) Implementation Strategy has commenced under the governance of Children's Health Queensland, and the Steering Committee has met three times since 26 August 2013. As part of the statewide project, two Working Groups have been defined to deliver on various aspects of this initiative. Working Group one is the SW AETR Service Options Implementation Working Group, which will build on the work surrounding service models completed by the Expert Clinical Reference Group earlier this year. Working Group two will focus on the financial and staffing requirements of any future service options that are developed.

SW AETR Service Options Implementation Working Group

The SW AETR Service Options Implementation Working Group met for the first time on 1 October 2013 for a half-day Forum. This Forum was attended by a range of multi-disciplinary clinicians and service leaders from Child and Youth Mental Health Services (CYMHS) across Queensland, a BAC staff member (Vanessa Clayworth), a carer representative, and non government organisation (NGO) representation. Feedback suggests that the Forum was a very successful and productive day. A second Forum will be held within the next month to further progress the work on service models. Families and carers have also been invited to provide written submissions on the development of the new service options moving forward for the consideration of this working group.

Date: Thursday, 3 October 2013



Acting Nurse Unit Manager (NUM)

Mr Alex Bryce will be commencing as the Acting NUM at BAC from Monday 14 October 2013. Alex is a senior nurse with extensive experience in nursing management. This will allow Vanessa Clayworth to move into the Acting CNC role, and directly support the clinical needs of the young people at BAC and the progress of the Clinical Care Transition Panels.

HR

Discussions have commenced with HR regarding processes, options and issues for yourselves. HR and Senior clinical staff will soon commence work with each of you individually to identify your individual employment options.

Support available

The Employee Assistance Service (EAS) is available for you to access at any time. This service is completely confidential and self referral. For more information on EAS please visit: <http://qheps.health.qld.gov.au/eap/html/WestMortHSD.htm>. Please also be reminded that your line managers are available to discuss any concerns or queries you may have.

Communication to Families and Carers

Fast Facts 8 will soon be going out to all BAC families, carers and staff to ensure they receive the most update information on what is happening with BAC.

Communication with Department of Education, Training and Employment (DETE)

WMHHS continues to liaise directly with DETE on a regular basis, keeping them up-to-date with changes and plans regarding BAC. DETE is committed to responding to the educational needs of each young person at BAC, and will work with us on the Clinical Care Transition Panels.

Kind regards
Sharon Kelly
Executive Director Mental Health & Specialised Services
West Moreton Hospital and Health Service

West Moreton Hospital and Health Service BAC STAFF COMMUNIQUE 2

Barrett Adolescent Centre

Welcome our second Barrett Adolescent Centre (BAC) Staff Communiqué. I hope this newsletter helps keep you informed about what is happening and how it will impact on yourselves as staff of the BAC.

Consultation is Ongoing

We continue to engage regularly with our key stakeholders including the parents/carers and staff of BAC, and other service providers. We have also provided specific updates to our three Mental Health Clinical Clusters, the Department of Education Training and Employment, and the Commission for Children and Young People and Child Guardian.

Children's Health Queensland are also finalising their communication strategy for the Statewide Adolescent Extended Treatment and Rehabilitation Implementation Strategy, and will soon commence a range of strategies for providing information about the statewide project.

Admissions to BAC

All Executive Directors and Clinical Directors of statewide mental health services in Queensland have been advised that there will no further admissions to BAC services. This also means that no new referrals will be accepted to the waitlist. This is to ensure there is a safe, smooth and individually appropriate transition of care for each young person currently attending BAC.

In the interim Children's Health Queensland has continued to work with stakeholders from across the state to develop the future model of adolescent extended treatment and rehabilitation mental health services. Further information about these developments will be provided by Children's Health Queensland in the near future. Until then, Dr Stephen Stathis is available on [REDACTED] to discuss any clinical issues for future patients who may require extended mental health treatment and rehabilitation, and are unable to be managed within their current health service.

Statewide Project Update

All current BAC parents and carers were invited by Lesley Dwyer, Chief Executive, West Moreton HHS to submit a written submission to the statewide project, expressing their views and experiences regarding the current and future service options in Queensland for adolescents requiring extended treatment and rehabilitation. One collective parent submission was received from several BAC parents/carers. The parents/carers who contributed to the submission have also been invited to meet with the Steering Committee of the Statewide Adolescent Extended Treatment and Rehabilitation Implementation Strategy on 4 November 2013 to present their submission.

Financial and Workforce Planning Transition Working Group

The first meeting of this Working Group was convened on 22 October 2013. The focus of this group is to look at future statewide adolescent extended treatment and rehabilitation service options. West Moreton HHS was well represented at this meeting with both senior allied health and nursing representatives, in addition to workforce and finance representatives. With regard to the current workforce needs of BAC staff, this will continue to be a high priority for West Moreton HHS.

Service Options Implementation Working Group

Statewide members of this Working Group have been invited to consider fictional adolescent case scenarios over the last couple of weeks, and to identify service system gaps and barriers to providing comprehensive extended treatment and rehabilitation care at the local level. The responses to this task will further enhance our understanding

Date: Monday, 4 November 2013

of how the current service system meets the need and demand of adolescents requiring this type of care, in addition to the issues that require addressing.

HR Visit

West Moreton HHS Human Resources have been on-site at BAC at various times across the last couple of weeks, to provide information and support to all interested staff about their future employment options. Discussions are also ongoing with line managers regarding your particular preferences and any ongoing queries or feedback you might have. Please let your line manager know if there are additional methods of support or types of information that you or your colleagues need.

Kind regards
Sharon Kelly
Executive Director Mental Health & Specialised Services
West Moreton Hospital and Health Service

West Moreton Hospital and Health Service
BAC STAFF COMMUNIQUE 3

Barrett Adolescent Centre

Welcome to our third Barrett Adolescent Centre (BAC) Staff Communiqué. I hope this newsletter helps keep you informed about what is happening and how it will impact on yourselves as staff of the BAC.

BAC Holiday Program

West Moreton Hospital and Health Service (HHS) will be providing a holiday program at BAC across December 2013 and January 2014 for current BAC inpatients and day patients. The activity-based program will be delivered through a partnership model between BAC staff and a local Non-Government Service Provider, and will be delivered four days a week. The program is planned to commence with a gradual roll-out on Monday 16 December 2013 and is scheduled to finish on Thursday 23 January 2014; however these dates are flexible and will be based on the needs of the adolescents.

The BAC facility will be the primary site of the holiday program, and as relevant and safe, off-site visits will be arranged for various activities. Whilst the holiday program is occurring, the comprehensive work that is being progressed at an individual level for each BAC consumer to transition to their local Hospital and Health Services will continue as a priority. Once final approvals have been received, we will provide you with more details and engage staff, consumers and parents/carers in the planning for the program. If you have any questions at this point in time, please contact Laura Johnson via [REDACTED] or on [REDACTED].

Visit by Dr Sandra Radovini, Leading Child and Youth Mental Health Expert

An information session for all West Moreton child and youth mental health staff will be held on Tuesday 10 December 2013 at The Park. This professional development session will be an opportunity to hear about mental health services for adolescents with complex needs in Victoria. Further details of the session will be sent to all BAC staff shortly.

As part of Dr Radovini's visit, the parents/carers of BAC consumers will be invited to attend a separate presentation on Victorian adolescent mental health service models and to hear a presentation by Children's Health Queensland (CHQ) HHS on elements of the proposed statewide service options. West Moreton HHS will also present the transitional service options that are being established to ensure that there are no service gaps for adolescents while the new statewide service options are being established. If you have any queries about the information sessions please contact Laura Johnson via [REDACTED] or on [REDACTED].

HR Update

Kerrie Parkin, Director HR, West Moreton HHS is your new contact for HR issues associated with the change process of BAC. You can contact Kerrie via [REDACTED] or on [REDACTED]. We are working with Kerrie now in order to provide more details around your individual employment options, and will arrange times for each of you to meet Kerrie personally.

Kind regards
Sharon Kelly
Executive Director Mental Health & Specialised Services
West Moreton Hospital and Health Service

Date: Thursday, 5 December 2013

West Moreton Hospital and Health Service
EAST FACTS 1

Barrett Adolescent Centre

This is the first in a series of Fast Facts newsletters that will be developed on a regular basis for consumers, families, staff and other child and youth mental health services in Queensland. If you have any questions you would like answered please email [REDACTED]

Kind regards
Sharon Kelly
Executive Director Mental Health & Specialised Services
West Moreton Hospital and Health Service

Is Barrett Adolescent Centre closing?

No final decision about Barrett Adolescent Centre (BAC) has been made. Adolescents requiring longer term mental health care will continue to receive the care that is most appropriate for them.

What is happening?

We are investigating alternative models of care to determine if there are better treatment options for young people in Queensland.

Why is this happening?

We want to ensure adolescents receive the best possible care that is evidence-based and where possible, closer to their home. The BAC buildings are no longer able to support contemporary models of care for young people requiring longer term mental health treatment and rehabilitation.

The Park – Centre for Mental Health will continue to expand its capacity as a high secure forensic adult mental health facility. There are concerns that the Park is not a suitable environment for adolescents.

What's happening to current Barrett Adolescent Centre consumers?

All patients currently receiving care will continue to receive care in accordance with their treatment needs. Consumers and their families will be kept up-to-date on this work.

Is this about budget cuts?

This is not about cost cutting. All funding for services provided by BAC will continue well into the future. This is also not about cutting beds or ceasing longer term mental health care for adolescents in Queensland. This is about delivering contemporary models of care for young mental health consumers in an environment that is safe for them and where possible closer to their homes.

Date: Friday, 30 November 2012



What is the expert clinical reference group?

The expert clinical reference group consists of a multidisciplinary group who are experts in the field of adolescent mental health. The members have expertise in psychiatry, nursing, allied health and education. An independent clinical expert from interstate will also be selected to join the group.

What's the role of the expert clinical reference group?

The expert clinical reference group's task is to recommend a statewide model of care for adolescents requiring longer term mental health care.

What will the model of care look like ?

The final model of care will be based on state and national mental health frameworks and will be evidence-based. Most importantly this model of care must be sustainable and align with statewide and national service planning frameworks and funding models.

When will a decision be made?

A decision about Barrett Adolescent Centre will only be made once all recommendations from the clinical expert reference group have been considered.

How will I be kept informed ?

You will receive updates, such as this one on a regular basis. We understand the importance of communicating with stakeholders.

Can I have input into this process?

Yes, you can forward your comments to 

West Moreton Hospital and Health Service
FAST FACTS 2

Barrett Adolescent Centre

This is our second Fast Facts newsletter which is designed to keep you better informed about Barrett Adolescent Centre. If you would like more information or have queries, please email

Kind regards
Sharon Kelly
Executive Director Mental Health & Specialised Services
West Moreton Hospital and Health Service

Has the expert clinical reference group been formed?

Yes, there are 11 members of this group from across Queensland and interstate, all of whom are experts in adolescent mental health. The members of the group have expertise in psychiatry, nursing, allied health and education.

Has the clinical expert reference group met?

Yes, the expert clinical reference group held its first meeting on 7 December 2012.

Has the clinical expert reference group made any decisions about the future of Barrett Adolescent Centre?

No. This was only the first meeting, so no recommendations or decisions have yet been made regarding Barrett Adolescent Centre.

However, the expert clinical reference group has committed to investigating options for a statewide model of care for adolescents requiring longer term mental health care. The group will provide recommendations to the Barrett Adolescent Centre Planning Group and the final model will be based on state and national mental health frameworks. The group meets again in early January 2013.

Is a public private partnership being considered?

All options for a statewide model of care will be investigated by the expert clinical reference group. This may include partnerships with non-government organisations.

Is it true that Barrett Adolescent Centre will close regardless of the recommendations by the clinical expert reference group?

No final decision on Barrett Adolescent Centre has been made. What we are doing is investigating whether there are other models of care that can better meet the needs of Queensland adolescents who require longer term mental health treatment.

Date: Tuesday, 11 December 2012



When will a decision be made?

A decision about Barrett Adolescent Centre will not be made until all recommendations from the clinical expert reference group have been considered.

What's happening with the current patients at Barrett Adolescent Centre?

The centre's current patients and adolescents requiring longer term mental health care will continue to receive the care that is most appropriate for them.

Is it true that Barrett Adolescent Centre will not reopen after Christmas?

No, all current patients will return to the centre for the treatment they require after their Christmas break.

How can I have my say?

Please forward your comments to 

West Moreton Hospital and Health Service
FAST FACTS 3

Barrett Adolescent Centre

Welcome to our first update on the Barrett Adolescent Centre for 2013. I hope you all enjoyed a happy and safe festive season. We will continue to provide you with this newsletter to ensure you are kept informed about Barrett Adolescent Centre. If you would like more information or have queries, please email [REDACTED]

Kind regards

Sharon Kelly
Executive Director Mental Health & Specialised Services
West Moreton Hospital and Health Service

What has the expert clinical reference group been doing ?

The expert clinical reference group has now met three times and will continue to meet on a fortnightly basis, with a number of tasks being worked on outside of meeting times. The group is preparing an analysis of adolescent mental health care requirements across the State. This will help the group determine best practice models of care for adolescent mental health needs for the future. This analysis will also identify gaps in current service delivery.

Has the expert clinical reference group made any recommendations about the future of Barrett Adolescent Centre?

No. Recommendations will not be made until after the group has considered the analysis of needs and requirements, as well as all possible options for a statewide model of care for adolescents requiring longer term mental health care.

How can I be sure that this decision will not be rushed?

We don't want to rush this. We want to get this right. That's why we will not make any decisions until after a thorough investigation of models of care. Before any decision is made, we want to determine if there is a better way we can meet the needs of Queensland adolescents who require longer term mental health care. All options for statewide models of care will be investigated by the expert clinical reference group. This may include partnerships with non-government organisations.

There's been plenty of talk about budget cuts. Is this just another budget cut ?

No, this is not about cost cutting. This is also not about cutting beds or ceasing longer term mental health care for adolescents in Queensland. This is about delivering contemporary models of care for young mental health consumers in an environment that is safe for them and in an environment that is as close as possible to their homes.

What's happening with the care for current consumers at Barrett Adolescent Centre?

The centre's current consumers will continue to receive the care that is most appropriate for them.

How can I have my say?

Please forward your comments to [REDACTED]

Date: Friday, 1 February 2013



West Moreton Hospital and Health Service
FAST FACTS 4

Barrett Adolescent Centre

Welcome to our second update on the Barrett Adolescent Centre for 2013. We hope this newsletter helps keep you informed about Barrett Adolescent Centre. If you would like more information or have queries, please email [REDACTED]

Kind regards
Sharon Kelly
Executive Director Mental Health & Specialised Services
West Moreton Hospital and Health Service

What has the expert clinical reference group been doing?

The expert clinical reference group has now met six times. The group is finalising an analysis of adolescent mental health care requirements across the State. This will help the group determine best practice models of care for adolescent mental health needs for the future and identify gaps in current service delivery.

What's next for the expert clinical reference group?

Once the analysis of adolescent mental health care requirements is complete, the expert clinical reference group will begin to workshop ideas for appropriate models of care.

Have there been any changes to membership of the expert clinical reference group?

Consumer and carer representatives have been invited to join the expert clinical reference group and will work with the remainder of the expert clinical reference group to determine a preferred model of care.

Have any recommendations about the future of Barrett Adolescent Centre been made?

No. No decisions will be made until all options for statewide model of care have been investigated by the expert clinical reference group.

When will a decision be made?

No decision will be made until after the expert clinical reference group has made its recommendation on the best model of care for Queensland's adolescents who require longer term mental health treatment.

When is it likely the expert clinical reference group will determine a preferred model?

The expert clinical reference group is aiming to present its preferred model to the overarching Planning Group and West Moreton Hospital and Health Service in late April 2013.

Are young people going to miss out?

No. We want to make sure young mental health consumers receive the right treatment in the right place, at the right time. The centre's current patients and adolescents requiring longer term mental health care continue to receive the care that is most appropriate for them.

How can I have my say?

Please forward your comments to [REDACTED]

Date: Monday, 4 March 2013



West Moreton Hospital and Health Service
FAST FACTS 5

Barrett Adolescent Centre

Welcome to our next update on the Barrett Adolescent Centre for 2013. We hope this newsletter helps keep you informed about Barrett Adolescent Centre. If you would like more information or have queries, please email [REDACTED]

Kind regards
Sharon Kelly
Executive Director Mental Health & Specialised Services
West Moreton Hospital and Health Service

What has the expert clinical reference group been doing?

The expert clinical reference group met for the last time on 24 April 2013, and has now submitted their seven recommendations to the overarching Planning Group. These recommendations identify the key components and considerations for how Queensland can best meet the mental health needs of adolescents requiring longer term care. These recommendations will now be considered by the West Moreton Hospital and Health Board and other key stakeholders.

Have any recommendations been made about the future of Barrett Adolescent Centre?

No decision will be made about Barrett Adolescent Centre until all the recommendations of the expert clinical reference group have been carefully considered.

When is it likely that a preferred model will be identified?

It is appreciated that a decision is needed as soon as possible. In the meantime, we will continue with regular updates and aim to address your queries in a timely way.

Are young people going to miss out?

No. We want to make sure young mental health consumers receive the right treatment in the right place, at the right time. The adolescents currently admitted to Barrett Adolescent Centre will continue to receive the highest quality care that is most appropriate for them. The care for these young people and their families will continue to be a priority for West Moreton Hospital and Health Service.

How can I have my say?

Please forward your comments to [REDACTED]

Date: Tuesday, 21 May 2013



West Moreton Hospital and Health Service
FAST FACTS 6

Barrett Adolescent Centre

Welcome to our next update on the Barrett Adolescent Centre for 2013. We hope this newsletter helps keep you informed about Barrett Adolescent Centre. To have your say or if you would like more information, please email [redacted]

Kind regards
Sharon Kelly
Executive Director Mental Health & Specialised Services
West Moreton Hospital and Health Service

Announcement about the way forward

It was announced by the Honourable Lawrence Springborg, Minister for Health on 6 August, 2013 that adolescents requiring extended mental health treatment and rehabilitation will receive services through a new range of contemporary service options from early 2014. Young people receiving care from the Barrett Adolescent Centre (BAC) at that time will be supported to transition to other contemporary service options that best meet their individual needs. Children's Health Queensland will assume governance for any new service options that are implemented, as part of its statewide role in providing healthcare for Queensland's children.

Who has been consulted about the recommendations of the Expert Clinical Reference Group?

The announcement came following careful consideration of the seven recommendations from the Expert Clinical Reference Group (ECRG), and further consultation with a range of stakeholders. West Moreton Hospital and Health Service have consulted in an ongoing way with the Minister for Health and Department of Health, the Queensland Mental Health Commissioner, the Department of Education Training and Employment, and Children's Health Queensland. These are some of the key stakeholders that will continue to support the next stage of implementation for statewide adolescent extended treatment and rehabilitation service options.

What is the next step?

An implementation Steering Committee will convene for the first time on 26 August 2013, chaired by Children's Health Queensland. Membership will include a consumer representative, carer representative, senior multidisciplinary clinician representation of public child and youth mental health services across the State, non government organisation representation, and a representative from the Department of Health. Communication with stakeholders will continue to be a priority throughout this next phase of the strategy.

How can we get the best outcomes in the time frame we have?

This strategy does not begin when the Steering Committee meets next week. A substantial amount of preparation and planning has been ongoing since the ECRG began work in December 2012. The seven ECRG recommendations will now provide a comprehensive foundation for the next phase of the strategy. This is about implementing the work already done by the ECRG, and focussing our efforts on the final stages of the strategy so we are ready to deliver new service options by early 2014.

What about the current consumers and staff of the Barrett Adolescent Centre?

It remains a priority for West Moreton Hospital and Health Service to focus on providing support and information to the adolescents, their families and the staff of the BAC. There will be no gap to service provision for the young people currently receiving care from BAC.

Date: Friday, 23 August 2013



West Moreton Hospital and Health Service FAST FACTS 7

Barrett Adolescent Centre

Welcome to our next update on the Barrett Adolescent Centre for 2013. To have your say or if you would like more information, please email [REDACTED]

Kind regards
Sharon Kelly
Executive Director Mental Health & Specialised Services
West Moreton Hospital and Health Service

Announcement about the way forward

It was announced by the Honourable Lawrence Springborg, Minister for Health on 6 August, 2013 that adolescents requiring extended mental health treatment and rehabilitation will receive services through a new range of contemporary service options from early 2014. Children's Health Queensland (CHQ) will assume governance for the new service options that are implemented, as part of its statewide role in providing healthcare for Queensland's children. The development and implementation of the new service options will be achieved through a statewide project auspiced by CHQ, using the earlier work and recommendations of the Barrett Adolescent Centre (BAC) Strategy Expert Clinical Reference Group.

What has happened since the announcement?

An Implementation Steering Committee has been established within the statewide project and has met fortnightly since 26 August 2013. This Committee is chaired by CHQ. Invited membership includes a consumer representative, carer representative, senior multidisciplinary clinician representation of public child and youth mental health services across the State, non government organisation representation, and a representative from the Department of Health. Working groups will address the key issues of service model development and implementation, financial and workforce planning, and consumer and carer needs. A communication strategy is currently being developed by CHQ to ensure that all stakeholders are kept informed of progress within the project.

What does this mean for the consumers, families and staff of Barrett Adolescent Centre?

It remains a priority for West Moreton Hospital and Health Service (WMHHS) to focus on providing safe clinical care for the adolescents of BAC. WMHHS will continue to consult with families about the care needs of and options for their child, and supporting BAC staff in the delivery of this care. While CHQ is responsible for the development of new service options for future adolescent mental health extended treatment and rehabilitation, WMHHS remains responsible for services delivered by BAC. This means that as long as BAC continues to deliver services, WMHHS will continue to have the responsibility of providing safe clinical care for the consumers of BAC, and will continue to be responsible for supporting our staff in the delivery of these services.

Clinical Care at BAC

Dr Anne Brennan, a senior child and adolescent Psychiatrist, is currently acting in the role of Clinical Director at BAC. Dr Brennan is leading the multidisciplinary clinical team who are working with BAC consumers and their families to ensure that all young people are receiving safe and comprehensive care.

Date: Thursday, 26 September 2013



West Moreton Hospital and Health Services
FAST FACTS 7

How is education being considered?

It is acknowledged education programs are important in the provision of care to the adolescents. The Department of Education Training and Employment continues to be consulted throughout the progression of the strategy. The Department of Education Training and Employment is committed to ensuring that effective and sound education models will be available for the adolescents both now and into the future.

Our commitment to communication and support

We will continue to provide regular communication and updates to families with adolescents attending BAC, staff of BAC and other key stakeholders. This will be through a number of different strategies, but will include monthly fact sheets, and where appropriate, personal phone calls, meetings and emails. We have also provided BAC parents/carers with the option of receiving regular phone calls from our Consumer Advocate, who can provide additional support through the change process. CHQ are also preparing a range of strategies to provide information and support to all of our key stakeholders regarding the statewide project, and they are progressing options for engaging BAC parents/carers more directly in the development of the new service models.

Date: Thursday, 26 September 2013



West Moreton Hospital and Health Service
FAST FACTS 8

Barrett Adolescent Centre

Welcome to our next update on the Barrett Adolescent Centre for 2013. We hope this newsletter helps keep you informed about Barrett Adolescent Centre. To have your say or if you would like more information, please email [redacted]

Kind regards
Sharon Kelly
Executive Director Mental Health & Specialised Services
West Moreton Hospital and Health Service

Barrett Adolescent Centre Building

We continue to work toward the end of January 2014 to cease services from the Barrett Adolescent Centre (BAC) building. This is a flexible date that will be responsive to the needs of our consumer group and as previously stated, will depend on the availability of ongoing care options for each and every young person currently at BAC. The closure of the building is not the end of services for young people. WMHHS will ensure that all young people have alternative options in place before the closure of the BAC building.

Clinical Care Transition Panels

A Clinical Care Transition Panel is being planned for each individual young person at Barrett, to review their individual care needs and support transition to alternative service options when they are available and when the time is right. The Panels will be chaired by Dr Anne Brennan, and will consist of a core group of Barrett clinicians and a Barrett school representative. Other key stakeholders (such as Housing, Child and Youth Mental Health outpatient services and non government service providers) will be invited to join the Panel as is appropriate to the particular needs of the individual consumer case that is being discussed at the time.

Statewide Project Update: Service Options Implementation Working Group

The Service Options Implementation Working Group (of the Statewide Adolescent Extended Treatment and Rehabilitation Implementation Strategy) met for the first time on 1 October 2013. This half day forum was attended by a range of multi-disciplinary clinicians and service leaders from Child and Youth Mental Health Services from across Queensland (including Barrett), a carer representative and non government organisation representation. Feedback from the forum has suggested it was a very successful day. A second forum will be held within the next month. All current families and carers of Barrett have been emailed an invitation to provide written submissions on the development of the new service options moving forward (for the consideration of the working group).

Acting Nurse Unit Manager

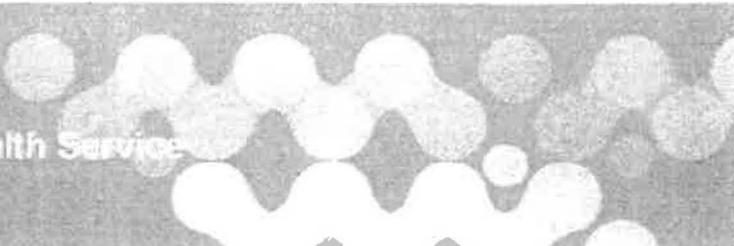
Mr Alex Bryce will be commencing as the Acting Nurse Unit Manager at Barrett from Monday 14 October 2013. This will allow Vanessa Clayworth to move into the Acting Clinical Nurse Consultant role, and directly support the clinical needs of the young people at Barrett and the progress of the Clinical Care Transition Panels.

Communication with Department of Education, Training and Employment (DETE)

WMHHS continues to liaise directly with DETE on a regular basis, keeping them up-to-date with changes and plans regarding Barrett. DETE is committed to responding to the educational needs of each young person at Barrett, and will work with us on the Clinical Care Transition Panels

Date: Thursday, 3 October 2013





West Moreton Hospital and Health Service
FAST FACTS 9

Barrett Adolescent Centre

Welcome to our next update on the Barrett Adolescent Centre for 2013. We hope this newsletter helps keep you informed about Barrett Adolescent Centre (BAC). To have your say or if you would like more information, please email [REDACTED]

Kind regards

Sharon Kelly

Executive Director Mental Health & Specialised Services
West Moreton Hospital and Health Service

Consultation is Ongoing

We have provided specific updates recently to other mental health service providers in Hospital and Health Services across the State, the Department of Communities Child Safety and Disability Services, and to the Commission for Children and Young People and Child Guardian. We have also met with our colleagues from the Department of Education Training and Employment, and continued to engage regularly with them through emails and phone calls as information comes to hand.

Consultation with BAC Parents/Carers is a Priority

The West Moreton Hospital and Health Service remains committed to ongoing consultation and support of BAC parents/carers during this transition process. West Moreton clinicians and service leaders have met with parents/carers of the young people at BAC, to provide information and seek their input into the changes that are occurring. Our clinical team is in constant contact with the families of the consumers about their individual care. We have also continued to disseminate personal emails and phone calls to the parents and carers with any new information that comes to hand, and some parents/carers have also chosen to accept the offer of regular contact with the Consumer Advocate of Mental Health and Specialised Services.

It is extremely important to engage the families of adolescents at BAC in a considerate and meaningful way throughout the transition process, and West Moreton continues to respond to feedback from the parent and carer group about how we can best do that.

Statewide Project Update

All current BAC parents and carers were invited by Lesley Dwyer, Chief Executive, West Moreton Hospital and Health Service to submit a written submission to the statewide project, expressing their views and experiences regarding the current and future service options in Queensland for adolescents requiring extended treatment and rehabilitation. One collective parent submission was received from several BAC parents/carers. The parents/carers who contributed to the submission have also been invited to meet with the Steering Committee of the Statewide Adolescent Extended Treatment and Rehabilitation Implementation Strategy on 4 November 2013 to present their submission.

Service Options Implementation Working Group

Statewide members of this Working Group have been invited to consider fictional adolescent case scenarios over the last couple of weeks, and to identify service system gaps and barriers to providing comprehensive extended treatment and rehabilitation care at the local level. The responses to this task will further enhance our understanding of how the current service system meets the need and demand of adolescents requiring this type of care, in addition to the issues that require addressing.

Date: Monday, 4 November 2013



West Moreton Hospital and Health Service FAST FACTS 10

Barrett Adolescent Centre

Welcome to our next update on the Barrett Adolescent Centre for 2013. We hope this newsletter helps keep you informed about Barrett Adolescent Centre. To have your say or if you would like more information, please email [REDACTED]

Kind regards
Sharon Kelly
Executive Director Mental Health & Specialised Services
West Moreton Hospital and Health Service

Visit by a Leading Child and Youth Mental Health Expert

We will be hosting a visit from a leading inter-state Child and Youth Mental Health expert on the 10 and 11 of December 2013. West Moreton HHS will be holding an information session for the parents and carers of current patients of Barrett Adolescent Centre (BAC), providing them with an opportunity to hear about mental health services for adolescents in Victoria. Further details of the session will be sent to parents and carers shortly. As part of the session, Children's Health Queensland (CHQ) HHS will also be present and will conduct focussed consultation on the future service models.

Contact from Executive Director, Mental Health and Specialised Services (MH&SS)

Over the last week Sharon Kelly, Executive Director, MH&SS personally called each of the parents and carers of current consumers at BAC. This was an important process for directly updating everyone with recent information, and it was another valuable opportunity to hear about the experiences and needs of the current families of BAC so that we can incorporate feedback into our change process. These phone calls will be followed up with personalised letters to each of the parents and carers to provide a reflection on the discussions held.

Transitional Service Options for 2014

Recent information received from CHQ HHS has indicated that some of the future service options will not be fully operational for possibly 12 months. Following through with our commitment to ensure there is no gap to service delivery, West Moreton HHS will work with other service partners to provide transitional services for current BAC consumers and other eligible adolescents while the future services are being finalised. We are planning day program and supported accommodation options, with enhanced community mental health service provision for adolescents with extended care needs. We will implement the programs in February 2014, which will also serve as a pilot for the future service options being developed by CHQ HHS. We will keep you informed of the progress of this work.

BAC Holiday Program

In order to provide additional support for the adolescents of BAC over the coming school holidays, an activity-based program will be delivered across the December/January school break. West Moreton HHS will partner with a non-government service provider to develop and establish a program for current BAC adolescents. More detail will be provided directly to families and consumers over the next couple of weeks.

Date: Wednesday, 20 November 2013

